

IQR Program: 2021 eCQM Requirements

January 14, 2021





Today's Presenter

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Agenda:

- 1. Review the eCQM changes to the CMS IQR program
- 2. Explain the new Opioid eCQM and Hybrid measure
- 3. Provide tips for creating an eCQM improvement plan
- 4. Q&A



CMS Statement

"After holding eCQM reporting and submission policies constant for a number of years in order to give hospitals and their vendors additional time to improve eCQM reporting capabilities, and stating our intention to transition to more robust reporting, we believe that it is time to increase the level of reporting..."





7 Habits for Highly Successful Electronic Clinical Quality Measurement



Identify Goals → Quality Improvement



Identify & Convene eCQM Team → Collaborative, Cohesive, Complete



Preparation &
Education → Start
Early



Utilize Resources → Identify, Monitor, Establish Relationship



Develop Reliable
Roadmap →
Structured Process,
Revise Routes, Plan B



Monitor, Analyze,
Improve → Review
Results, Identify Areas
of Improvement,
Determine Solution



Timely Communication &

Feedback → Stakeholders, Team,

Clinicians...etc.



1: eCQM Goals

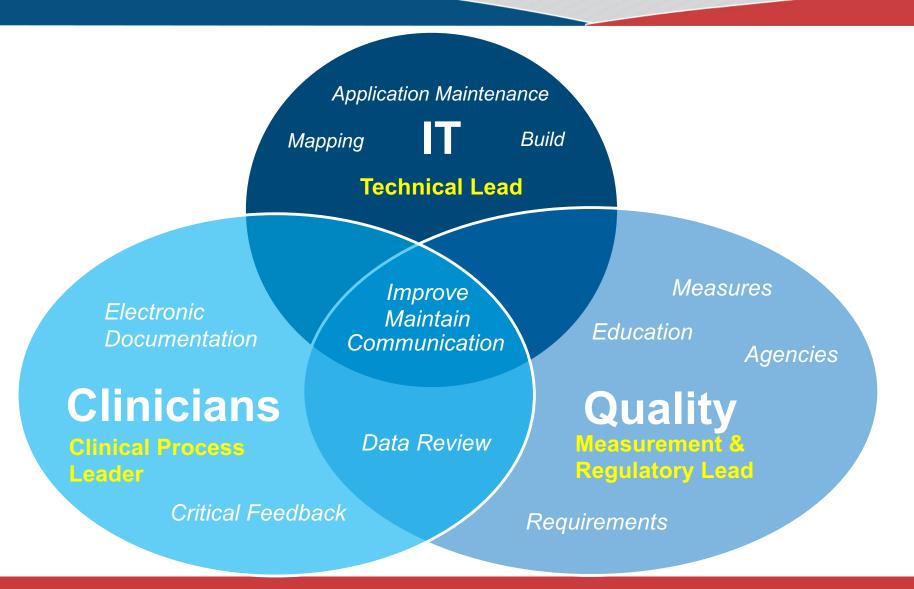
- 1) Consumer Health
- 2) Quality Improvement
- 3) Internal Initiatives

The Hospital IQR Program is intended to equip consumers with quality of care information to make more informed decisions about healthcare options. It is also intended to encourage hospitals and clinicians to improve the quality of inpatient care provided to all patients.

-QualityNet



2: eCQM Team





3: Preparation & Education

Manual Abstraction Process

Capture

Data documented in patient record

Review

Manual chart review by abstractor

Calculate

Data manually extracted and calculated for reporting



3: Preparation & Education

eCQM Process

Implement

Specifications, data elements, nomenclature
–Build & Map

Capture

Structured data documented electronically and captured in the EHR

Calculate

Electronically extracted data for calculation and electronic reporting

Monitor

Validate & Review



3: Preparation & Education

Improving Data Capture & Reporting:

- 1) Storage of health data in structured format
- 2) Documentation practices
- 3) Transparency
- 4) Quality Improvement Tracking
- 5) Limited data manipulation
- 6) Standardization
- 7) Data Exchange
- 8) Audits





IQR: 2021 eCQMs



REQUIREMENT:

Hospitals must submit 2 Quarters and at least 4 of the available **9** eCQMs



SUBMISSION METHOD:

HARP (QualityNet Secure Portal)



DEADLINE:

February 2022

IQR: 2021 eCQMs

2021:

- 2 self-selected quarters
- 4 self-selected eCQMs
- Addition of Safe Use of Opioids Concurrent Prescribing
- Publicly reported on Care Compare (Hospital Compare)

VTE-1 (371)	VTE-2 (372)	STK-6 (439)
STK-5 (438)	PC-05 (480)	STK-3 (436)
ED-2 (497)	STK-2 (435)	Safe Use of Opioids (CMS 506; 3316e)



IQR: 2022 eCQMs

2022:

- 3 self-selected quarters
- 4 eCQMs
 - √ 3 self-selected eCQMs
 - ✓ 1 required: Safe Use of Opioids Concurrent Prescribing
- Publicly reported on Care Compare

VTE-1 (371)	VTE-2 (372)	STK-6 (439)
STK-5 (438)	PC-05 (480)	STK-3 (436)
ED-2 (497)	STK-2 (435)	Safe Use of Opioids (CMS 506; 3316e)



IQR: 2023 eCQMs

2023:

- 4 self-selected quarters
- 4 eCQMs
 - √ 3 self-selected eCQMs
 - ✓ 1 required: Safe Use of Opioids Concurrent Prescribing
- Publicly reported on Care Compare

VTE-1 (371)	VTE-2 (372)	STK-6 (439)
STK-5 (438)	PC-05 (480)	STK-3 (436)
ED-2 (497)	STK-2 (435)	Safe Use of Opioids (CMS 506; 3316e)



