ATTN: Drummond Group, LLC
155 Fleet Street
Portsmouth, NH 03801

July 13, 2021
Medisolv, Inc.
Product: Encor-E Version 6

To Drummond Group:

The Mandatory Disclosure statement of costs and limitations for our certified product(s) follows on the second page of this document, and will be posted along with the required product information on our website here:

https://www.medisolv.com/products/encor-quality-reporting-software/certification/

We agree to notify Drummond Group of any and all future changes to our disclosures language for this certified product-version.

We understand and agree that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to divulge accurate disclosures information.

We understand and agree that we will provide to Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by your organization regarding the ONC certification status of this product in a reasonable time to ensure the disclosures information is being accurately disclosed.

Justin S. Di Stefano
Vice President, Engineering
jdistefano@medisolv.com
(443) 264-4259

Costs or Fees

This certified product-version requires a one-time standard implementation fee, with subsequent annual subscription fees for reporting purposes. For the hospital measures, the subscription fee is per-measure-selected. For the ambulatory measures, the subscription fee is per-measure-selected and per-number-of-providers-selected. Additional fees may be required when the client requires customized data integration services.

This product can be hosted either on-premises or in the cloud (hosted by Medisolv); when hosted in the cloud, additional hosting fees may apply.

This product, when digitally integrated with EMR (Electronic Medical Record) systems, requires access to the EMR data system(s), most frequently a primary, secondary, or tertiary database and/or various API endpoints. Additional fees may apply in cases where the EMR charges for the required access; in these cases, Medisolv passes the EMR fee through to the client as part of the contractual service.

Technical Details

For this certified product-version to be used on-premises in a client-hosted environment, MongoDB, Microsoft SQL Server, and Microsoft Active Directory need to be installed. MongoDB has no additional cost, provided the client is willing to use the open-source license model of MongoDB; licensing for other versions of MongoDB (e.g., Enterprise) may incur additional cost. Licensing for Microsoft SQL Server and Microsoft Active Directory may or may not require additional cost, depending on the client IT systems.

170.315(d)(12) and 170.315(d)(13) requires the use of a properly setup directory server. On-Premise installations require the use of Microsoft Active Directory (client control), and proper encryption and MFA (Multi-Factor Authentication) support is fully available, provided the client has it properly configured within their Active Directory installation. Cloud installations require the use of either Microsoft Azure Active Directory B2C (Medisolv control), or SAML/SSO bindings to client local directory systems (client control). Medisolv offers MFA when using Microsoft Azure Active Directory B2C upon client request (not enabled by default), and it requires the use of a cell phone by end-users to receive the token(s). When using SSO/SAML, encryption and MFA are optionally supported; support requires that the client/hosting entity configure their directory system for encryption and MFA.

Multi-Factor-Authentication (MFA) Use-Cases

Encor-E version 6 supports optional Multi-Factor Authentication for all user classes, roles, and application access if requested (for Azure B2C hosting options, where Medisolv handles authentication) or if implemented by the client in the client's directory services (for hosting options that utilize SAML/SSO).

For Azure B2C integration options, MFA is handled during centralized login and authentication, and is not implemented on a per-user basis; it is either on for all users, or off for all users, within a single instance of the Encor-E software product.

For SSO/SAML hosting options, it is in the purview of the client/directory-control-officer to dictate how MFA is applied. SSO/SAML uses the client directory setup, including all MFA options, and can (at the client's decision) be segregated on a per-user basis. Encor-E does not make any decisions regarding MFA in an SSO/SAML environment, so all control resides with the directory-controller regarding whom, how frequently, and in what manner MFA is applied to user authentication.

For on-premises hosting options, MFA is offered using Microsoft Active Directory, and it is in the purview of the client/directory-control-officer to dictate how MFA is applied. On-Premise's hosting uses the client directory setup, including all MFA options, and can (at the client's decision) be segregated on a per-user basis. Encor-E does not make any decisions regarding MFA in an on-premises environment, so all control resides with the directory-controller regarding whom, how frequently, and in what manner MFA is applied to user authentication.