





NOVA HOME LOANS

Nova Home Loans wanted real-time feedback and reporting to help align and provide support to their geographically dispersed client facing team. They needed real-time communication among Loan Officers via audio and video conferencing, and a place where they can login from any mobile platform to connect with the team and securely find resources. Enter Workplace.

Share success stories across the organization

To highlight successes, learnings and accomplishments, Nova Home Loans created a Workplace Group called 'Nova Spotlight.' Everyone within the organization now has a shared understanding and experience of events, seminars, corporate documents and current events.





Workplace: Your One Stop Shop Resource Library

To give employees a voice and a more personal experience, Nova Home Loans created a simple resource library and made available to all loan officers the documents and resources they need to do their job effectively. And because Workplace integrates seamlessly with SharePoint, loan officers can use Workplace as a secure gateway to the most recent version of the document within their internal environment.

A Central Place for Meetings

With Loan Officers always on-the-go, Nova Home Loans needed a cost-efficient way to host their bi-weekly meeting. For Nova Home Loans, top-down communications centered around one-way video meetings wasn't a good avenue to share feedback or ideas. By live streaming the Zoom application on Workplace, Loan Officers can now login to Workplace via their mobile app to watch the live broadcast and engage with fellow officers in real-time via the comments section.

