



CLIENT SERVICE PRINCIPLES



The following Client Service Principles reflect our unwavering commitment to our clients.

In serving our clients, we will always:

- Listen and understand our clients' needs and objectives
- Deliver on our promises and exceed our clients' expectations
- Communicate with our clients effectively and often
- Earn our clients' trust and respect and work hard to keep it
- Deal with our clients fairly, honestly, ethically, and with integrity
- Act professionally by being responsive, thorough, innovative, and results-driven
- Stand behind our work and do our best to ensure our clients' satisfaction
- Staff engagements with the best team, assigning professionals who have an appropriate level of experience and expertise to our client engagements
- Serve as an extension of our clients' tax departments, going beyond mere partnering by adopting the perspective and commitment of our clients' team members

EXPERTISE

- Property Tax
- Sales/Use & Commodity Tax
- State Income & Franchise Tax
- Tax Technology
- Value Added Tax (VAT)
- Crown Royalties
- Unclaimed Property

