

# KAI Express

A cloud based, pre-built, pre-trained and pre-configured digital assistant delivered with a results guarantee

**KASISTO'S KAI EXPRESS** provides next level, digitally engaging experiences for your customers through a branded and intelligent digital assistant. On day one, KAI is fluent in banking. This deep financial expertise eliminates the need for costly ramp up time and training. **KAI Express comes with everything you need.**



Fastest product to market -  
**Deployed in 30 Days**



Low operational support  
model - **Cloud Based**



Transparent & predictable  
pricing - **No Hidden Fees**

**CELENT  
MODEL  
BANK  
2021**

KAI Express is delivered with a **Results Acceleration Reassurance Program**, offering customers who deploy it "peace of mind". **The program comes with an important "money back" guarantee**; if after 90 days you are not satisfied with the rapid deployment experience and business outcomes delivered by KAI Express, you can end your subscription.

## A cognitive conversational banking experience, ready to use on day one.

### COVERAGE



#### Experience Industry Leading Conversational Banking

Thousands of prebuilt, pretrained & preconfigured conversational interactions designed to service your customers banking needs & respond to customers most frequent inquiries.

### COST



#### Accelerated Time to Value

A turnkey & fully hosted SaaS based model that is designed to be rapidly deployed & available in 30 days. No training, engineering or development needed.

### CAPABILITIES



#### Configure & Control

Manage the configuration & experience of your intelligent digital assistant through an intuitive user interface: KAI Portal.

# KAI Express Pre-Packaged Banking Knowledge

## BANKING PRODUCTS & SERVICES

- Account Servicing
- Product Information
- Branch Details

## FINANCIAL LITERACY

- Banking Vocabulary
- Banking Education

## PAYMENTS & TRANSFERS

- Bill Information
- Payments & Transfers information

## SUPPORT & BANK SERVICES

- Agent handoff
- ATM info & Locations
- Card Services

## Packaging & Pricing: KAI Express

FEATURES	KAI EXPRESS
Platform and UI hosted on KaaS (Kasisto as a Service)	✓
Deploy KAI in Standard Channels (Web/Mobile Apps)	✓
Conversation Management System (CMS) Access	✓
Access KAI Analytics/Reporting	✓
Client Side Live Chat Support	✓
Portal Access to Customize Intent Flows	✓
Committed Service Level Agreements (SLAs)	✓
Conversation history retention	✓
SaaS Support	✓
Annual Subscription Fee	\$50,000/year
Subscription Term	Annual Auto Renewal
Active User Fees	None!

## Who's Choosing Kasisto



Bank



Manulife



FAIRWINDS



BankSouth



## About Kasisto

Founded in 2013, Kasisto enables financial institutions to service, engage and acquire customers via human-like, intelligent conversations – anytime, anywhere. Kasisto's digital experience platform platform, KAI, powers omni-channel digital assistants & chatbots who are fluent in banking across mobile apps, websites, messaging platforms, & voice-enabled devices. Contact us to learn more, [sales@kasisto.com](mailto:sales@kasisto.com)