EXP+ Empower
Edflex

A customized learning curation solution.

Fit for your Training Needs

In today's media-rich world, employees are increasingly guiding themselves toward content when they need to broaden their understanding or find an answer to a professional question.

Edlex, the learning curation solution from Sitel Group®, expertly aggregates, filters and customizes content to fit each of your employees' training needs through a catalog of micro-learning content. This includes a skills management dashboard that generates a lifelong learning score, encouraging a culture of continuous and informal learning.

- **Continuous Learning**
  Comprehensive learning anytime, anywhere, on any device through the utilization of the best training resources available.

- **Learning Experience**
  Well-designed interface offering a user-centric and clean experience to boost engagement and retention.

- **Supported**
  Full-time support from a dedicated content curator to guide learners, in real time, to increase time and job proficiency.

- **Adaptive Learning**
  Content is served based on learning preferences and habits.

- **Cost Effective**
  Reduce operational costs while improving learner performance and outcomes.

- **Customized**
  An ever-increasing supply of videos, articles, podcasts and courses available just a few clicks away.

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Quickly Enable a Culture of Learning

We know your employees need answers now. Designed to be simple to integrate into your existing training ecosystem, Edflex can be deployed and ready to go in under a month. Soft-skill improvement and continued advancement is part of users' professional routine.

- **Responsive** - All content can be uploaded and viewed on any device

- **Personalized** - URL, graphical components, courses

- **Collaborative** - Users' ratings and reviews based on the learner satisfaction level

- **Curator Support** - Dedicated curation expert to guide learners to the best content in real time

- **Reporting** - Access insights and metrics through an easy-to-use dashboard

- **Learning Score** - Learner performance measurements encourage a culture of continuous learning

Measurable Results

Building complete training satisfaction.

150K — *Learning Hours Delivered*

98% — *User Satisfaction Rating*

Source: Sitel Group® Data, 2019-2020

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