IQR: 2021 Hybrid

Hybrid Hospital-Wide Readmission Measure

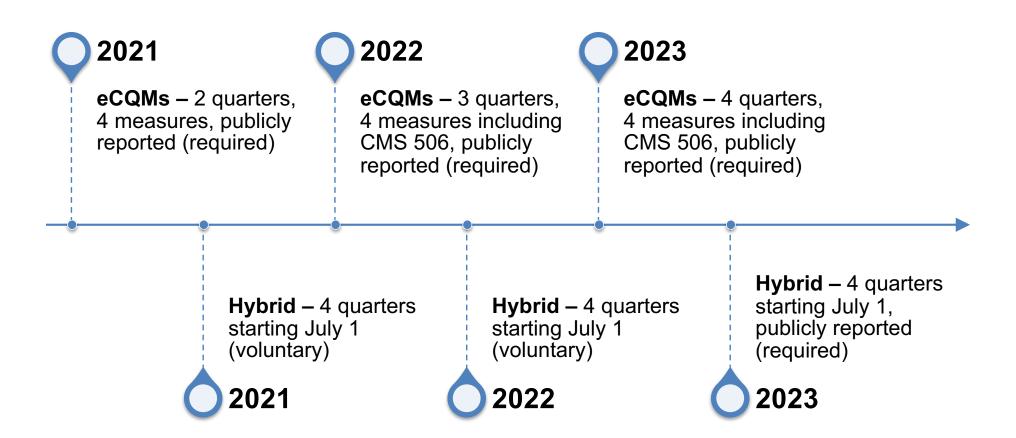
- Claims and Electronic Health Record Data
- 2 years of **voluntary** reporting: July 1, 2021-June 30, 2022; July 1, 2022 -June 30, 2023
- Electronic specifications available Spring 2020
- Confidential hospital-specific feedback reports
- Voluntary submissions will not be publicly reported and will not impact payment determination

Beginning with the FY 2026 payment determination

- Remove Claims-Based Hospital-Wide All-Cause Readmission measure
- Replace with required Hybrid HWR Reporting for the Period: July 1, 2023-June 30, 2024
- Publicly reported on Care Compare



2021 Final Rule Takeaways









eCQM Title	Safe Use of Opioids - Concurrent Prescribing						
eCQM Identifier (Measure Authoring Tool)	506	eCQM Version Number	3.3.000				
NQF Number	3316e	GUID	33b40c00-909a-4490-8093-999fbcdc3480				
Measurement Period	January 1, 20XX through December 31, 20XX						
Measure Steward	Centers for Medicare & Medicaid Services (CMS)						
Measure Developer	Mathematica						
Endorsed By	National Quality Forum						
Description	Proportion of inpatient hospitalizations for patients 18 years of age and older prescribed, or continued on, two or more opioids or an opioid and benzodiazepine concurrently at discharge						

Improvement Notation	Improvement noted as a decrease in the rate

	Clinician judgement, clinical appropriateness, or both may indicate concurrent prescribing of two unique opioids or an opioid and benzodiazepine is medically necessary, thus the measure is not expected to have a zero rate.
	Inpatient hospitalizations with discharge medications of a new or continuing opioid or a new or continuing benzodiazepine prescription should be included in the initial population.
Guidance	Inpatient hospitalizations with discharge medications of two or more new or continuing opioids or new or continuing opioid and benzodiazepine resulting in concurrent therapy at discharge should be included in the numerator.
	This eCQM is an episode-based measure.



Population Criteria

▲ Initial Population

/"Captures encounters of patients with an opioid(s), benzodiazepine, or a combination of these medications at discharge" "Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter with (["Medication, Discharge": "Schedule II and III Opioid Medications"] union ["Medication, Discharge": "Schedule IV Benzodiazepines"]) OpioidOrBenzodiazepineDischargeMedication.authorDatetime during InpatientEncounter.relevantPeriod

▲ Denominator

"Initial Population"

■ Denominator Exclusions

```
/*Excludes patients with cancer or who are receiving palliative or hospice care at the time of the encounter*/
"Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter
where exists (["Diagnosis": "All Primary and Secondary Cancer"] Cancer
where Cancer.prevalencePeriod overlaps InpatientEncounter.relevantPeriod
)
or exists (InpatientEncounter.diagnoses Diagnosis
where Diagnosis.code in "All Primary and Secondary Cancer"
)
or exists (["Intervention, Order": "Palliative or Hospice Care"] PalliativeOrHospiceCareOrder
where PalliativeOrHospiceCareOrder.authorDatetime during InpatientEncounter.relevantPeriod
)
or exists (["Intervention, Performed": "Palliative or Hospice Care"] PalliativeOrHospiceCarePerformed
where PalliativeOrHospiceCarePerformed.relevantPeriod overlaps InpatientEncounter.relevantPeriod
```

▲ Numerator

```
/**Encounters of patients prescribed two or more opioids or an opioid and benzodiazepine at discharge.

*/
("Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter
where ( Count(["Medication, Discharge": "Schedule II and III Opioid Medications"] Opioids
where Opioids.authorDatetime during InpatientEncounter.relevantPeriod
)>= 2
)
union ( "Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter
with ["Medication, Discharge": "Schedule II and III Opioid Medications"] OpioidsDischarge
such that OpioidsDischarge: "Schedule IV Benzodiazepines"] BenzodiazepinesDischarge
such that BenzodiazepinesDischarge.authorDatetime during InpatientEncounter.relevantPeriod
with ["Medication, Discharge": "Schedule IV Benzodiazepines"] BenzodiazepinesDischarge
such that BenzodiazepinesDischarge.authorDatetime during InpatientEncounter.relevantPeriod
```

Definitions

■ Denominator

"Initial Population"

■ Denominator Exclusion

```
/*Excludes patients with cancer or who are receiving palliative or hospice care at the time of the encounter "Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter where exists ( ["Diagnosis": "All Primary and Secondary Cancer"] Cancer where Cancer.prevalencePeriod overlaps InpatientEncounter.relevantPeriod
) or exists ( InpatientEncounter.diagnoses Diagnosis where Diagnosis.code in "All Primary and Secondary Cancer"
) or exists ( ["Intervention, Order": "Palliative or Hospice Care"] PalliativeOrHospiceCareOrder where PalliativeOrHospiceCareOrder.authorDatetime during InpatientEncounter.relevantPeriod
) or exists ( ["Intervention, Performed": "Palliative or Hospice Care"] PalliativeOrHospiceCarePerformed where PalliativeOrHospiceCarePerformed.relevantPeriod overlaps InpatientEncounter.relevantPeriod
```

