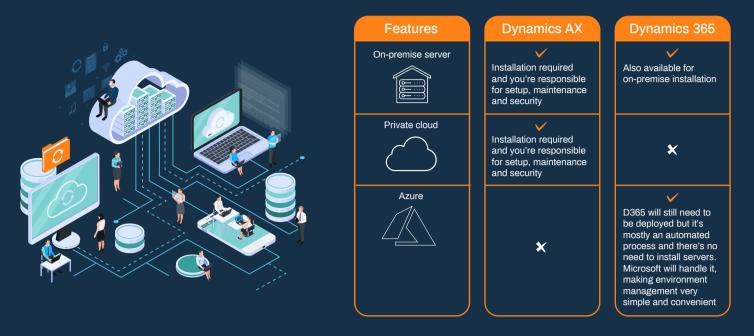


Dynamics AX and Dynamics 365 have a lot in common so you might be wondering if you should upgrade to the latter. Isn't AX good enough? Is the switch really worth the effort? Our comparison matrix presents the features, in all their similarities and differences, side by side so you can see whether or not it's time to upgrade.

Infrastructure



Updates

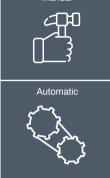


Features Manual

Dynamics AX

Dynamics 365

×



N soft implementation is often required if there isn't a direct upgrade path or large amounts of custom co

de involved	
×	Mc pu en bu on ve thr up

nthly updates are hed out across your re system so your iness will always be the most up-to-date sion (you have the ion to pause up to ee continuous dates)

User interface



Features	Dynamics AX	Dy
Software-based	Launch the application from a desktop and work within the program	
Browser-based	*	Acc bro you any and

Dynamics 365
×
Access is all browser-based so you can work anytime, anywhere and from any device





Features	Dynamics AX
Desktop	~
Mobile	Some functionality
Tablets	×

Dynamics 365		
~		
~		
~		

Mobility



Features

Softw

Brow

on-the-go?

Dynamics AX

× Application must be launched from

Dynamics 365

connection and a browser installed

Support



Features

Mainstream support still available?

Dynamics AX

× Mainstream support for Dynamics AX 2009, 2012, 2012 R2 2018. Mainstream support for AX 2012 R3 lasts until 12 October 2021. After this, security updates will be offered under Extended support until 10 Jan 2023

Dynamics 365

Yes, automatic updates are released periodically and large changes are delivered as parameters/ configuration keys. You have the choice of whether you want to turn on the new functionalities or not

Navigation



Features	
Specific menu path	
Search capability	

Dynamics AX

To get to a particular page, you need to follow a specific menu path. Can be tricky and time-consuming to memorise paths



Dynamics 365

To get to a particular page, you need to follow a specific menu path. But, you can add 'favourites' for an easier navigation

×

Use the search function to type in the page you want and click from the results to launch. Much quicker and simpler



Integrations

Features	
CRM (Customer Engagement)	
Office 365	
PowerBI	
Cortana	
Third-party software	

Dynamics AX		
\checkmark		
\checkmark		
*		
*		
\checkmark		

	Dynamics 365		
	~		
	 		
	\checkmark		
	\checkmark		
(\checkmark		

Custom development

Features	Dynamics AX	Dynamics 365	
Over-laying method	Can cause compatibility issues	×	
Extensibility model	×	Less chance of compatibility issues. But only objects with extension points can be customised, though you can request new extensions from Microsoft if required	

The same ERP solution, just two different versions

Dynamics AX and Dynamics 365 are basically two different versions of the same ERP. With Dynamics 365 essentially being the 'newest version' of AX, there are many features which have been revamped and are continuing to be optimised with every new technical/functionality release.

To discover more about the features of Dynamics 365, check out our factsheet below.

Discover the features of Dynamics 365