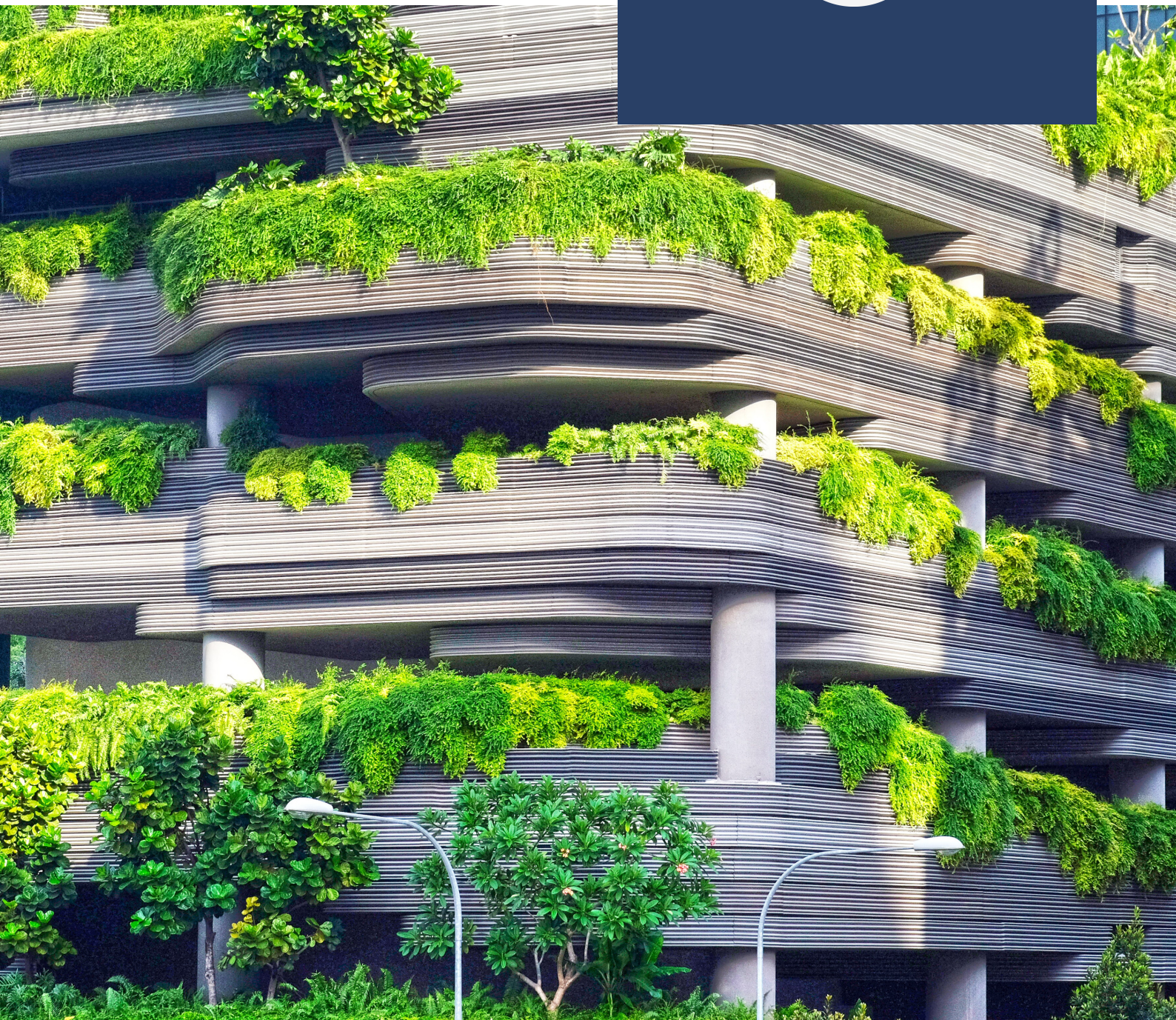


HOMYZE

YOUR INTEGRATED FM PROVIDER

Technology led property
maintenance services





A REFLECTION OF YOUR VALUES

Homyze offers integrated facilities maintenance services, support desk, planned, reactive maintenance, project works and CAFM systems services according to your business needs.