▲ Initial Population

/*Captures encounters of patients with an opioid(s), benzodiazepine, or a combination of these medications at discharge*/
"Inpatient Encounter with Age Greater than or Equal to 18" InpatientEncounter
with (["Medication, Discharge": "Schedule II and III Opioid Medications"]
union ["Medication, Discharge": "Schedule IV Benzodiazepines"]) OpioidOrBenzodiazepineDischargeMedication
such that OpioidOrBenzodiazepineDischargeMedication.authorDatetime during InpatientEncounter.relevantPeriod



INVERSE MEASURE

Denominator

- Inpatient Encounter including Observation
- > 18 years of age
- Length of stay < 120 days
- Opioid or Benzodiazepine at Discharge

Denominator Exclusions

- Hospice or Palliative Care
- Primary or Secondary Cancer Diagnosis

Numerator

Two or More Concurrent Opioids at Discharge

or

Concurrent Opioid and Benzodiazepine at Discharge

Denominator Exceptions

None



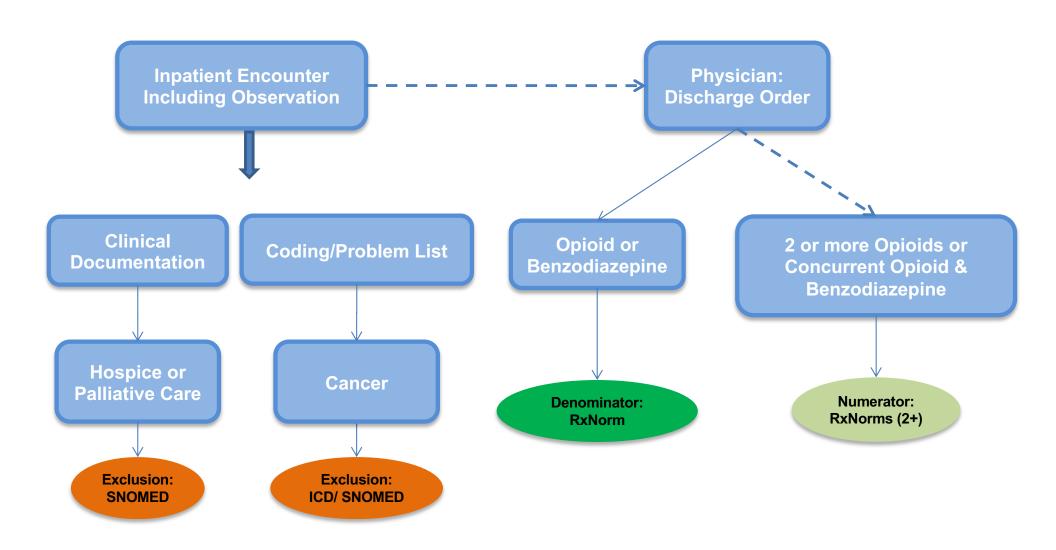
Terminology

- code "Birth date" ("LOINC Code (21112-8)")
- valueset "All Primary and Secondary Cancer" (2.16.840.1.113762.1.4.1111.161)
- valueset "Encounter Inpatient" (2.16.840.1.113883.3.666.5.307)
- valueset "Ethnicity" (2.16.840.1.114222.4.11.837)
- valueset "ONC Administrative Sex" (2.16.840.1.113762.1.4.1)
- valueset "Palliative or Hospice Care" (2.16.840.1.113883.3.600.1.1579)
- valueset "Payer" (2.16.840.1.114222.4.11.3591)
- valueset "Race" (2.16.840.1.114222.4.11.836)
- valueset "Schedule II and III Opioid Medications" (2.16.840.1.113762.1.4.1111.165)
- valueset "Schedule IV Benzodiazepines" (2.16.840.1.113762.1.4.1125.1)

<u>Data Criteria (QDM Data Elements)</u>

- "Diagnosis: All Primary and Secondary Cancer" using "All Primary and Secondary Cancer (2.16.840.1.113762.1.4.1111.161)"
- "Encounter, Performed: Encounter Inpatient" using "Encounter Inpatient (2.16.840.1.113883.3.666.5.307)"
- "Intervention, Order: Palliative or Hospice Care" using "Palliative or Hospice Care (2.16.840.1.113883.3.600.1.1579)"
- "Intervention, Performed: Palliative or Hospice Care" using "Palliative or Hospice Care (2.16.840.1.113883.3.600.1.1579)"
- "Medication, Discharge: Schedule II and III Opioid Medications" using "Schedule II and III Opioid Medications (2.16.840.1.113762.1.4.1111.165)"
- "Medication, Discharge: Schedule IV Benzodiazepines" using "Schedule IV Benzodiazepines (2.16.840.1.113762.1.4.1125.1)"
- "Patient Characteristic Birthdate: Birth date" using "Birth date (LOINC Code 21112-8)"
- "Patient Characteristic Ethnicity: Ethnicity" using "Ethnicity (2.16.840.1.114222.4.11.837)"
- "Patient Characteristic Payer: Payer" using "Payer (2.16.840.1.114222.4.11.3591)"
- "Patient Characteristic Race: Race" using "Race (2.16.840.1.114222.4.11.836)"
- "Patient Characteristic Sex: ONC Administrative Sex" using "ONC Administrative Sex (2.16.840.1.113762.1.4.1)"







VALUE SET DESCRIPTION	OID	SNOMED	CODE DESCRIPTION
Palliative or Hospice Care	2.16.840.1.113883.3.600.1.1579	103735009	Palliative care (regime/therapy)
		133918004	Comfort measures (regime/therapy)
		182964004	Terminal care (regime/therapy)
		305284002	Admission by palliative care physician (procedure)
		305381007	Admission to palliative care department (procedure)
		305981001	Referral by palliative care physician (procedure)
		306237005	Referral to palliative care service (procedure)
		306288008	Referral to palliative care physician (procedure)
		385736008	Dying care (regime/therapy)
		385763009	Hospice care (regime/therapy)
*Bolded overlap with the Comfort Measures set			





IPP/Denominator:

Numerator:

