



DYSIS® is a global staffing, IT consulting and managed services firm dedicated to creating innovative business solutions built on automation. DYSIS engaged LineZero to help them communicate, connect and engage with consultants on the frontline. Consultants don't have work email, which means that they had no way of communicating directly with HQ other than personal email and phone. DYSIS wanted to improve company-wide communications and the delivery of HR information by utilizing bots and automation. Most of all, DYSIS saw Workplace as a way to differentiate from competitors and provide a unique work experience for their staff.

Using Bots to supercharge the employee experience

DYSIS wanted to efficiently deliver HR information to consultants instead of relying on phone or personal email. To tackle this task, DYSIS implemented a Workplace bot called "Harry Botter" that is connected to their HR system and can answer FAQ's related to benefits, vacation, etc.



Bridging the gap between frontline consultants and HQ

With various training workshops focused on Workplace best practices, consultants can now easily access company updates from HQ in company-wide groups or in the News Feed on Workplace. They can also get in touch instantly via the Workplace chat app using their mobile device.



Reinventing communication to cultivate a better experience for frontlines

Gone are the days of consultants accessing personal email to receive company-wide communications. The Workplace mobile app makes it easy for frontline employees to stay in the loop by viewing updates and messages on their mobile device. They can also communicate with HQ instantaneously and get real-time feedback.

