

HOMYZE

YOUR PARTNER
IN PROPERTY
MAINTENANCE





YOUR NETWORK OF TRADE PROFESSIONALS

Wherever and whenever you need us

Homyze offers planned and reactive maintenance services 24/7 across London

WHY CHOOSE HOMYZE?

Homyze understands the issues you face with property maintenance.

Whether it is having access to a sufficient number of tradespeople when you need them, or ensuring that the quality of work is up to the standards that you and your clients expect. Homyze ensures you have timely access to our experienced tradespeople.

SERVICE & SOLUTION ORIENTED

Homyze was founded in 2016 by Adam and Andrew. Having worked in property for a number of years as developers of some of London's finest properties, the founders know what it takes to satisfy demanding clients. **We are intent on providing a level of customer service and satisfaction that is usually absent within the maintenance industry.**

Homyze was built to be your preferred property maintenance partner.



We use technology to make managing your properties easier - whether you want to book via the web or phone or have Homyze integrate with third party software. Real time status updates are provided and you can even see the Homyze professional on his way to the property via the job map in your portal.

Once complete, see your job history by property in your secure Homyze account. Here you are also able to store documents such as reports, assessments, warranties and certificates from anywhere via our cloud storage solution.

THE HOMYZE SOLUTION

Homyze provides you with a complete solution for your property maintenance requirements. We view ourselves as partners in your business and will tailor our offering to each client.



24/7 Helpdesk Function



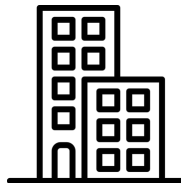
'Always On' Cloud Solution



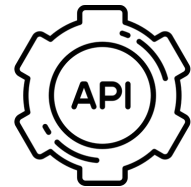
Secure Access



Customer Portal



Commercial & Residential
Property Maintenance



Integration Options



Analytics built in



Contractor management



Customisable Reports

A system solution or a best in class contractor ... it's your choice.

Homyze works with our enterprise clients to ensure that their solution is completely fit for purpose.

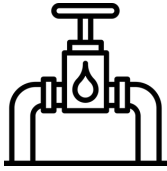
The Homyze system can be integrated with existing solutions or incorporate customised SLAs, escalation procedures and KPIs.





CORE SERVICES

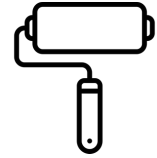
Homyze is your single solution for all property maintenance requirements. We cover all of the services that you are likely to require and if not, let us know what you need - we're always here to help.