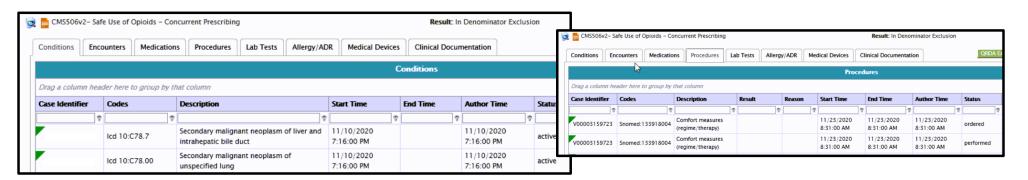
Opioid/Benzo at discharge

Two or more opioids at discharge

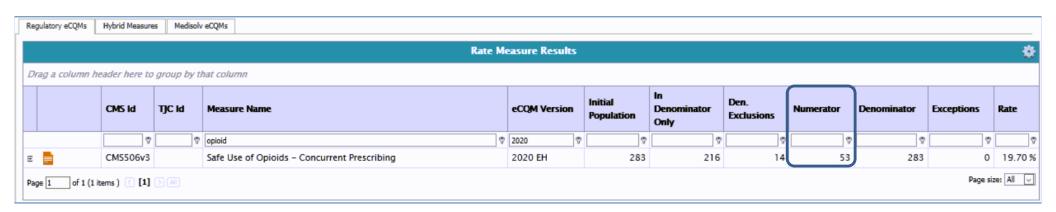
Codes	Description	Status	Route	Start Time	End Time	Used
₹	8	♥	8	♥	♥	
RxNorm:1049621	Oxycodone Hydrochloride 5 MG Oral Tablet	discharge		1/2/2020 12:45:00 PM	1/2/2020 9:27:00 AM	•
RXNorm:85/002	Acetaminophen 325 MG / Hydrocodone Bitartrate 5 MG Oral Tablet	discharge		1/2/2020 12:45:00 PM	12/31/2019 8:34:00 AM	

Exclusions:

Cancer diagnosis Palliative/Hospice



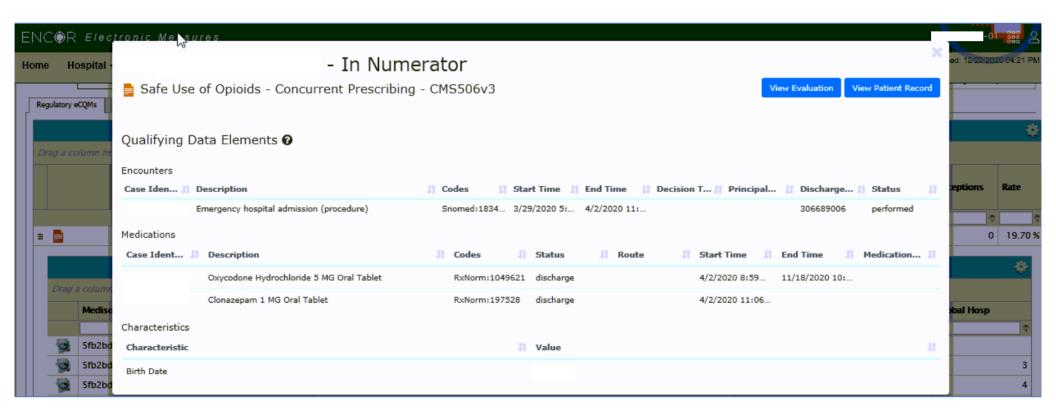




Codes	Description	Status	Route	Start Time	End Time	Author Time	Negation Code	Documentation	Used
9	9	7	7	♥	₽	₽	7	₽	
RxNorm:1049611	Oxycodone Hydrochloride 15 MG Oral Tablet	discharge		11/18/2020 5:40:00 PM		11/18/2020 5:40:00 PM		ROXICODONE15 MG, AC, CONT	•
RxNorm:197321	Alprazolam 1 MG Oral Tablet	discharge		11/18/2020 5:40:00 PM		11/18/2020 5:40:00 PM		XANAX1 MG, AC, CONT	•

Result -	-	Admit		Admit Discharge [Discharge Disposition	
num	Ÿ	5	Ÿ	7	7		7
In Numerator		11/16/2020 6:35:00 PM		11/18/2020 5:40:00 PM		Discharge to home for hospice care (procedure)	









Hybrid Hospital Wide Readmission – CMS 529



Hybrid Hospital Wide Readmission

Hybrid Risk-Standardized Readmission Rate (HRSRR):

- Unplanned readmissions w/in 30 days from index admission
- Uses claims and EHR data
- Adjusted for differences in case mix and service mix across hospitals
- Critically ill patient = Higher probability for readmission









Hybrid Readmission Measure

Linking Variables

- •CMS certification number
- Health insurance claim number (HICN) or Medicare Beneficiary Identifier (MBI)
- •Date of birth (DOB)
- •Sex
- Admission date
- Discharge date

Vital Signs

0-2 hours • Heart Rate

Time

Window

0-2 hours

0-2 hours

0-24 hours

Time window

the start of the

inpatient visit.

begins after

- Systolic blood pressure
- Respiratory rate
- Temperature 0-2 hours
- Oxygen saturation
 - Weight

Lab Test Results

- Hematocrit
- White blood cell count
- Potassium
- Sodium
- Bicarbonate
- Creatinine
- Glucose

1st Captured Value

Core Clinical Data Elements

Time **▼** Window

- 0-24 hours 0-24 hours
- 0-24 hours

Time window begins after the start of the inpatient visit.



Populations/Logic

eCQM Title	Core Clinical Data Elements for the Hybrid Hospital-Wide Readmission (HWR) Measure with Claims and Electronic Health Record Data						
eCQM Identifier (Measure Authoring Tool)	eCQM Version Number 1.3.000						
NQF Number	2879e	GUID	fa75de85-a934-45d7-a2f7-c700a756078b				
Measurement Period	July 1, 2021 through June 30, 2022						
Measure Steward	Centers for Medicare & Medicaid Services (CMS)						
Measure Developer	Mathematica						
Measure Developer	Yale New Haven Health Service Corporation/ Center for Outcomes Research and Evaluation						
Endorsed By	National Quality Forum						
Description	This logic is intended to extract electronic clinical data. This is not an electronic clinical quality measure and this logic will not produce measure results. Instead, it will produce a file containing the data that CMS will link with administrative claims to risk adjust the Hybrid HWR outcome measure. It is designed to extract the first resulted set of vital signs and basic laboratory results obtained from encounters for adult Medicare Fee-For-Service patients admitted to acute care short stay hospitals.						



