**Monday, October 4, 2021**

7:00am – 8:30am Registration

8:30am – 9:00am Announcements – James Pointer, MMA President

9:00am – 10:00am “Becoming a SuperSTAR Supervisor” – Dr. beth triplett, Keynote Speaker

If you have staff, being a good supervisor is your job. It’s the most important thing you do – even though you sometimes lose focus of that and concentrate on “your work” instead. Whether you are a newer supervisor or an experienced veteran, supervision is an area where we can always learn and improve. Your work as a supervisor shapes individual lives as well as your department’s performance. Come enhance your professional skill repertoire while heightening the intentionality of your supervision.

10:00am – 10:30am Break

10:30am – 12:00pm Dr. beth triplett, Keynote Speaker, (continued)

12:00pm – 1:00pm Lunch

1:00pm – 2:30pm Breakout Sessions

**“A”** SuperSTAR Supervision in a Remote World – Dr. beth triplett Out of sight can’t mean out of mind when it comes to supervision. Learn practices to help you apply STAR framework with employees who are working from home or other remote locations.

**“B”** Investigation Process with the State of Minnesota – MMA Staff

**“C”** Diagnosing and Understanding Conflict – Lt. Nicholas Witter

An interactive class geared for finding the root cause of conflict so that we can better deal with it when it comes up.

**“D”** Minnesota State Retirement System (MSRS) – Erin Leonard

2:30pm – 3:00pm Break

3:00pm – 4:30pm Breakout Sessions

**“A”** Investigation Process with the State of Minnesota – MMA Staff

**“B”** Diagnosing and Understanding Conflict – Lt. Nicholas Witter

An interactive class geared for finding the root cause of conflict so that we can better deal with it when it comes up.

**“C”** Minnesota State Retirement System (MSRS) – Erin Leonard

**“D”** SuperSTAR Supervision in a Remote World – Dr. beth triplett Out of sight can’t mean out of mind when it comes to supervision. Learn practices to help you apply STAR framework with employees who are working from home or other remote locations.

Dinner on your own

**Tuesday, October 5, 2021**

8:00am – 8:30am Announcements –MMA Board Members

8:30am – 10:00am Breakout Sessions

**“A”** Diagnosing and Understanding Conflict – Lt. Nicholas Witter

An interactive class geared for finding the root cause of conflict so that we can better deal with it when it comes up.

**“B”** Minnesota State Retirement System (MSRS) – Erin Leonard

**“C”** SuperSTAR Supervision in a Remote World – Dr. beth triplett Out of sight can’t mean out of mind when it comes to supervision. Learn practices to help you apply STAR framework with employees who are working from home or other remote locations.

**“D”** Investigation Process with the State of Minnesota – MMA Staff

10:00am – 10:30am Break

10:30am – 12:00pm Breakout Sessions

**“A”** Minnesota State Retirement System (MSRS) – Erin Leonard

**“B”** SuperSTAR Supervision in a Remote World – Dr. beth triplett Out of sight can’t mean out of mind when it comes to supervision. Learn practices to help you apply STAR framework with employees who are working from home or other remote locations.

**“C”** Investigation Process with the State of Minnesota – MMA Staff

**“D”** Diagnosing and Understanding Conflict – Lt. Nicholas Witter

An interactive class geared for finding the root cause of conflict so that we can better deal with it when it comes up.

Noon Lunch on your own