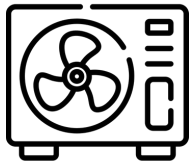
Plumbing & Drainage



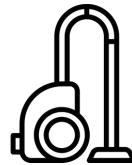
Handyman



Painting & Decorating



Heating & A/C



Cleaning



Gardening & Grounds



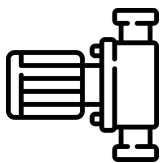
Fire Protection



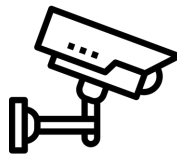
Electrical



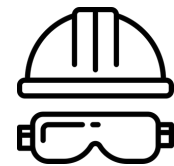
Certificates & Reports



Pump Services



Security



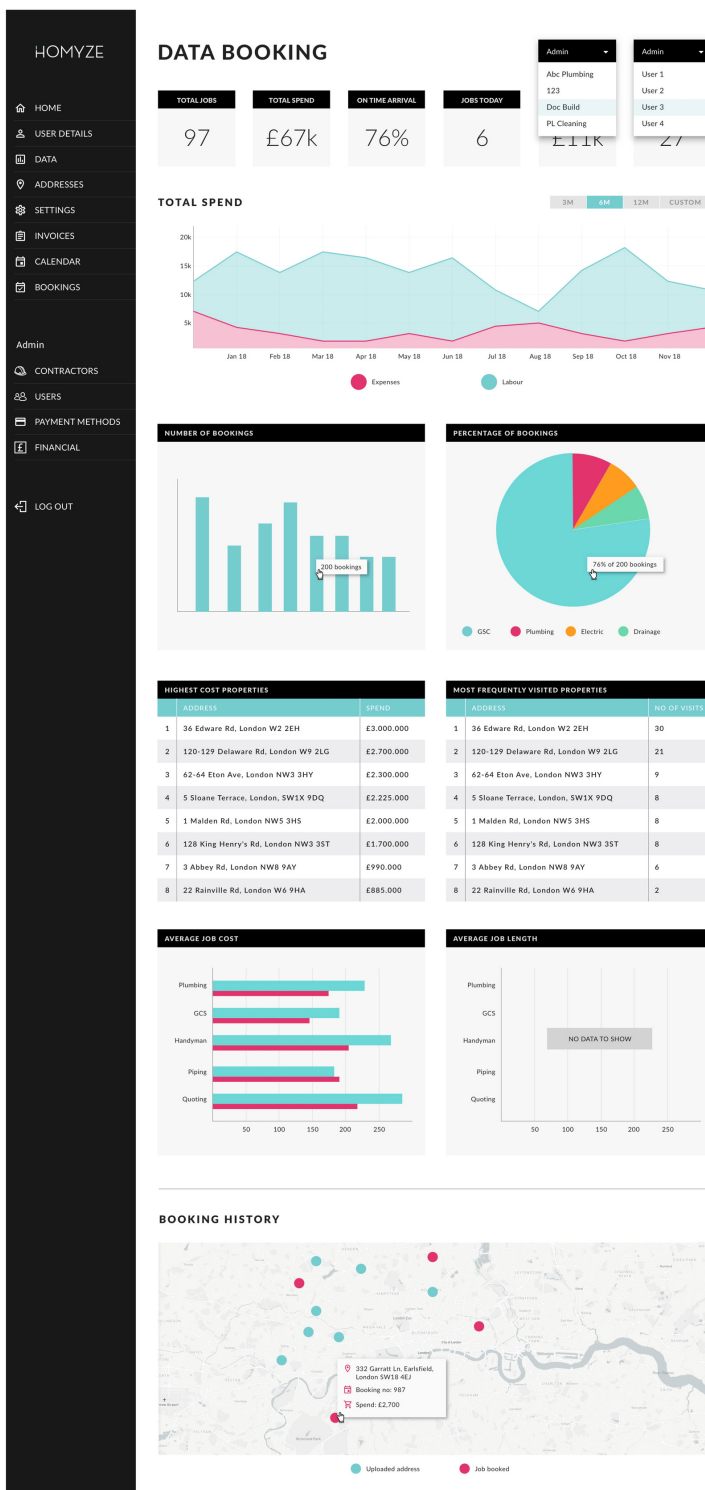
Building Works

**Planned and reactive maintenance;
Contracted or on demand.**

All of the above services are available on an 'as required' basis or according to contract.

THE HOMYZE PORTAL

PERSONALISED PROPERTY MAINTENANCE



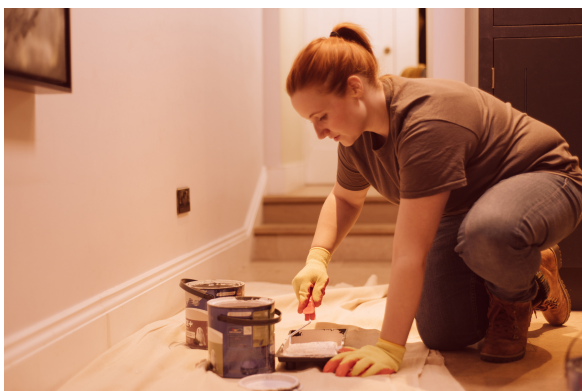
Your Homyze account provides you access to a customised property maintenance portal. Your portal provides you with a detailed record of all spending and maintenance on all properties stored within your account.

ACTIONABLE INSIGHT ACROSS YOUR PROPERTY PORTFOLIO

The customer portal allows you to:

- view and edit account details
- place new bookings
- get maintenance costs at both property and account level
- highlight anomalies in terms of maintenance costs
- view full contractor management analytics
- customise SLAs
- store documentation such as job records, certificates and reports
- get alerts and view a calendar for upcoming scheduled jobs

If you need additional reports or have specific requirements, just ask and we will always do whatever is possible to accommodate.



Integrated or Independent

Homyze provides you with a complete property maintenance solution that can be implemented immediately.

All data is captured and stored securely in the cloud for access by you and your team whenever you need it.

For enterprise accounts we are also happy to integrate with existing solutions or tailor the Homyze portal to your specific requirements. This includes 'wrapper' solutions for CRM and accounting products and we can also implement customised workflow automation.

We are able to take work orders via most channels, whether that be email, phone or direct integration with your current software systems.

The Homyze platform provides you with 'out of the box' metrics based on agreed SLAs and KPIs. Benchmarks are agreed upfront and alerts are sent to us in the event that performance is outside agreed thresholds.

All of the above are available for both scheduled and reactive jobs and are updated in real-time in your Homyze account.



SOME COMMON HOMYZE JOBS

Property maintenance that saves you time

We can help you with all of the following (and more)

Heating & Air Conditioning

System repairs and installation (contracted or reactive); testing and certificates; cleaning & servicing; split & ducted systems; thermostat controls; hot water systems

Plumbing & Drainage

Dripping taps and faucets; pressure testing and pipe replacement; water pressure assessments; hot water system (repair/replacement); leak detection; surveys and clearing

Cleaning

Building-wide cleaning; one-off and cyclical services; post-event clean up; domestic and commercial cleaning; end of tenancy cleaning; housekeeping services

Handyman

Doors and windows (repair & install); minor brickworks/concrete remediation; furniture assembly; tiling (new & remedial works); letterbox repair; waterproofing works

Painting & Decorative Works

Exterior building painting; common areas painting; pre-sale paint jobs; difficult access sites; interior painting (walls, ceilings, doors & frames); scheduled maintenance painting

