

Orbita Subprocessors and Processing Locations

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If you are an active Orbita customer and would like to be notified when this list of Orbita Subprocessors changes or to be removed from the current list, please email privacy@orbita.ai and include your registered company name, referenced contractual contact, and your intent (to be added or removed).

Third-Party Subprocessors

Orbita uses the following entities to process personal data within the Orbita Platform:

Subprocessor	Type	Description	Location
Amazon	Cloud hosting services	All data that is used within the Orbita platform is transferred to/from and potentially stored with this Subprocessor	United States and Ireland
MongoDB Atlas	Cloud managed database hosting	The primary data storage provider for the Orbita Platform	United States and Ireland
SumoLogic	Operational log management / SIEM	Operational logs to manage the Orbita Platform and security incident and event management logging information is stored with this Subprocessor	United States and Ireland

Other Third-Party Subprocessors

To provide support and perform other service functions, we may also engage the following entities to process personal data on your behalf:

Subprocessor	Type	Description	Location
Atlassian	Cloud based project management services	If you share information with Orbita via support requests through email or through the support.orbita.ai portal or are engaged with our services team with a professional services project, data that you share with us may be stored here.	United States
Microsoft	Email and file sharing	If you send email or files to Orbita, they will be processed and stored with this Subprocessor.	United States
Google Cloud	Operational Logs / SIEM	Depending on your Orbita implementation, Google DialogFlow / NLP services may be used to process data via voice and/or chatbot information provided through voice or chat interfaces	United States

ServiceNow	Orbita solution project management	Optionally used for custom project management dashboards for Orbita's Assist technology.	United States
Twilio	SMS / Text messaging service provider	If you use any text messaging or SMS services with your Orbita solution, this Subprocessor may process data on Orbita's behalf.	United States