

Identity Governance Native to servicenow®

According to Gartner, **76%** of enterprises are looking to replace their Identity Governance and Administration (IGA) solution. Streamline and simplify yours with ServiceNow IGA.

- **Single portal** for workflow management, access requests and identity lifecycle.
- Effectively manage identity, access and certification **without costly system integrations.**
- Consistent, **familiar interface** for new IGA processes.
- **Easily configurable workflows** without manual repeatable actions.

- More time on business development, less time on manual tasks with **automated notifications, workflows and approvals.**
- **Reduce the burden on the Help Desk** - simplified actions need less help.
- **Real-time insight** from identity and access data sources for effective governance.
- Execute provisioning and de-provisioning **without delays and security risk.**

Core Capabilities



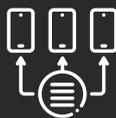
WORKFLOWS

ServiceNow workflows automate IGA processes and eliminate human error involved with manual tasks.



REPORTING

Identity analytics and dashboards from sources such as HR systems and from targets such as ERP systems.



PROVISIONING

Both automated and manual provisioning, updating, deprovisioning and deleting of accounts and access rights.



ENTITLEMENTS

Users are able to review and manage their own and subordinates' access entitlements in the ServiceNow portal.



CERTIFICATION

Dynamically create certification requests for certifiers to ensure entitlements are justified and regularly reviewed.

[Schedule Your Demo](#)



Automate User Lifecycle



Joiner

On-boarding a new employee using identity data from HR system or ServiceNow Service Portal to ensure they have the right access to do their job.



Mover

When information about an employee changes, such as department or role, their access groups and rights may also change.



Leaver

Automatic deprovisioning access rights from an employee who no longer requires access to company resources.



Access, Request and Approval



Without ServiceNow IGA

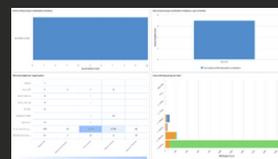
The user must send a request to the IT service desk. IT must send emails to the appropriate employees to approve the access request. The approver(s) must send the confirmation back to IT. It is then the IT desk's manual job to create new user access and send it to the user.

Automation With ServiceNow IGA

With ServiceNow IGA, the users themselves have access to the ServiceNow portal to request access. An automated workflow allows the manager to approve the request and the application creates the access and sends email notifications with the access within 15 minutes.

Auditing and Reporting

- Create, modify and extend data for reporting.
- Schedule reports to automatically send information to users.
- Create custom dashboards.
- Visibility of who has access to what and why.
- Create reports of accounts and access rights for specific systems.
- Remove or deactivate unused accounts.



Extensive Connectivity

Our ServiceNow IGA solution has one of the widest connectivity frameworks on the market. If you cannot see the connector you need, Intragen can customise and build bespoke connectors for clients in days.



Standard Connectors

- ANSIBLE & tower API
- Azure Active Directory
- Basware P2P
- Epic
- JIRA
- Personio
- SalesForce
- SAL Successfactors
- SAP S4/ERP
- ServiceNow
- + many more

Cloud Connectors

- AWS
- Coupa
- Google Cloud
- Hadoop
- IFS
- Kafka
- LDAP
- Magento
- Maketo
- Microsoft Azure
- Microsoft Dynamics
- Microsoft SQL server
- MongoDB
- Oracle Netsuite
- Oracle E-Business Suite
- Oracle Taleo
- SAP
- Sage
- Shopify
- Slack
- Snowflake
- Solace
- Successfactors
- SugarCRM
- Twilio

Integration Hub Connectivity

- Adobe Sign
- Box
- Docker
- DocuSign
- F5 Networks
- HipChat
- Infoblox
- Jenkins
- Kubernetes
- Microsoft Exchange Server
- Microsoft OneDrive
- Microsoft SCCM
- Microsoft SharePoint Online
- Microsoft Teams
- Microsoft Teams (Graph API)
- Okta
- WebHooks
- Workplace by Facebook
- Zoom

Other Connectivity Technologies

- Database
- Disk
- EDI standards inc. XML, X12
- FTP
- HTTP
- JDBC
- LDAP
- Mail
- OData
- OpenAPI
- Powershell
- REST
- SFTP
- SOAP
- SSH
- + many more

About Intragen

Founded in 2006, Intragen is the identity-led security advisory and solution implementation partner. We have implemented over one hundred Identity and Access Management projects and continuously develop our offerings to meet the evolving demand of remote working, cloud environments and growing security threats. Start a consultation with our IAM experts to discuss your organisation's readiness for ServiceNow identity governance. You'll discover how your organisation could be taking advantage of an Identity Governance solution for ServiceNow. [Get in touch for a free demo.](#)

Schedule Your Demo