Populations/Logic

Population Criteria

▲ Initial Population

"Inpatient Encounters"

▲ Stratification

None

Definitions

▲ Initial Population

"Inpatient Encounters"

▲ Inpatient Encounters

```
from
    ["Encounter, Performed": "Encounter Inpatient"] InpatientEncounter,
    ["Participation": "Medicare payer"] Payer,
    ["Patient Characteristic Birthdate": "Birth date"] BirthDate
    where ( Payer.participationPeriod overlaps before InpatientEncounter.relevantPeriod
        or start of Payer.participationPeriod same as start of InpatientEncounter.relevantPeriod
)
    and
    end of Payer.participationPeriod != start of InpatientEncounter.relevantPeriod
    and Global."HospitalizationWithObservationLengthofStay" ( InpatientEncounter ) < 365
    and InpatientEncounter.relevantPeriod ends during "Measurement Period"
    and Global."CalendarAgeInYearsAt" ( BirthDate.birthDatetime, start of InpatientEncounter.relevantPeriod ) >= 65
    return InpatientEncounter.
```



Hybrid Hospital Wide Readmission

IPP:

Age >= 65 years

Acute care hospital Inpatient Encounter

- Length of stay < 365 days
- Discharge during Measurement Period

Medicare patient (primary, secondary...)

Insurance Effective Date must overlap (start on or before) Inpatient Encounter

Core Clinical Data Elements:

The first documented value of any/all of the following will be evaluated and included in the QRDA file. Documentation must occur in timeframe below to be evaluated and included.

Vital Signs

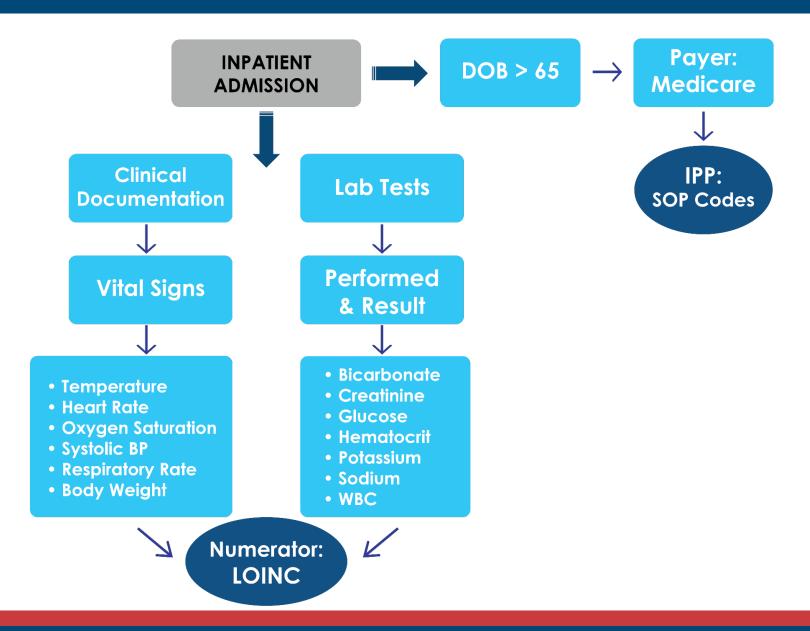
- Report the FIRST value within 24 hours of inpatient admission (in ER, OR, etc.) OR
- Report FIRST value resulted within 2 hours after start of inpatient admission

Lab Results

- Report FIRST value within 24 hours of inpatient admission (in ER, OR, etc.) OR
- Report FIRST value resulted within 24 hours after the start of inpatient admission
- *Weight is the only exception reference the lab results timing for weight documentation



Hybrid HWR Workflow





4: Resources

- 1) eCQI Resource Center
- 2) Quality Net
- 3) CMS
- 4) TJC
- 5) JIRA
- 6) VSAC
- 7) Vendors



