

Card-Not-Present Card Reader Error Messages Help

Below is a list of card reader error messages encountered in Texada Pay during card-not-present transactions. They are ordered by response code. The 'Description' column provides clarification and solutions.

Hint: Use Ctrl+F to search the page.

Response Code	Error Message	Description
470	Declined	Processor Has Declined the Sale
471	Partially Approved	Transaction was Approved for Partial Amount
472	Call Issuer	Cardholder needs to Call number on Back of Card
500	Internal Server Error	Issue with Transaction Server, Contact GPI Support if it Persists
503	Service Unavailable	Issue with Transaction Server, Contact GPI Support if it Persists
403	processing_forbidden	Duplicate Transaction was Blocked on the Same Card for the Same Amount Within the Block Time Window. To Increase or Decrease the Time Please Contact GPI
403	invalid_transaction_referenced	Capture Was run on a Previous Authorization that was not Approved.
400	Invalid_card	Invalid Card Number, Check Card Number or use a different Card
400	Invalid_input invalid billing address	Address was not Verified Correctly to Match Card
400	Invalid_input Invalid gratuity_amount.	Tip Amount Exceeds Sale Amount
400	Invalid_input	Invalid Card Number, Check Card Number or use a different Card
400	invalid_payment_token	Account Credentials Could be Incorrect, Contact GPI Support if the Issue Persists

400	invalid_input Invalid card_security_c ode.	Invalid CVV Code Has Been Entered
400	invalid_input Invalid expiry_month, expiry_year.	Invalid Expiration Date was Entered
400	server_error	Issue with Processing Server Contact GPI Support
400	invalid_input Invalid billing postal_code	Invalid Zip or Postal Code
400	invalid_batch	Must Balance Now, Current Batch Has been Open too Long and needs to be Closed. Contact GPI Support to Close the Batch
403	transaction_not _in_open_batch	Transaction Has to be in Current Batch in Order to be Voided
400	Invalid_transact ion_referenced	Referenced transaction that is attempted to be Voided, Returned or Authorized Does not Exist