



pacific | ISO's Corona aid package



Refund or voucher

Pacific offers the choice to issue a future credit voucher for the customers instead of refunding money to them. This can be done for one booking or as an automated mass job if many bookings are affected. These vouchers can be used in future bookings as payment method.



Timed Products and Timed Prices

Pacific supports the management and pricing of products that may only be sold with specific, pre-reserved (entry) times, for example entrance tickets to attractions, museums or table reservations for restaurants.



Wallet Integration

Pacific supports non-personal contact by digitalization of all relevant customer documents as electronic pass file for mobile wallets.



Mass Adaptation of Allotments

In order to keep up with constantly changing corona regulations, Pacific supports mass changes in the master data of services for complete regions (i.e. occupancy restrictions for all hotels in Bavaria). The user will not have to change each service individually.



Corona Country Info/Travel Advisory

Pacific supports sales staff with an automated context-sensitive info display on all corona regulations in the destinations. This info is then also printed on all necessary documents.



Price Logic à la "booking.com"

Pacific supports flexible pricing methods with a price logic that is already very famous i.e. on booking.com: tourism companies can offer the same product at two different prices: One price that is cancellable (but costs more) and another price that is not cancellable (but costs less). Pacific can also control how many allotments of this service are sold at which price.



Keep Current Price

Pacific enables tourism companies to offer the customer to do a cancellation now, and at the same time rebook to another travel date or another service in the future, while guaranteeing them the same price. Such a rebooking is then made automatically with the same price and no need for manual price adaptations by the user.