5: eCQM Roadmap

Phase 1 - EDUCATION

CMS Reporting Requirements

Annual Specification Updates

Measure & Value Set Review

Phase 3 – EVALUATION

Data Validation

Monitoring/Analysis

Education/Improvement









Phase 2 - DISCOVERY & BUILD

EHR Functionality
Data Sources

Current State Assessment

eCQM Workflow vs. Hospital Workflow Build, Map, Test Phase 4 - SUBMISSION



5: eCQM Roadmap

Plan for detours, alternative routes and roadblocks

Regulatory Changes

EHR Updates, Migrations

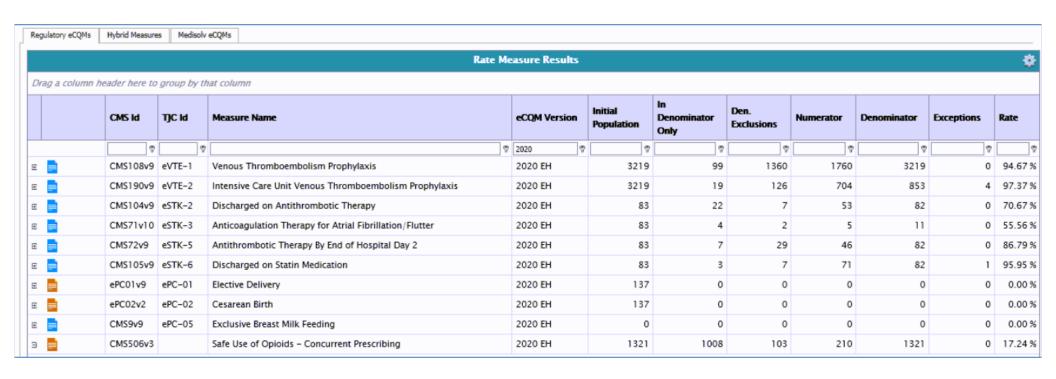
Clinical and Documentation Changes

Mapping Maintenance

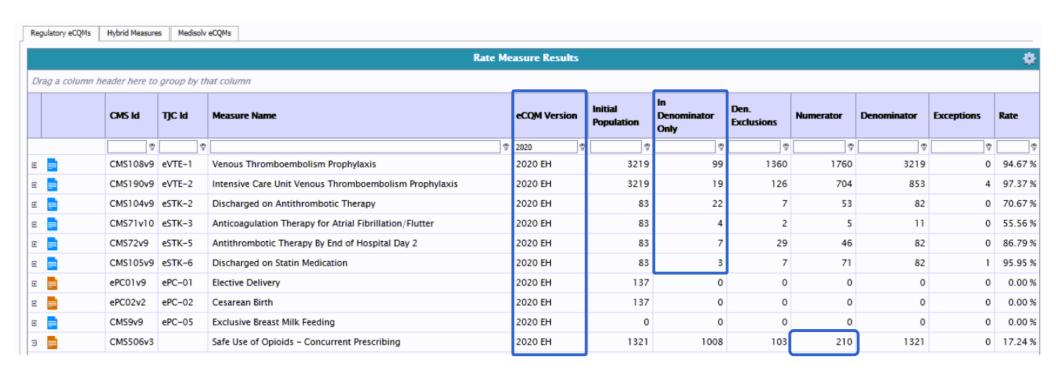
Improvement Hurdles



6: Monitor, Analyze, Improve









CMS 105

	Medications									
e	eader here to group by that column									
	Codes	Codes Description Status			Route Start Time		Negation Code	Documentation	Used	
,	7	♥	7	7	7	9	7	♥		
	RxNorm:904475	Pravastatin Sodium 40 MG Oral Tablet	discharge		10/23/2019 5:40:00 PM			PRAVASTATIN SOD40 MG, AC, CONT	•	

CMS 108

Codes	Description	Status	Route	Start Time	End Time	Negation Code	Documentation	Used
♥	7	7	Ÿ	7	7	7	₹	
RxNorm:854235	0.4 ML Enoxaparin sodium 100 MG/ML Prefilled Syringe	administered	Subcutaneous route (qualifier value)	12/30/2018 4:51:00 AM	12/30/2018 4:52:00 AM		PhaRx, PhaRxMedications: LOV51	•

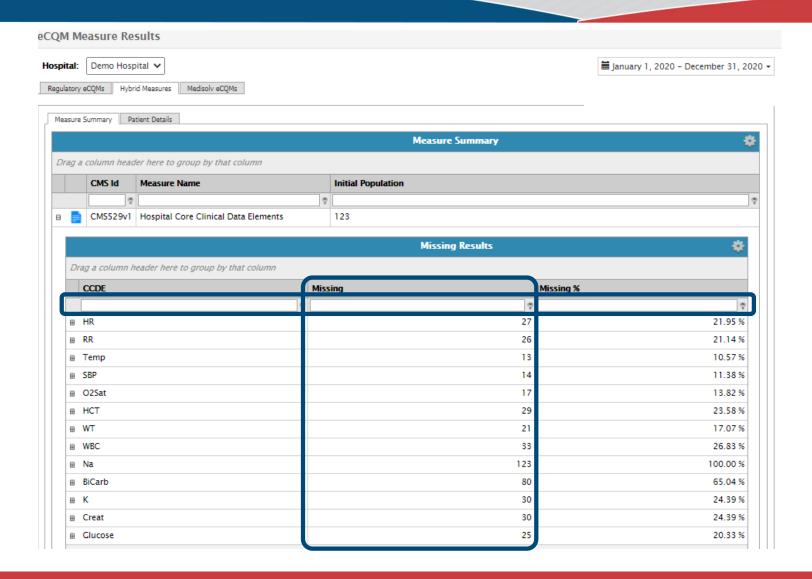
CMS 71

Codes	Description	Status	Start Time	End Time	Negation Code	Documentation	Used
₹	♥	7	7	7	9	₹	
Oid :2.16.840.1.113883.3.117.1.7.1.200	Anticoagulant Therapy	discharge not done		9/16/2019 11:56:00 AM	406149000	AdmVisitClinicalQueriesMult : CQM.COARE1, 1	•

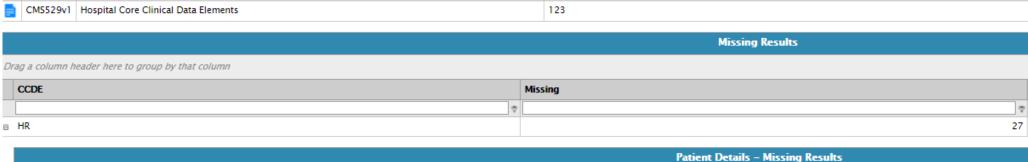
Hybrid HWR

		Missing Result	ts	*
D	rag a column header here to group by that column			
	CCDE	Missing	▽	Missing %
	♥		♥	♥
Ħ	Na		123	100.00 %
Ħ	BiCarb		80	65.04 %
Ħ	WBC		33	26.83 %
Ħ	Creat		30	24 39 %



