

MMQ (MMQ-HHI) 1-Day Certification Program MMQ Harmony Healthcare International Certified

Profile Outline

Massachusetts utilizes the **Minutes Management Questionnaire (MMQ)** to determine reimbursement rates for State Medicaid patients. Facilities struggle with ensuring documentation supports MMQ requirements in addition to MDS and Medicare requirements. Nearly 100% of the MMQs are audited on site by the MA State Case Mix Auditor. The expectation is that the entire chart (ADL flow sheets, Nursing Summaries, Nursing Assessments, Nursing and Discipline Specific Notes, Physician Orders, Care Plan, Pressure Ulcer Risk Assessment etc.) supports all facets of the MMQ points scored on the MMQ rate sheet. If the audit identifies discrepancies, the facility payment is reduced (i.e., lesser points apply and the MMQ score is reduced accordingly). The speaker will review the **major components of the MMQ** for participants to gain an understanding of how to implement effective systems, strategies and protocols to enhance the documentation, improve care planning and ensure accurate reimbursement.

MMQ Regulatory and Skilled Procedure Requirements
ADL Accuracy and MMQ Process

MMQ Module 1
MMQ Module 2

Recommended Audience

Nurses, Nurse Assistant's, Administrators, Therapy Directors, Physical Therapists, Occupational Therapists, Speech-Language Pathologists, Directors of Nursing, MDS Coordinators, Case Managers, Nursing Management and all other Skilled Nursing Facility and Assisted Living team members.

Learning Outcomes

1. Summarize MMQ Scheduling Requirements.
2. State MMQ item Definitions.
3. List MMQ associated MDS Definitions.
4. Summarize MMQ ADL requirements
5. Identify medical record documentation to support MMQ coding.
6. Identify a Significant Change in Status MDS and impact on MMQ completion

Goals

This program will enable healthcare providers to provide quality healthcare through an understanding of the Medicaid Minutes Management Questionnaire (MMQ) system.

Contact Hours

NAB: 6 ANCC: 6

Harmony Healthcare International (HHI)

430 Boston Street, Suite 104, Topsfield, MA 01983 ♦ Tel: 1.800.530.4413 or 617.595.6032
www.harmony-healthcare.com

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Module 1
MMQ Regulatory and Skilled Procedure Requirements
Agenda

8:30 a.m. to 11:45 a.m.

1. Initial MMQ
2. Semi Annual MMQ
3. MMQ Scoring and Categories
4. Significant Change
5. Documentation Conflicts
6. MMQ Correction Policy
7. MMQ Audit Process
8. Skilled Observation
9. Skilled Procedures Pressure Ulcer
10. Other Skilled Procedures
11. Treatment Sheets
12. Weekly Skin Assessment
13. Respiratory Flowsheets
14. Special Attention Impact

8:00 a.m. – 8:30 a.m. Breakfast/ Registration

8:30 a.m. – 10:00 a.m. Module 1

10:00 a.m.- 10:15 a.m. Break

10:15 a.m.- 11:45 a.m. Module 1

11:45 a.m.- 12:15 p.m. Lunch/ Registration

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Module 2
ADL Accuracy and MMQ Process
Agenda

12:15 p. m. to 3:30 p.m.

1. Personal Hygiene
2. Dressing
3. Mobility
4. Eating
5. Positioning Sheets
6. Incontinence
7. ADL Flowsheets Corrections
8. Restorative
9. Special Attention Impact
10. Clinical Process
11. Month Prior to Documentation Month
12. Documentation Monitoring

12:15 p.m. to 1:45 p.m. Module 2

1:45 p.m.- 2:00 p.m. Break

2:00 p.m.- 3:30 p.m. Module 2

Successful Completion MMQ (MMQ-HHI) Checklist

1. Attend entire seminar.
2. Complete course and teacher evaluation.
3. Complete and pass associated exams.
4. Sign all sign in sign out sheets.

In order to receive **(MMQ-HHI) credentials**, attendees must attend both modules and complete the above checklist.