




STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Health Care Services Branch
Contract Monitoring and Compliance Section
P. O. Box 700190
Kapolei, Hawaii 96709-0190

March 12, 2018

MEMORANDUM

Memo No.
QI-1804

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD 
Med-QUEST Division Administrator

SUBJECT: LONG TERM CARE ELIGIBILITY ON 834 and DMO

This Long Term Care (LTC) Eligibility change was discussed during the December 12, 2017 QI Managed Care Organization (MCO) meeting. Subsequently, Med-QUEST (MQD) implemented the following modification on January 13, 2018.

Long Term Care (LTC) Eligibility

The LTC Eligibility BEGIN and END dates was added to the Reporting Loop of the 834 Daily and Monthly files. Previously, health plans were instructed to use the facility dates to pay any incoming LTC claims. With the new change, health plans **must** use the LTC eligibility dates instead of the facility dates when paying any LTC claims.

DMO

A new LTC Eligibility screen has also been added to the DMO. The screen identifies the approved LTC Eligibility BEGIN and END dates.

834 Daily File

If present, the LTC Eligibility BEGIN and END Dates will appear on the 2700 loop Elements N1 through DTP03. LTC information will only come in with begin date if the facility is 404. All others will come in as block period.

Add Transaction (New Enrollment) (Example)

LX{1
N1{75{ACTION CODE
REF{ZZ{AA
LX{2
N1{75{RATE CODE
REF{9V{AM06
DTP{007{D8{20171025
LX{3
N1{75{RENEWAL DATE
DTP{007{D8{20181130
LX{4
N1{75{NURSING HOME
REF{ZZ{404DD/MR WAIVER PROGRAM (DD/MR)
DTP{007{D8{20171101
LX{5
N1{75{NURSING HOME LEVEL OF CARE
REF{17{NANA
DTP{007{D8{20081103
LX{6
N1{75{LTC ELIGIBILITY
DTP{007{D8{20171025 - 20180731
LE{2700

New Action Code for Change Transaction

A new action code: **LE** – Change in Long Term Eligibility is created to inform health plans of any changes to the LTC Eligibility Information.

Change Transaction

Scenario 1: Adding LTC Eligibility information to an existing beneficiary

LX{1
N1{75{ACTION CODE
REF{ZZ{LE
LX{2
N1{75{NURSING HOME
REF{ZZ{066 PEARL CITY NURSING HOME)
DTP{007{D8{20161101
LX{3

N1{75{NURSING HOME LEVEL OF CARE
REF{17{NANA
DTP{007{D8{20081103
LX{4
N1{75{LTC ELIGIBILITY
DTP01{007{RD8{20170731 – 20180731
LE{2700

Scenario 2: LTC was entered incorrectly and needs to be removed

LX{1
N1{75{ACTION CODE
REF{ZZ{LE
LX{2
N1{75{NURSING HOME
REF{ZZ{066 PEARL CITY NURSING HOME)
DTP{007{D8{20171101
LX{3
N1{75{NURSING HOME LEVEL OF CARE
REF{17{NANA
DTP{007{D8{20081103
LX{4
N1{75{LTC ELIGIBILITY REMOVED
DTP01{007{RD8{20170731 – 20171231
LE{2700

834 Monthly File

If present, the LTC Eligibility BEGIN and END dates will appear on the 2700 loop, Element N1 through DTP03.

LX{1
N1{75{ACTION CODE
REF{ZZ{RA
LX{2
N1{75{RATE CODE
REF{9V{AM06
DTP{007{D8{20171025
LX{3
N1{75{RENEWAL DATE
DTP{007{D8{20181130

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LX{4

N1{75{NURSING HOME

REF{ZZ{404DD/MR WAIVER PROGRAM (DD/MR)

DTP{007{D8{20171101

LX{5

N1{75{NURSING HOME LEVEL OF CARE

REF{17{NANA

DTP{007{D8{20081103

LX{6

N1{75{LTC ELIGIBILITY

DTP{007{D8{20171025

LE{2700

If you have any questions, please contact Haidee Shaw at hshaw@dhs.hawaii.gov.