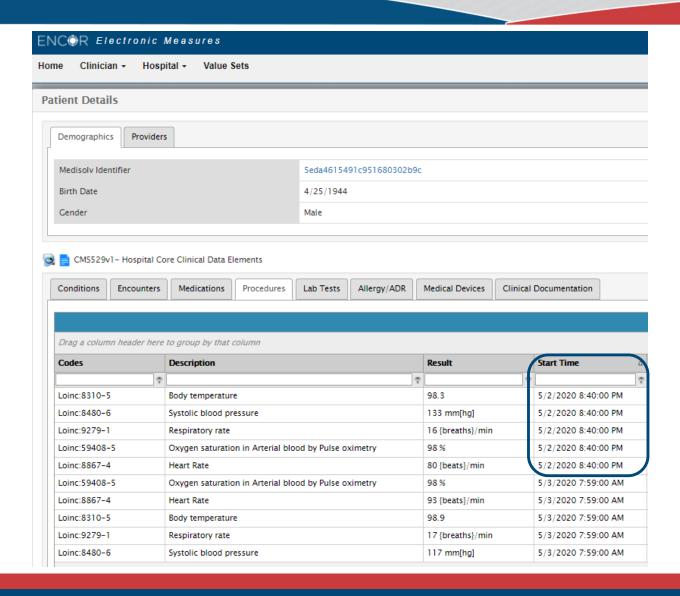




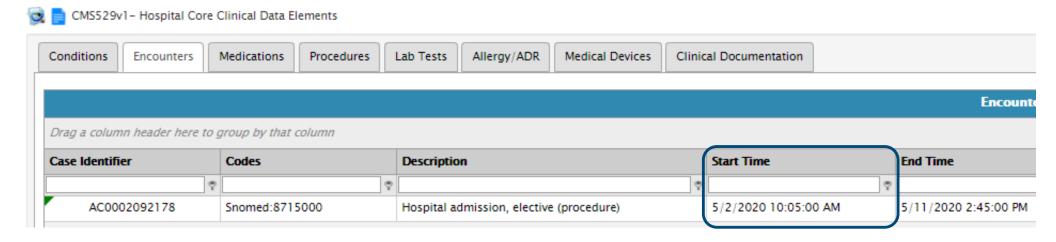


		Patient Details – Missing Results										
Drag a	Orag a column header here to group by that column											
	Patient Name Case Identifier Age Payer			HR ▽	RR	Тетр	SBP	O2Sat	нст	WT	WBC	
	♡	♥	♥		♥	♥	♥	♥	♥	♥	♥	
	Muir, Bram	AC0002092178	76	MEDICARE								
	Curtis, Denise	AC0002090957	82	MEDICARE			97.9	169 MMHG		38.4 %	54431.09 gm	9 K/m
	Burros, Scott	AC0002090725	85	MEDICARE			98.1	149 MMHG	97 %	31.2 %	95254.4 gm	
	Salinger, Hsun	AC0002087094	73	MEDICARE			98.6	124 MMHG	97 %	29.7 %		15.9 K
	Louis, Camellia	AC0002088232	80	MEDICARE			98	209 MMHG	99 %	38.4 %	51709.53 gm	7.2 K/
	Rand, Eileen	AC0002089104	73	MEDICARE						31.4 %		4.6 K/





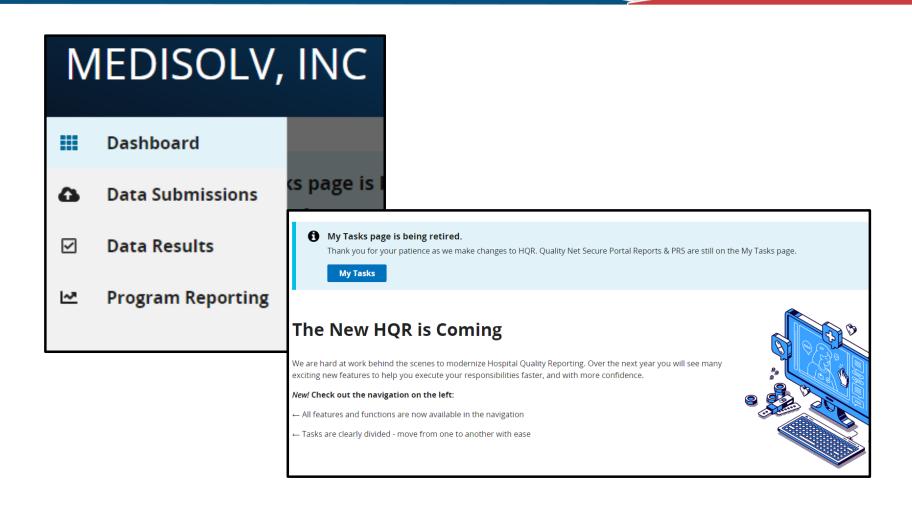




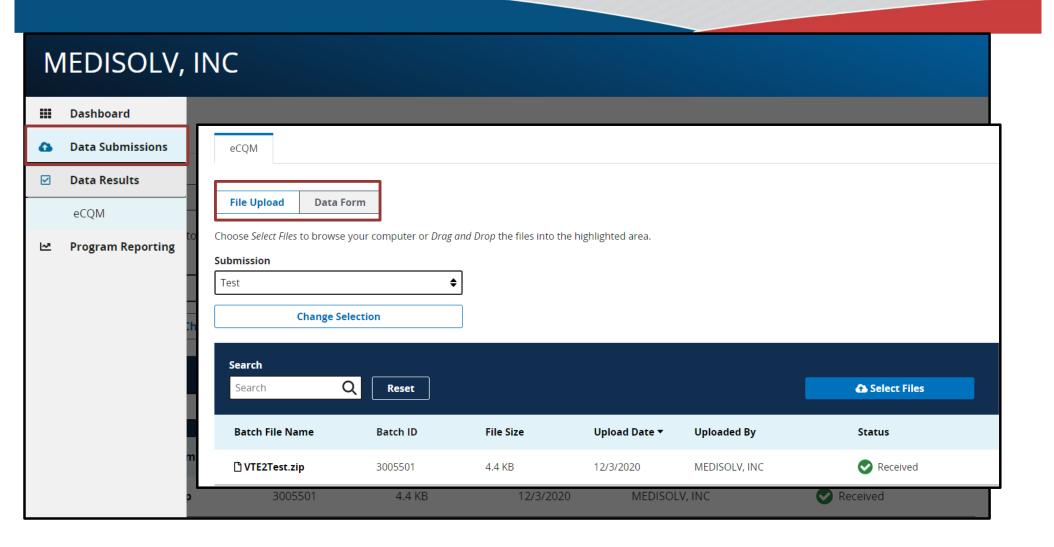


- ONC Certified (2015)
- Use Correct Version
 - eCQM Specs
 - Value Sets
- QRDA I File Submission (different requirements for Hybrid vs eCQM)
- Vendor Authorization
- EHR Certification ID
- Quality Net Secure Portal
- Post submission validation
- Documentation of completion

