Creating a Structured Process

The Challenge

With such complex and extensive operations, it is crucial that NCC keep both their physical and digital workplace in step with their ever-shifting business needs, as well as ongoing changes in society and customer demand.

To this end, NCC must work with **structured ideation and business improvement processes**.

- Needed to manage initiatives for business improvement, business cases and development projects with full integration to Office365.

- There was a pressing need for a modern and dedicated digital platform.

"Being able to handle everything from business needs analysis to project management on the same platform doesn't just save us a lot of time. It also means that everyone who's involved in an initiative, a business case or a project is now better informed about its status, predicted business value and future development."

Fredrick Lagerstrröm, Service & Portfolio Manager, NCC

Company:
NCC

Industry:
Construction

Location:
Solna, Sweden

Focusing on the Nordic market, NCC develop and build residential and commercial properties, infrastructure solutions, schools, hospitals, indoor swimming facilities, sports and event arenas, and much more.

The company also supplies materials used in construction, such as asphalt and aggregates, and builds roads, railways, tunnels, bridges, harbors, wind farms and production facilities.

The Solution

NCC came to the conclusion that the edison365 Suite was their best option.

They approached edison365 partner Visuell Planering to implement the full suite in the environment, as they had expertise capable of meeting their needs efficiently and in close collaboration the NCC team.

Results

NCC's Business Relationship Managers are in charge of registering new development initiatives in edison365ideas. The Development Committee meets regularly to examine all initiatives and decide which ones are worthy of further evaluation. This is done in edison365businesscase, where each case is allocated to a business sector manager who will then be responsible for the provision of the data and resources required to further appraise the idea.

It's then a simple matter for them to check the status of their business cases and act where necessary. Users are also automatically reminded about what needs to be done in order to ensure the progression of a case. When all necessary information regarding a case has been collected and analyzed and the Development Committee has approved its implementation, the case is then converted into an active project. Project Online is then used to operationally manage the project.

- Gained relaible overviews and insights into active and future development projects

- Sped up the process of implementing improvement initiatives

- Improved transparency of evaluation and project management process

- Boosted innovation capability and company efficiency

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