

### Lifetime Training & Support!

We have a solution for training and support anytime! Current Dispatch Anywhere customers have access to one on one training Monday - Friday! <u>Contact us</u> to schedule your training now! If you don't have time during the week visit our <u>YouTube Channel</u> anytime for video training and release updates! Our <u>HelpDesk</u> is always available for up to date training, tutorials, and support information!

# **Beacon YouTube Channel!**



#### Dispatch Anywhere Dispatch Anywhere - Online Service Request

Dispatch Anywhere can take digital calls from your website, Facebook page, and dealership accounts without ever picking up the phone! <u>Using the Online Service</u> <u>Request Form</u> allows anyone to request a job from your company and can even pre-populate fields making dispatch and customer service reliable, fast, and flexible!



#### TowLien Bulk Mail - Mailing Multiple Letters in One Click!

Mailing Multiple letters has never been easier! With TowLien Bulk mail you can easily select every vehicle that has letters available and click send! We make it simple by letting you select by letter and mail type!
Learn how to use bulk mail today!



#### **TowMagic - Job Timeout Reminders**

Not hearing new jobs come in because of ongoing work or distractions can be challenging. Enable job reminders in TowMagic to receive alerts every 20 seconds when a job requires a response! All signed in devices and users will receive the alerts until a response is sent. Learn how to enable job reminders today!

Free Webfleet Solutions Webinar With Special Host Todd Althouse, President of Beacon Software!



#### Thursday April 30th, 3:00 PM EST

**<u>SIGN-UP</u>** for a quick & FREE 30-minute online webinar. In this third webinar, we will talk about:

How to use technology to boost your fleet profitability after COVID-19 including...

- 1. Automating Private Property Dispatch
- 2. Automating Impound & Lien Process
- 3. Automating Mailed Notifications & Your Impounds
- 4. Automating Invoices & Statements

## Sign Up Today!

Have questions? Contact us! Support@beaconsoftco.com 440-237-6653 Monday - Friday 9 AM - 6 PM EST **Beacon Status Page** 

**Beacon Help Center**