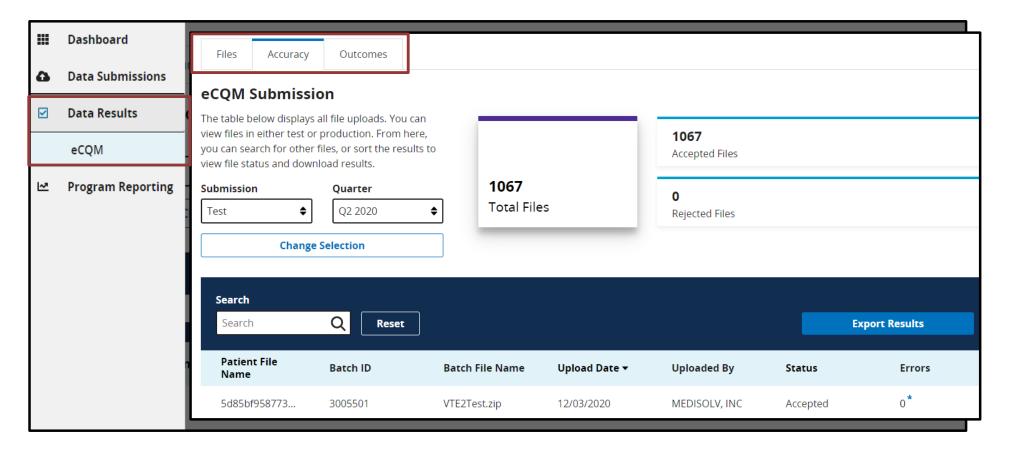






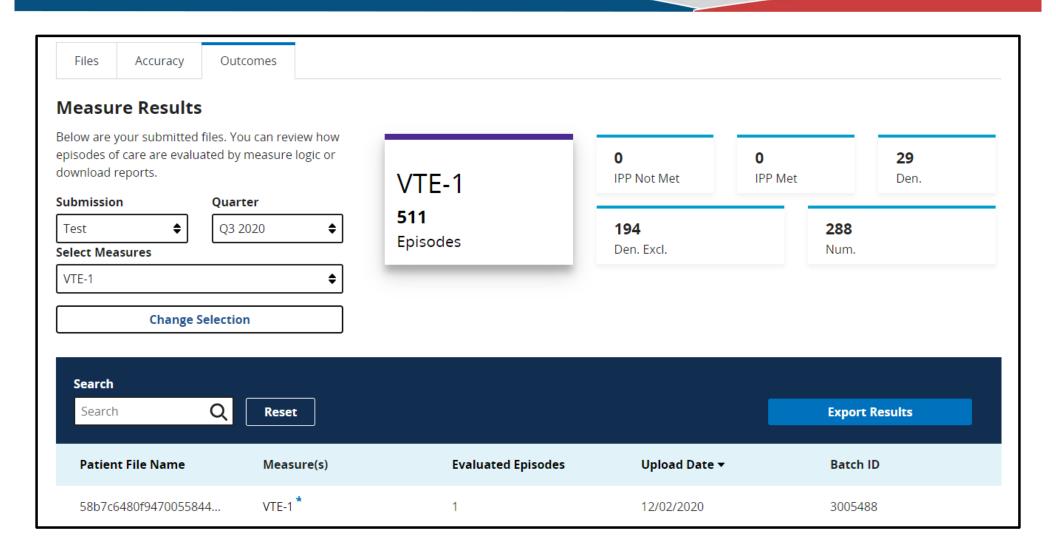














Hybrid Hospital Specific Report

Table II: Summary of Your Hospital's Submission of CCDE Information for the 30-Day Hybrid HWR Measure HOSPITAL NAME

Hospital Discharge Period: January 1, 2018 through June 30, 2018

Submission Information	Number	Percentage (%)
Total discharges (based on claims)	701	
Total discharges for which CCDE were successfully submitted	1,184	
Total discharges with successfully linked claims and CCDE information [a] [b]	652	55.1%
Total discharges with failed linkage of claims and CCDE information	532	44.9%
Total discharges with missing heart rate [c]	1,184	100.0%
Total discharges with missing respiratory rate [c]	1,184	100.0%
Total discharges with missing temperature [c]	10	0.8%
Total discharges with missing systolic blood pressure [c]	2	0.2%
Total discharges with missing oxygen saturation [c]	1,184	100.0%
Total discharges with missing hematocrit [c]	14	1.2%
Total discharges with missing weight [c]	1,184	100.0%
Total discharges with missing white blood cell count [c]	41	3.5%
Total discharges with missing sodium [c]	15	1.3%
Total discharges with missing bicarbonate [c]	15	1.3%
Total discharges with missing potassium [c]	15	1.3%
Total discharges with missing creatinine [c]	15	1.3%
Total discharges with missing glucose [c]	15	1.3%



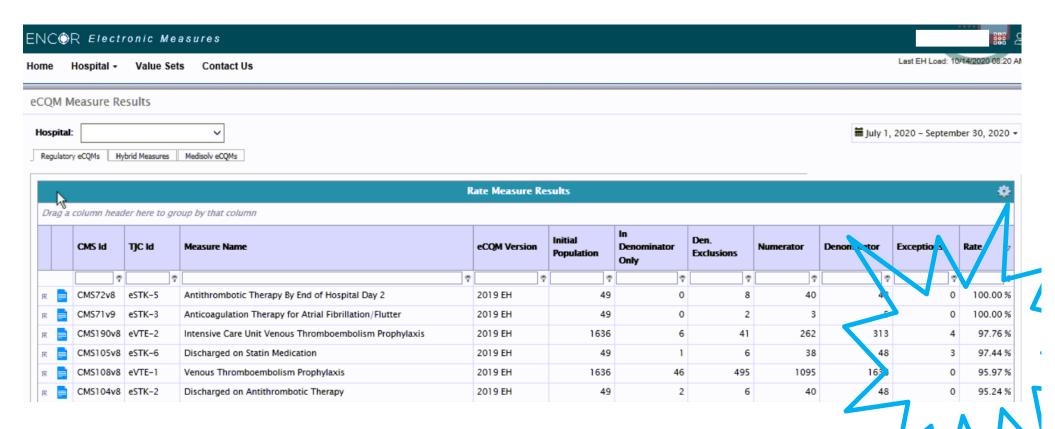
7: Communication & Feedback

- 1) Regular Team Meetings group emails & chats
- Include stakeholders in decision making. Ask for input!
- 3) Educate on changes to requirements, measures, workflow
- 4) Weekly status updates
- 5) Provide access to eCQM reports and/or dashboards



7: Communication & Feedback

Share & Celebrate Success!











Questions?

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