WEBINAR

## LEVERAGING AUTOMATION AND AI IN MARKETING

With Bowe Digital



About the Presenter

**WAYNE M. STANLEY** 

Wayne M. Stanley is the owner of Bowe Digital, a small business marketing firm based in Indiana with clients around the United States.

Under Wayne's direction, Bowe Digital offers innovative and outstanding brand power to title insurance companies of all shapes and sizes through branding, superior content, custom social media engagement and website creation.



### Agenda

1	Automation vs. Artificial Intelligence

- 2 Automation vs. Al in the Real World
- Applications in the Title Industry
- Three Ideas to Start (or Plan) Now

### **AUTOMATION VS. AI**

### What is **Artificial Intelligence?**

Like automation, artificial intelligence relies on algorithms, but it **simulates human intelligence.** 

#### Al programming focuses on three cognitive skills:

- Learning
- Reasoning
- Self-correction



The use of a wide range of technology and software to reduce human intervention in processes.

The complexity of tasks depends on the algorithms used.



### Example of Automation



Email Workflows



**Document Generation** 



Mobile Apps and Forms



Reporting



Temperature Control



## Examples of Artificial Intelligence



Loan & Credit Card Processing



Spam Filters



eCommerce Recommendations



Virtual Assistants

#### **ALGORITHMS**

Automated instructions

#### ARTIFICIAL INTELLIGENCE

Programs with the ability to mimic human behavior

#### **MACHINE LEARNING**

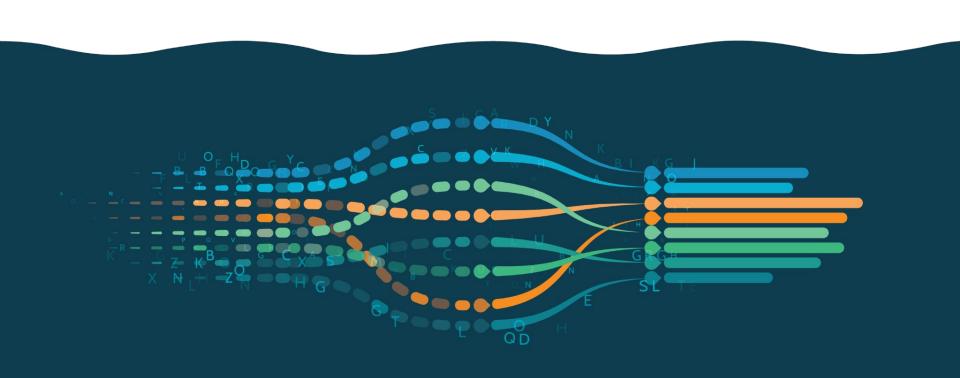
Algorithms with the ability to learn without being explicitly programmed

#### **DEEP LEARNING**

Subset of machine learning in which artificial neural networks adapt and learn from vast amounts of data

#### Data Feeds the Machine

The quality of the data impacts the output of learning.



#### **Benefits of Automation and Al**

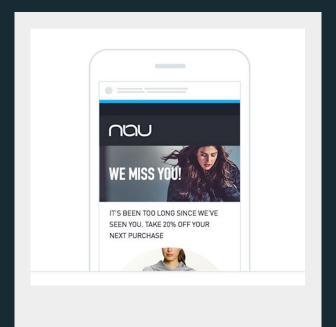
- Create better customer experiences
- + Lower marketing and operating costs
- Reduce employee time spent on repetitive tasks
- Serve better and more relevant content to your audience
- Use data to predict customer needs and behaviors more accurately
- Shorten your company's sales cycle

#### **Automation Examples**

Reminder Emails

It's time for your first maintenance Nissan's Smart Rearview Mirror READ THE BLOG 0000000 8890 Peach St, Erie, PA 16509 Endennous I Unsubscribe

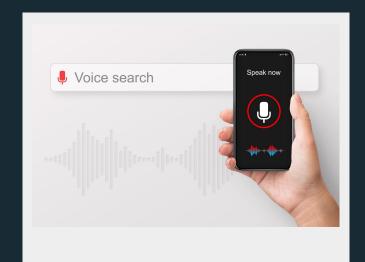
Re-engagement



#### Ai Examples

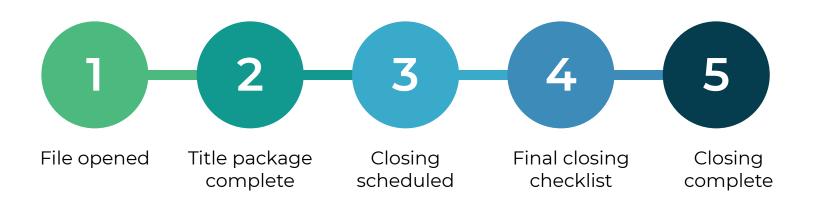
AirBnB's Pricing Algorithm

Google's Voice Search



## APPLICATIONS IN THE TITLE INDUSTRY

#### How is the title industry adopting Automation?



How is the title industry using Al?



## THREE IDEAS TO START (OR PLAN) NOW

## Start Collecting Data



Identify
Opportunities to
Communicate



**Know** what you have **to say** 



### **QUESTIONS?**

# Get in touch with Wayne

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