Our aim is to provide you with support to help achieve your goals.

WHY CHOOSE HOMYZE?

We want to provide you with seamless coverage for your operational needs.

We have developed something new, using the latest technology and with already over 200 service providers using it daily and delivering maintenance and compliance services to 35 clients managing 1000s of properties throughout the UK. We are changing the way FM is done. We pride ourselves on quality of service and constantly monitor our suppliers, always looking to improve our service and improve cost efficiency. We proactively manage, time on site, time to fix, first time fix and benchmark our supply chain creating a high performing marketplace. Also we are happy to work with your current supply chain, working with them to improve the service they provide through our Cleverly Platform.

We are intent on providing a level of customer service and satisfaction that is usually absent within the maintenance industry. Homyze was built to be your preferred property maintenance partner.



We use technology to make managing your properties easier - whether you want to book via the web or phone or have Homyze integrate with third party software. Real time status updates are provided and you can even see the Homyze professional on his way to the property via the job map in your portal.

Once complete, see your job history by property in your secure Homyze account. Here you are also able to store documents such as reports, assessments, warranties and certificates from anywhere via our cloud storage solution.

THE HOMYZE SOLUTION

Homyze provides you with a complete solution for your property maintenance requirements. We view ourselves as partners in your business and will tailor our offering to each client.



24/7 Call Handling



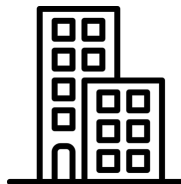
'Always On' Cloud Solution



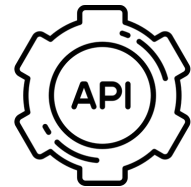
Secure Access



Customer Portal



Commercial & Residential
Property Maintenance



Integration Options



Analytics built in



Contractor management



Customisable Reports

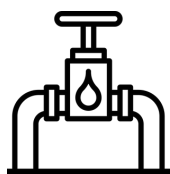
A system solution or a best in class contractor ... it's your choice.

Homyze will work for you. Whether you have one location or a thousand, we can help. Homyze partners with our clients to ensure that their solution is completely fit for purpose.

The Homyze system can be integrated with existing solutions and service providers and incorporate your customised workflows, SLAs, escalation procedures and KPIs.

CORE MAINTENANCE SERVICES

Homyze provides a solution for all property maintenance requirements. We cover all of the services that you are likely to require and if not, let us know what you need - we're always here to help.



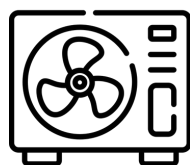
Plumbing & Drainage



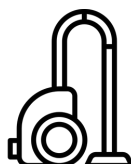
Handyman



Security (Manned & Remote)



