



# Invisible Fence® Brand

## SERVICE PLAN

### Thanks for being a part of the Invisible Fence® Brand family!

Our team of experts is here to give you confidence in your pet's safety. One way we try to achieve this is by offering a Service Plan. Our Service Plan is a one-year program that provides free service appointments and a 10% off discount on qualifying products.

#### Covered Services Include:

- Normal wear and tear to the Invisible Fence® Brand system, including wire breaks
- Pre-emptive service, such as flagging the boundary and outdoor loops, prior to aeration or landscaping
- The cost of a service call for unmarked boundaries that get damaged
- Repairs will include up to 100 feet of wire in the case of multiple wire breaks
- Damage to wire from erosion (this does not include reburying wire from erosion)
- Power surge damage to the control panel or surge protection system
- Equipment Failure due to manufacturer defects
- Correction Level increases for pets who have completed our Perfect Start™ Plus Training

#### Our 10% discount can be applied to the following products and packages:

- Battery Plan (Non-renewal)
- Add A Pet Package
- Boundary Plus® Upgrade
- Digital Upgrade
- GPS Upgrade
- Smart Upgrade
- Microlite® Upgrade
- Shields® 2 PK (all versions)
- Shields Computer Collar® Package
- Perfect Start™ Plus Training
- Microlite Computer Collar® Receiver
- Doorman™ Pet Door
- PetSafe® Brand and SportDOG® Brand products purchased through Invisible Fence

#### Services Not Covered:

- Marked boundaries that have damage to the wire due to aeration or landscaping
- New driveway cuts
- Service needed that's due to loss of equipment (theft, fire, or anything outside of Invisible Fence® Brand control)
- Reburying wire from erosion
- Voluntary changes to the design or layout of the Invisible Fence® Brand System (The initial \$115 service fee will be waived; you will only be charged for time and materials used for the voluntary change)
- Training appointments
- Power Cap Delivery

If a third party has caused damage to the system, the customer would be responsible for any repair costs. Invisible Fence® Brand does not offer third party billing. However, we will be happy to provide you with an invoice at your request so that you may seek reimbursement.

**The Service Plan is only \$299 and is a great option to give you an extra sense of security for future service calls. Call your local dealer at 800-578-3647 to sign up for your Service Plan today!**

**For more information, please visit:**  
**<https://www.invisiblefence.com/shop/products/pet-containment>**

800-578-3647 | InvisibleFence.com