

Huma App Privacy Policy (Healthcare & Life Sciences)

Huma Therapeutics Limited (previously Medopad Limited) is the provider of the Huma app which is downloaded by you and used to collect information about you when you participate in a remote patient monitoring initiative, research study, trial or similar initiative. This privacy policy explains how we, Huma, process your personal information when you register with the Huma app.

Important Information

The Huma app is not suitable for managing medical emergencies. If you think you have a medical emergency or need medical advice, you must contact your doctor or the emergency services immediately.

What information do we collect?

The information that we collect is to firstly allow you to register to use the app. This information includes:

- Name;
- Email;
- Phone number.

When you are participating in a research study or trial, information about your health is also collected via the app. This can include, but is not limited to:

- Temperature;
- Heart rate;
- Oxygen saturation;
- Weight and height;
- Medications;
- Symptoms;
- Physical activity, including steps;
- Demographic data;
- Voice or video recordings.

This information is gathered when you answer questions, fill in data forms or allow us to link with other devices or apps.

Why do we collect this information?

We process personal information to provide our products and services to clients and app users. When you provide your personal information, this allows you to register and use the Huma app.

Under the General Data Protection Regulation (GDPR), the use of personal information must be justified. Such justification is often called a “legal basis” and Huma apply the following legal bases when processing personal information:

- To fulfil the performance of a contract;
- Where we have a legal obligation;

- To achieve our legitimate interests, provided that this does not affect your rights as a data subject;
- Where necessary to defend, prosecute or make a legal claim;
- Where you have been asked to provide your consent.

The information collected allows you to track your own health and, where applicable, for your clinical team to monitor you and your care, e.g. to reduce the risk of exposure to infections, monitor specific conditions or treatments and improve overall efficiencies. In certain circumstances, your clinical team may also access your health information via specific software that connects to the Huma app, so that they can see the relevant information that you upload or that is collected by devices linked to the app.

Once collected, health data may be aggregated with other study participants, however, all identifiable information, like your name, is removed.

The information collected can also be extremely valuable in helping to understand health conditions and diseases which is vital in the development of new and beneficial treatments and therapies. If any of your data is used for further research or analytics purposes, either by Huma, the study sponsor or other approved research partners, all identifiable information is removed and is not linked to your personally.

On occasion, you may be asked to provide feedback regarding your experiences using the Huma app. This may be gathered via a questionnaire or you may be asked to participate in an in-person interview via phone or video conference. This activity enables Huma to continually review and improve app functionality and user experience. Doing this is based on our legitimate interests to improve our products and services, but it is entirely our choice as to whether you participate or not.

Who has access to this information?

Within Huma, only authorised personnel can access your information if it is deemed necessary for the performance of their role.

In certain studies, trials and remote patient monitoring programmes, your healthcare provider may have access to the information that is collected via the app, but this would have been made clear by them when you agreed to participate.

How is your information protected?

Huma have implemented robust operational and technical controls and internal policies to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed by unauthorised personnel.

Any data transferred outside of the UK/EU is protected by appropriate transfer safeguards, such as approved contract clauses, which guarantee an adequate level of protection whenever your data is physically kept.

Where we engage with suppliers and partners to process personal data on our behalf, there will always be a contract in place and a due diligence assessment undertaken to ensure that they have appropriate protection measures and controls in place.

How long do we keep your information?

Huma will retain your personal information for either:

- The duration of the programme, study or trial;
- For as long as you use the Huma app;
- As required to meet a contractual obligation;
- As required to meet a legal obligation.

Withdrawal from the study

If you are involved in a research study or trial, you may withdraw at any time by either contacting the study sponsor or your healthcare provider directly, or by notifying us at privacy@huma.com. Please note that data collected prior to withdrawal will continue to be processed.

Your rights

As a data subject, you have a number of rights, as follows:

- To access and obtain a copy of your data on request
- To change incorrect or incomplete data
- To delete, stop or object to processing of your data, in certain circumstances
- To complain if you are unhappy with how your data has been processed.

If you would like to exercise these rights or have any queries about how Huma process your personal information, please contact our Data Protection Officer at privacy@huma.com.

If you believe that we have not complied with our data protection obligations, or you are not satisfied with Huma's response, you can contact the Information Commissioners Office (the ICO) via www.ico.org.uk