Common FAQs for online PTE preparation course

How long will I have access to the password once I receive my enrolment confirmation?
Access to your unique login and password is not time restricted, so you will have access until you have your first chance to login and update your password.

How long will I have access to the platform once I first login?
You will have unlimited access for 16 weeks (122 days) from the first access.

If I have problems logging in, who can I contact?
Please reach out to us at pte@greenwichcollege.edu.au and we will get back to you as soon as possible - usually within working hours Monday to Friday, 8am~6pm AEST.

Will I get comments on my mistakes?
The software will show you the correct answers.

Will I have a CoE issued for the period that I am studying PTE if I package with another GWC course?
No, this course is a separate online course eligible to anyone around the world. There is no visa application attached to taking this course.

What is the difference between the PTE training course and the IELTS preparation course?
Please refer to the below for the main differences
https://www.pearsonpte.com/articles/how-are-pte-academic-and-ielts-different-heres-what-you-need-to-know.

Do I need to take a test prior to the PTE course enrolment? Is there an entry requirement?
No, you do not need to take any other test prior to accessing the platform. There is no entry requirement, however, we recommend some familiarity with the English language - generally, we'd suggest CEFR B2/IELTS 5.5 or higher.

Will I have academic support through my training?
No, the platform is fully self-contained with 24/7 access. All parts are self-guided and paced without any human input.

Can I have access to a trial session before enrolling in the course?
Unfortunately no, however, feel free to view our demo video and screenshots on our website to get a feel of what the platform is like and includes.

Do you have a mobile app version for this online Platform?
Not at present, but we hope to in the future.