## HOMYZE

YOUR RETAIL MAINTENANCE PARTNER





A SINGLE SOLUTION FOR ALL YOUR MAINTENANCE

Regulatory | Routine | Life Cycle

### KEEPING YOU COMPLIANT SO YOU CAN FOCUS ON YOUR CUSTOMERS

Homyze can deliver your sites 'compliance as a service', ensuring that you satisfy regulatory requirements adhere to or manufacturers' recommended (or your own bespoke) maintenance schedules. With your account login, you can always see compliance levels at a single property or across your retail portfolio.

We know that your primary focus is on acquiring and keeping customers and ensuring they have a safe and pleasant shopping experience when visiting your retail sites. This may mean a fresh coat of paint, some bespoke joinery work or just ensuring that restrooms are clean and functional.

"WE NOW USE
HOMYZE TO MANAGE
ALL REACTIVE
MAINTENANCE
ISSUES AND ARE
HAPPY TO
RECOMMEND TO
OTHER COMPANIES"



In addition to saving you time, moving to the Homyze maintenance and facilities management solution can save you money as well. By using locally based suppliers, Homyze can reduce the costs associated with maintenance, as well as providing quicker response and attendance times and associated environmental benefits.

Our supply chain comes from the communities in which we operate. This avoids the need to send engineers on long trips wherever possible and ensures that you get the service levels of the best local operators. Of course, your Homyze account manager is here to ensure the smooth operation of all your maintenance needs and that you hit compliance targets in the most cost effective way.

### WHATEVER THE CURRENT SITUATION: HOMYZE CAN HELP

Managing a multi-site portfolio is easier than ever with instant notifications meaning you can review, approve and track jobs from your phone or your computer no matter where you are.

If you have an existing asset register and maintenance schedule, Homyze is happy to price for the delivery of the required maintenance in accordance with your KPIs and SLAs.

Where these are not currently in place, we can undertake a condition survey and visual inspection to create your asset register and planned maintenance schedule. This will give you visibility over your plant and equipment and allow you to plan and budget for your recommended or required maintenance.

The Homyze helpdesk provides your site and shift managers with 24/7 access and will operate according to your approval requirements.

This means you can accelerate your works schedule or avoid being on call when you are meant to be off.



"THE IMPACT OF COVID THIS YEAR MEANS WE ARE WELL BEHIND ON OUR REPAIRS AND MAINTENANCE."

Homyze provides you performance level monitoring and will manage your entire supply chain.

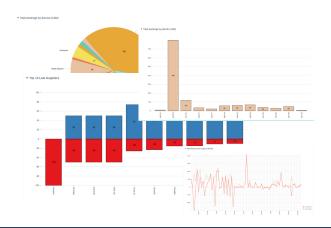
Even if you have some suppliers who are in contract or with whom you would like to continue working, Homyze provides them with the tools for receiving and completing work orders. We will ensure that the performance levels, reporting and invoicing are done to a suitably high standard.

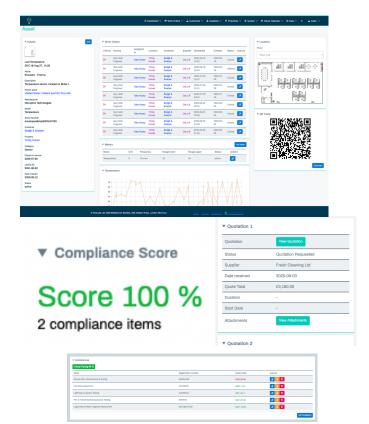
### YOUR HOMYZE PORTAL: ALL INFORMATION AND INSIGHTS IN ONE PLACE

With Homyze as your maintenance and facilities management partner, you will have access to our CAFM system that provides you all the information you need across your entire portfolio.

Your account login will provide you with the following whenever and wherever you need them:

- Compliance documentation
- Operating manuals and warranties
- Asset TCO (total cost of ownership) data
- Your planned maintenance schedule
- Spend history by property, service line, asset (and more)
- Contractor performance levels
- Contractor management and documentation
- Floor plans and asset locations
- · Quote management





When it comes to finances and reconciliation, Homyze makes things as simple as possible. We provide you with one invoice for all the works undertaken during the month.

With Homyze, you no longer need to chase or question invoices. We will provide you with one invoice and statement which includes all asset and cost centre or category information for your records. We will ensure queries are resolved before invoices are presented for payment.

## CORE SERVICES

Homyze is your single solution for all property maintenance and facilities management requirements. We cover all of the services that you are likely to require and if not, let us know what you need - we're always here to help.



Planned Maintenance



Compliance & Testing



Painting & Decorating



Heating & A/C



Plumbing & Drainage



Gardening & Grounds



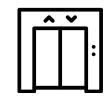
Fire Protection



Pest Control



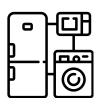
**Electrics** 



Lift Maintenance



Security



Commercial Appliances



**Roofs & Gutters** 



**Emergency Lighting** 



Glazing & Boarding Up



### THE HOMYZE SOLUTION

Homyze provides you with a complete solution for your property maintenance requirements, both reactive and scheduled. We view ourselves as partners in your business and will tailor our offering to each client.



24/7 Helpdesk Function



'Always On' Cloud Solution



Secure Access



**Customer Portal** 



All property types



**Integration Options** 



Analytics built in



Contractor management



Customisable Reports

## A system solution or a best in class contractor ... it's your choice.

Homyze works with our clients to ensure that their solution is completely fit for purpose.

The Homyze system can be integrated with existing solutions or incorporate customised SLAs, escalation procedures and KPIs.











# A single service line or a comprehensive solution

Homyze provides you with a complete property maintenance solution that can be implemented immediately.

Whether you need pricing on just one service line or a comprehensive solution for all your properties, Homyze can help.

We provide PPM services to client specifications or in line with SFG 20 standards.. If you need additional certification or documentation such as risk assessments or asset registers, we are happy to provide these in addition.

All data is captured and stored securely in the cloud for access whenever you need it.

For reactive jobs, we are able to take work orders via most channels, whether that be email, phone or integration with your current software systems.

The Homyze platform provides you with 'out of the box' metrics based on agreed SLAs and KPIs. Benchmarks are agreed upfront and alerts are sent in the event that performance is outside agreed thresholds.









## Get in touch

E HELLO@HOMYZE.COM
W WWW.HOMYZE.COM
T 0203 808 5466