Electrical

Fault-finding & rectification; Indoor/outdoor lights (repair & install); smoke alarm installation; rewiring and upgrade works; EICRs; PAT testing; appliance supply & installation

Gardening & Grounds

Tree surgery & arborist services; hard & soft landscaping; cyclical grounds maintenance; contractual maintenance; groundskeeping; upkeep works; green waste disposal

Just a few of the ways in which Homyze
can help



BUILT IN CONTRACTOR MANAGEMENT

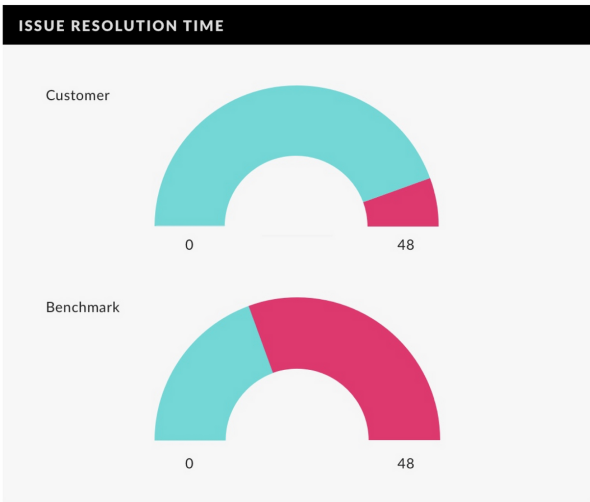
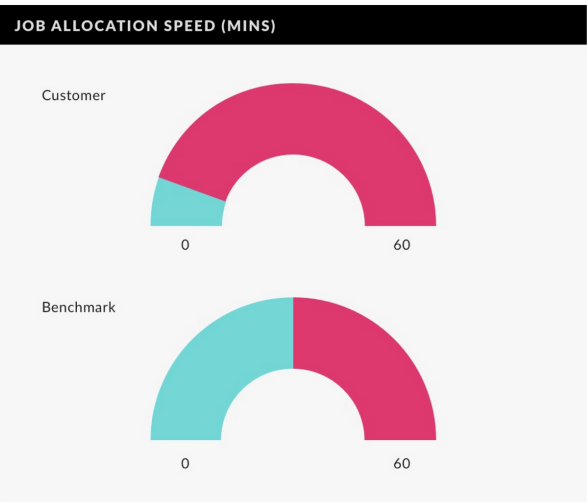
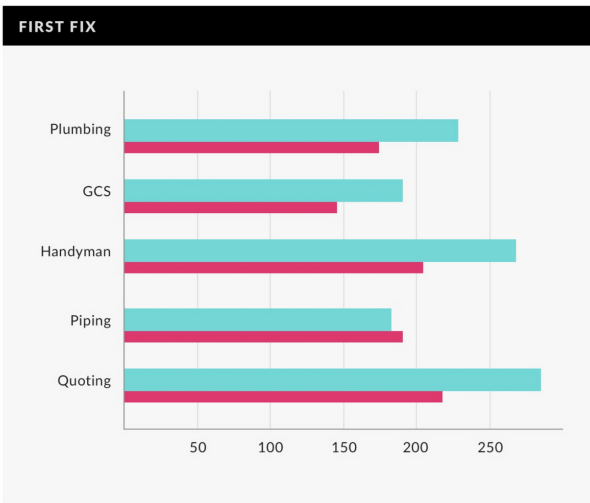
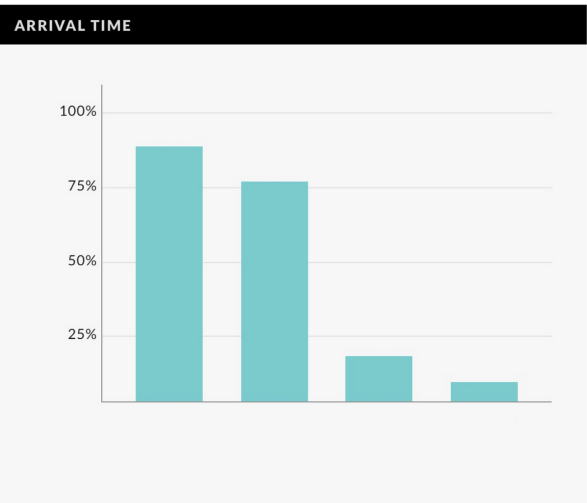
Our transparency promise

We have always set out to be the best maintenance partner in the property industry. For us, part of this means ensuring that our team are performing to the standards that we (and our clients) expect. So we built contractor management into your client portal.

Whether we are using customised SLAs or industry benchmarks, you will always be able to see just how our tradespeople are performing.

QUALITY

ON TIME ARRIVAL	1ST FIX RATE	ALLOCATION	H&S INCIDENTS	JOBS IN DISPUTE	DISPUTE RATE
94%	81%	36 s	0	2	2%



Our clients



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