

Charlie & Sarah



Customer Story



Charlie, 60 and a HGV Driver, and Sarah, 54 and a Medical Secretary in the NHS, live with their 19-year old son Charlie, 12-year old Scarlett, and their pets Freddie, Enzo, and Kiki.

Previously, they rented a local 4-bedroom property and were looking to downsize as their son Charlie was due to go to America for a football scholarship, so they didn't need a big home.

They found Cerris Homes and saw a property on our website, rang the sales team, and was made up to be able to view it the same day! Their mortgage took a while to come through due to Covid, but their solicitor was quick and eventually exchanged and sorted it.

“ My mortgage took ages because of Covid. It was very stressful, and delayed the purchase, but Hannah (Sales Advisor) was very patient and encouraging throughout. ”

Charlie and Sarah purchased a Sorley 3-bedroom semi-detached home from our Wistaston Brook development in Crewe. Since moving into their new home, they love the security of being a home owner.

that welcome home feeling

Also, they love being near the park and taking their dogs out on walks, and decorating their home and garden.

They were attracted to Shared Ownership as they had almost given up on being able to own their own home. Due to their ages, they were not able to own a home outright, however Shared Ownership solved this problem, giving them an investment to pass onto their children and security for them!

In the future, they are planning on staying in their Sorley home until their daughter, Scarlett, turns 18, and then move back closer to their family.

“ The service was excellent. I particularly want to thank Hannah Smith who was very polite, professional and always returned my calls with any queries I had :) ”