Heating & A/C



Cleaning



Gardening & Grounds



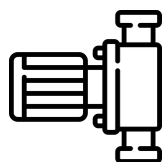
Fire Protection



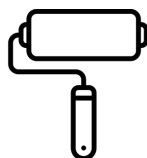
Electrical



Certificates & Reports



Pump Services



Painting & Decorating



Building Works

**Planned and reactive maintenance;
Contracted or on demand.**

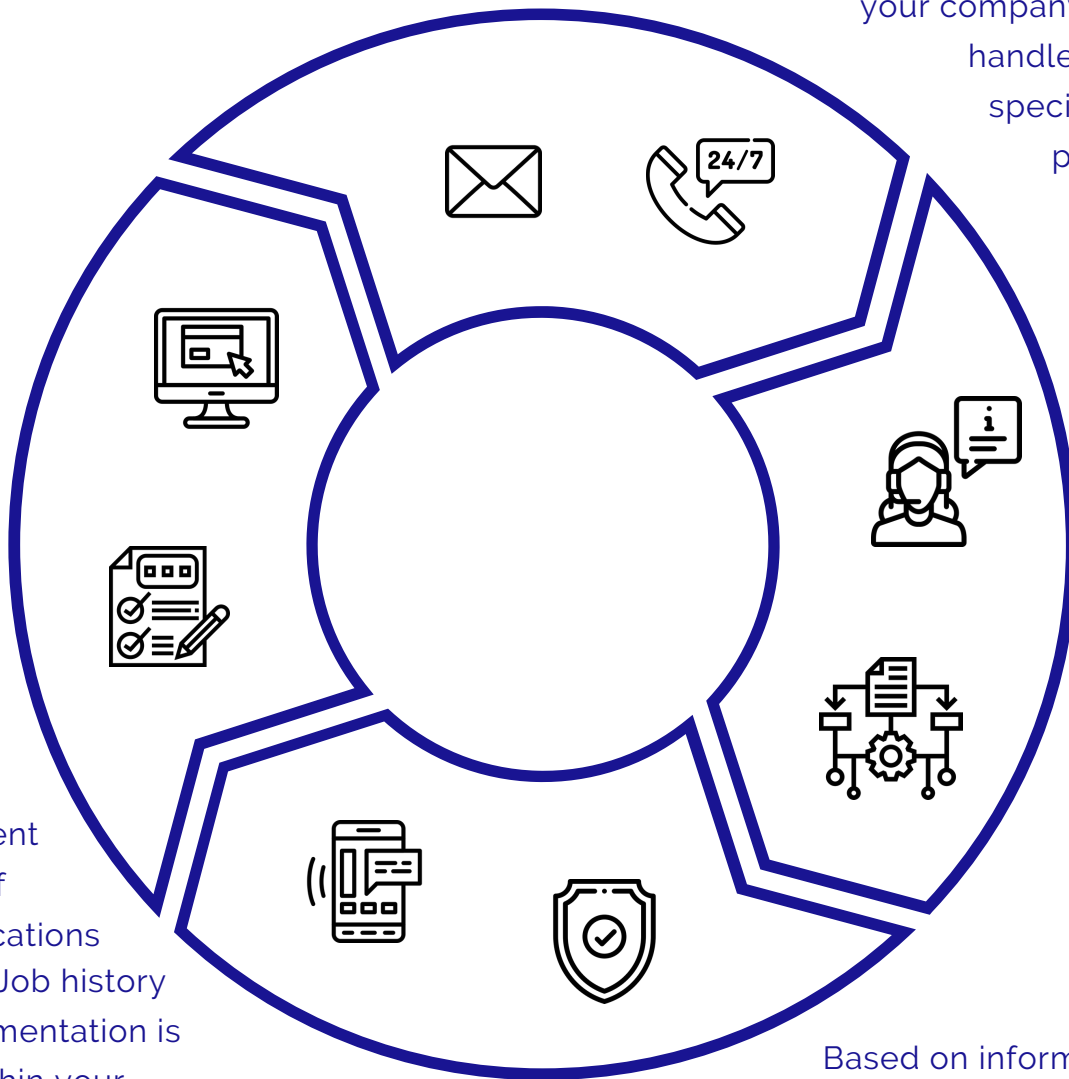
All of the above services are available on an 'as required' basis or according to contract.

HOW IT WORKS

A complete FM solution with you at the centre.

Clients, customers or staff contact us via the app, telephone or email* using details provided.

Calls can be answered in your company name and handled based on specified rules & procedures



You are sent a report of communications received. Job history and documentation is stored within your portal.

Based on information provided, work orders are issued to approved contractors - either by Homyze or yourselves.



Available for all industries and sizes of business.

*Email handling requires either DNS access or use of third party software





Integrated or Independent

Homyze provides you with a complete solution that can be implemented immediately. **If you need us to use your current CAFM system we can do this as well, making reconciliation easier and avoiding 'double work'.**

All data is captured and stored securely in the cloud for access by you and your team whenever you need it.

We are also happy to integrate with existing solutions or tailor the Homyze portal to your specific requirements. This includes 'wrapper' solutions for CRM and accounting products and we can also implement customised workflow automation.

We can provide you with standardised call handling scripts and procedures or are happy to customise as required. Where you just require maintenance services, we are able to take work orders via most channels, whether that be email, phone or direct integration with your current software systems.

The Homyze platform provides you with 'out of the box' metrics based on agreed SLAs and KPIs. Benchmarks are agreed upfront and alerts are sent to us in the event that performance is outside agreed thresholds.

All of the above are available on both a temporary or ongoing basis. Just let us know what you need.



Our clients



Get in touch

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HOMYZE