



Awards Management Case Study



Amelia Neptune Program Director League of American Bicyclists



How many award submissions do you receive?

We receive about 400 applications over a few different programs.

How many judges are involved?

We have 2-10 judges per program.

What is your staff size?

There is one person as the primary administrator, and 3 additional staff members that help with the program at some point in the year.



Our awards program has an intensive application process and we needed a system to match our needs.

Prior to OpenWater making small changes to our application system was difficult and risky. OpenWater solved this and gave us the ability to carry over applications into the next year, have one person submit multiple applications, take payments, and handle large file uploads so that they can easily be viewed by our judges.

Why Do You Enjoy Using OpenWater ?

The system has helped increase the engagement in our awards program, especially now that one person can submit multiple applications. We've noticed that our suggestions for software improvements routinely get implemented.



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