celigo Shopify – NetSuite

Integration App

Pre-built integration to automate order processing, fulfillments, managing inventory levels, and more between NetSuite and Shopify



Comprehensive flows out-of-the-box

Automate order-to-cash across sales, orders management, fulfillment and much more

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Intuitive setup without coding

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Intuitive design that guides you through the process of setting up the integrations, without worrying about APIs or code



Self-service with low maintenance

Built for both IT and end-users, take control of your integrations with the Celigo standalone application



Customizable and expandable

Data integration flows can be customized and expanded with Celigo's iPaaS, without requiring technical resources



One of the great things about the NetSuite-Shopify Integration App is that as we grow our business, it scales right along with us.

What is an Integration App?

ORACLE

NETSUITE

Many other vendors offer recipes and accelerators that help connect different applications. However, **only Celigo offers Integration Apps.**

Integration Apps are fully managed, standalone SaaS applications that connect two applications. They are built on an iPaaS, which allows for a level of robustness and customization not possible with direct connections.



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Integrated SuiteApp

Advanced Capabilities

Multi-Channel Order Sync

Synchronize orders from all channels, including social, and phone orders, between Shopify and NetSuite to make sure orders are not missed or delayed.

Sales Tax Handling

Either use NetSuite or Shopify to calculate sales taxes. If Shopify is used, import tax as a single or multiple line item in NetSuite to accommodate multiple tax jurisdictions.

Fraud Prevention

Make Order Risk Metrics from Shopify automatically available with the Sales Orders information in NetSuite, to help Finance identify potential fraud.

/ Inventory Support

Update inventory levels from either single or multiple warehouse locations with support for all NetSuite Item types (Inventory, Assembly, Kits - matrix and non-matrix).

Payment Capture

Configure payments to be captured in Shopify at time of sale, in NetSuite after fulfillment, and/or in Shopify after fulfillment in NetSuite (Standard).

/ Promotions and Gift Cards

Match Shopify discount codes with NetSuite coupon codes including individual line item discounts. Shopify gift cards that are redeemed can be tracked as a line item in the NetSuite Sales Order.

Built on the Modern iPaaS Platform

Fast, Scalable, Flexible

Products

Sync Products, Images and Attributes from NetSuite with support for all NetSuite Item types. If Shopify Product Variations are setup as Inventory Items (non-matrix) in NetSuite, the advanced Virtual Variations feature keeps them in sync

Cancellations and Refunds

Sync order cancellations and refunds from Shopify to NetSuite and vice versa to keep Customer Service, Finance and customers up-to-date.

Payouts Reconciliation (Add-On)

Automatically download payout reports from Shopify to streamline cash flow management and identify payment discrepancies.

Retail Sales and Pick Up

In addition to importing Shopify POS orders into NetSuite, POS Pro features such as "Buy online, pick up in store" and "Buy in store, ship to customer" are supported.

Store-to-Store Cloning

Store-to-Store Cloning allows you to easily clone settings and mappings from one store to another and replicate their setup instead of starting from scratch.

Celigo Integration Apps are built on Integrator.io, the complete and intuitive iPaaS that allows you to quickly connect NetSuite with most apps.

Pre-built Flows	Starter	Standard	Premium
Import Customers from Shopify to NetSuite	\checkmark	\checkmark	\checkmark
Import Sales Orders from Shopify to NetSuite	\checkmark	\checkmark	\checkmark
Export Fulfillments from NetSuite to Shopify	\checkmark	\checkmark	\checkmark
Export Inventory Levels from NetSuite to Shopify	\checkmark	\checkmark	\checkmark
Export Items from NetSuite to Shopify		\checkmark	\checkmark
Export Billing Information from NetSuite to Shopify		\checkmark	\checkmark
Sync Order Refunds between NetSuite & Shopify			\checkmark
Sync Order Cancellations between NetSuite & Shopify			\checkmark
Export Sales Orders from NetSuite to Shopify			\checkmark
Export Customers from NetSuite to Shopify			\checkmark
Import Fulfillments from Shopify to NetSuite			\checkmark
Import Payout Reports from Shopify to NetSuite	Add-on	Add-on	Add-on