Onboarding and Partner Management

PARTNER ONBOARDING AND MAINTAINENCE | CMX1

CMX

Experience total <mark>transparency</mark> with a single view of your supply chain

Knowing your suppliers, distributors and supply chain partners are compliant and addressing risk is a critical aspect of achieving and maintaining Quality Excellence. CMX**1**'s Partner Onboarding and Maintenance can help your team be more efficient and consistent in its approach to managing your supply chain.

Gain new efficiencies in how you onboard partners and their facilities, approve suppliers to supply specific products, and add new distributors. Partner information is always up-to-date through the use of compliance and risk monitoring, notifications, task management, powerful document management capabilities, and maintenance requests.

Achieve and maintain Quality Excellence with CMX1

✓ Get organized and take control

Manage your entire supply chain and partner network through a single, integrated system. With CMX**1**, all your master data, contacts, documents, legal agreements, and related data is organized and always up-to-date. With everything connected in one system, you don't waste time connecting the dots – it's all done for you.

✓ Register new partners with ease

Gain new efficiencies by reducing the internal overhead and tedious manual work often experienced when evaluating, approving, and onboarding new partners. With CMX**1**, it's automated and orchestrated so you'll know exactly the status and next steps at any time.

✓ Manage partner performance with confidence

CMX**1** provides the real-time status updates, performance metrics, and actionable insights your team needs to manage and monitor your supply chain partner's performance and compliance status with confidence.

✓ Know your partners are compliant and addressing risk

CMX**1** can help take your supply chain quality and compliance programs to a new level. It automatically keeps critical information and documents up-to-date, identifies critical issues and provides comprehensive closed-loop Corrective Action Preventative Action (CAPA) workflows so issues get fixed fast.

CMX

"*The flexibility of the platform allows us to address issues that we never imagined we could solve. It is easy-to-use and allows us to analyze our results and manage our supply chain efficiently.*"

David Abney
Vice President of Quality Assurance at Sonic

Key Features to get onboard with

✓ **Intelligent Online Forms and Workflow Automation**

Streamline the registration of new Suppliers and Distributors by automating the onboarding process with CMX1. Intelligent online forms are filled out by potential partners and workflow automation ensures all the pertinent information about their capabilities, contacts, audits, policies and procedures, and documents are collected, including the execution of legal agreements needed to become an approved vendor for your company.

✓ **Automated Communication and Task Management**

Each step for collecting, evaluating, or approving a new partner or facility is automated which ensures your processes are followed and decisions are made by SMEs. Collaborate across departments and with partners and utilize notifications, task management, and escalations to keep the process moving and meet critical deadlines.

✓ **Total Quality Management**

Before final approval, ensure suppliers meet your brand standards and regulatory requirements by evaluating facility audits, product tests and evaluations, packaging details, and more. When approval requirements or product specifications change, CMX1 automatically requests the appropriate information updates from your partners to remain approved and compliant.

✓ **Document Management**

CMX1 includes powerful document management capabilities designed to ensure critical documents are present and always up-to-date. Self-service tools allow for the configuration of varying document attributes and workflow rules for management. Dynamically generate documents from templates. Define if documents need to be acknowledged or signed, reviewed and approved, and how documents get renewed or archived once they expire. When requirements change, initiate individual or bulk requests to partners and track to completion. Record status, notifications, task management, escalations and reporting - all ensure no documents are missing and nothing falls through the cracks.

✓ **Component Sourcing and & Multi-Tier Mapping**

Go beyond Tier 1, where most of your risk is likely to be, and utilize CMX1's Component Sourcing to identify, map, and track your supplier's suppliers. Multi-Tier mapping provides critical country of origin tracking and capabilities beyond the normal "one up, one down" model for managing risk.

CMX

The **CMX1** Platform

Ensure Product Quality & Safety

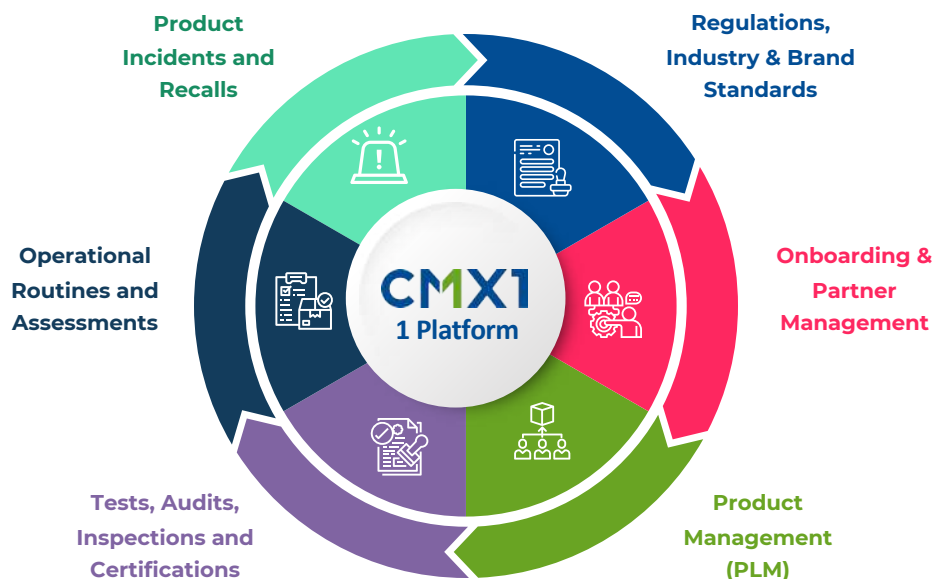Ensure the quality, compliance, and safety of your products and services

Manage your Supply Chain Partners

Gain control and transparency over your entire supply chain and partner network

Drive Location Performance & Compliance

Know your stores, restaurants, and facilities are safe, compliant and executing with consistency

ⓘ Our solutions can be implemented stand-alone or as part of the complete CMX1 Platform

Product Incidents and Recalls

Regulations, Industry & Brand Standards

Operational Routines and Assessments

CMX1 1 Platform

Onboarding & Partner Management

Tests, Audits, Inspections and Certifications

Product Management (PLM)

CMX

Contact us to schedule a Demo

We're ready to discuss your challenges and demonstrate how CMX1 can help you achieve Operational and Quality Excellence across your organization, whether you're a regional chain or a global giant. Visit us online at CMX1.com to learn more and to arrange a call and demo today.

VISIT US ONLINE

CMX