

Card-Present Card Reader Error Messages Help

Below is a list of card reader error messages encountered in Texada Pay during card-present transactions. They are ordered by response code. The 'Description' column provides clarification and solutions.

Hint: Use Ctrl+F to search the page.

Response Code	Response Message	Description
001	Decline	Standard Bank Decline
002	Call	Bank has requested you call the number on the back of the card for verification.
007	Partial Approval	The card was approved for a partial amount
009	Auto Decline	Card was declined due to AVS or CVV mismatch
010	Invalid Expiration Date	Invalid Expiration date entered
013	Check Decline	Check has Declined
014	Check Warning	Checking is not properly setup on the backend, call GPI support
016	Check Transaction Amount Limit Exceeded	The pre-set check transaction limit was exceeded. If it needs to exceed this limit, contact GPI Support.
017	Check Daily Amount Limit Exceeded	The pre-set daily check processing amount has been reached. If it needs to exceed this limit, contact GPI Support.
018	Check Monthly Amount Limit Exceeded	The pre-set monthly check processing amount has been reached. If it needs to exceed this limit, contact GPI Support.
019	RDFI Not Qualified To Participate	The Bank on which the check was written cannot participate in ACH, most common reasons are it's a test check or it's from an institution that does not exist.
020	Corporate Customer Advises Not Authorized	The check is written on a corporate account and is not eligible for processing.

021	Check Not Previously Authorized	Check Transaction cannot be completed until a check verification transaction is run first.
022	Ineligible Transaction For ACH Network	The check that was entered cannot be processed through the ACH Network.
031	Preverification Failure	The Address, CVV, or ZIP submitted did not match.
805	Authentication Error	There is an issue with your account credentials, contact GPI Support
806	Production Merchant Set Up Error	There is an issue with your account credentials, contact GPI Support
807	Test Merchant Set Up Error	There is an issue with your account credentials, contact GPI Support
813	Duplicate Transaction Error	The system detected a duplicate transaction ran on the same card for the same amount within 15 minutes, if you need to change the allotted timeframe contact GPI Support.
815	Transaction Already Voided	The transaction you are trying to run a void on has already been voided
818	Merchant Locked For Settlement	The current batch is being settled. Try again after 1 minute.
819	Merchant Locked for Maintenance	The account is under maintenance. Try again after 1 minute.
820	Temporary Service Outage - Retry Transaction	There is a temporary service outage. Wait a moment and try again, if this continues contact GPI Support.
823	Invalid Account Data	There is an issue with your processing credentials in your system, contact GPI support to have it corrected.
824	Industry Mismatch Error	Contact GPI Support.
828	Card Type Not Supported	The account is not setup for the card type being attempted to process, contact GPI support if you plan to support the card type.

829	Card Code Required	The issuing bank requires a CVV to be sent with this card.
830	Address Required	The issuing bank requires the address to be sent with this card.
831	ZIP Code Required	The issuing bank requires the zip code to be sent with this card.
901	Processor Error	There is a with the processing account, contact GPI support if you receive this more than once.
903	DCS Error	There is a problem with the check processing account, contact GPI support if you receive this more than once.