Support Companies (September 2022)

Sparx Maths Homework

Support Company	Function	Type of Personal Data	Location	Data Processing Agreement	Security Information
ClickMeeting	Conference/webinar platform	School Data (Teacher only)	EEA	Here	Here
Cloudflare	Website security protection	Usage Data	USA	Here	Here
Google	Cloud services	School Data and Usage Data	EEA	Here	Here
HelloSign	E-signing tool	School Data (Teacher only – school signatory contacts)	USA	Here	Here
Hotjar	Data analytics and feedback platform	School Data and Usage Data (Student and Teacher)	EEA	Here	Here
Hubspot	Customer relationship management and helpdesk platform	School Data (Teacher only)	USA*	Here	Here
Mailchimp	Email service provider	School Data (Teacher only)	USA	Here	Here
PostMark	Email service provider	School Data (Parent and Teacher)	USA	Here	Here
Sage	Accounting software	School Data (Teacher only – school finance contacts)	EEA	Here	Here
Trello	Project management platform	School Data (Teacher only)	USA	Here	Here

Hubspot is planning to fully migrate EEA-based customers over to EEA-based data centres before the end of 2022.

Sparx Reader

Support Company	Function	Type of Personal Data	Location	Data Processing Agreement	Security Information
Cloudflare	Website security protection	Usage Data	USA	Here	Here
Freshdesk	Customer helpdesk platform	School Data (Teacher only)	EEA	Here	Here
Google	Cloud services	School Data and Usage Data	EEA	Here	Here
HelloSign	E-signing tool	School Data (Teacher only – school signatory contacts)	USA	Here	Here
Hotjar	Data analytics and feedback platform	School Data and Usage Data (Student and Teacher)	EEA	Here	Here
Hubspot	Customer relationship management	School Data (Teacher only)	USA*	Here	Here
Sage	Accounting software	School Data (Teacher only – school finance contacts)	EEA	Here	Here

Hubspot is planning to fully migrate EEA-based customers over to EEA-based data centres before the end of 2022.

Sparx Learning

HegartyMaths

Support Company	Function	Type of Personal Data	Location	Data Processing Agreement	Security Information
Amazon Web Services	Cloud services	School Data and Usage Data	EEA	Here	Here
ClickMeeting	Conference/webinar platform	School Data (Teacher only)	EEA	Here	Here
Cloudflare	Website security protection	Usage Data	USA	Here	Here
Digital Ocean	Cloud services	School Data and Usage Data	EEA	Here	Here
Google	Cloud services	School Data and Usage Data	EEA	Here	Here
Groove Networks	Customer helpdesk platform	School Data (Teacher only)	USA	Here	Here
Hubspot	Customer relationship management	School Data (Teacher only)	USA*	Here	Here
Mailchimp	Email service provider	School Data (Teacher only)	USA	Here	Here
Sage	Accounting software	School Data (Teacher only – school finance contacts)	EEA	Here	Here
Trello	Project management platform	School Data (Teacher only)	USA	Here	Here

Hubspot is planning to fully migrate EEA-based customers over to EEA-based data centres before the end of 2022.

Numerise

Support Company	Function	Type of Personal Data	Location	Data Processing Agreement	Security Information
Cloudflare	Website security protection	Usage Data	USA	Here	Here
Google	Cloud services	Customer Data and Usage Data	EEA	Here	Here
Hotjar	Data analytics and feedback platform	Customer Data and Usage Data	EEA	Here	Here
Hubspot	Customer relationship management and helpdesk platform	Customer Data	USA*	Here	Here
PostMark	Email service provider	Customer Data	USA	Here	Here
Stripe	Payment processing platform	Customer Data	EEA	Here	Here

Hubspot is planning to fully migrate EEA-based customers over to EEA-based data centres before the end of 2022.