



Ordering Guide

With step by step instructions

Start here to sign in or create your Coloro account:

<https://coloro.com/customer/account/login/>

Please contact us at contact@coloro.com if you need any assistance

WGSN Step One: Your local Coloro.com site

Dear customer,

We have detected that you are in the United Kingdom. We will save EUR as your default currency.

OK

No, save USD as my default

coloro
The Color Code

[Our Vision](#) [Our System](#) [Shop Products](#) [Advisory](#) [Workspace](#) [Contact Us](#)

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Coloro

×

My Account

Sign Out

Currency: EUR (Change)

My Account

On your first visit, you will be automatically directed to your local Coloro site in USD or EUR.

Select **OK** if the default currency was correctly identified

OR select '**No, save USD/EUR as my default**' to change your currency

If you miss this step, you can make changes by clicking your profile icon and selecting **Currency**

Step Two: Sign In or Create an Account



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[Search Color Code](#)



[Coloro](#) ▾

Join Coloro

I already have an account

It's quick, sign in with your email address

Email *

Password *

☐ Remember Me (What's this?)

[Forgot your password? Not to worry](#)

[Log me in](#)

* Required Fields

I do not have an account

Create an account to check out faster, hold multiple delivery addresses, track your orders and much more

[Create my account](#)

Select the **My Profile** icon at the top of the screen depicted by an person icon

Either sign in to your existing account or create a new Coloro account

Skip to Step 5 if you have an account

WGSN Step Three: Setting up your account



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[Coloro US](#) ▾

A bit about me

First Name *

Last Name *

Telephone *

My company *

if you require an invoice, please ensure that your company name is as it appears on official documents

Position *

Industry *

☐ Yes, send me news & updates about Coloro.

[< Back](#)

My log-in details

Email *

Password *

Password Strength: No Password

Confirm

Password *

☒ Remember Me (What's this?)

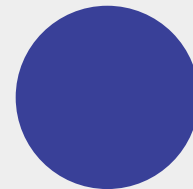
Please type the letters and numbers below *



[Reload captcha](#)

Creating an account is subject to our [Terms of Use](#) and [Privacy and Cookie Policy](#).

[Create an Account](#)



Complete the form with your information. Your email will be your username

Select
Create an Account
once finished

You will then need to confirm your account from your email before placing an order

WGSN Step Four: Confirming Your Account

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Isabelle Coates,

You must confirm your isabelle.coates@coloro.com email before you can sign in (link is only valid once):

Confirm Your Account

coloro.com



© Coloro | CLR Code Limited, Company No. 10411689 | Registered address:
Ascential, The Prow, [1 Wilder Walk, London W1B 5AP](#)

*Contact contact@coloro.com if you do not receive this email within 24 hours.

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Search Color Code



✓ Thank you for registering with coloro.com.

My Account

My account details

Contact Information

Miss Isabelle Coates
isabelle.coates@wgsn.com

[Edit](#) | [Change Password](#)

My addresses

Default Billing Address

Miss Isabelle Coates
Coloro
20 Air Street
London, W1B 5AN
United Kingdom

T: +1 (555) 555-5555

[Change Billing Address](#)

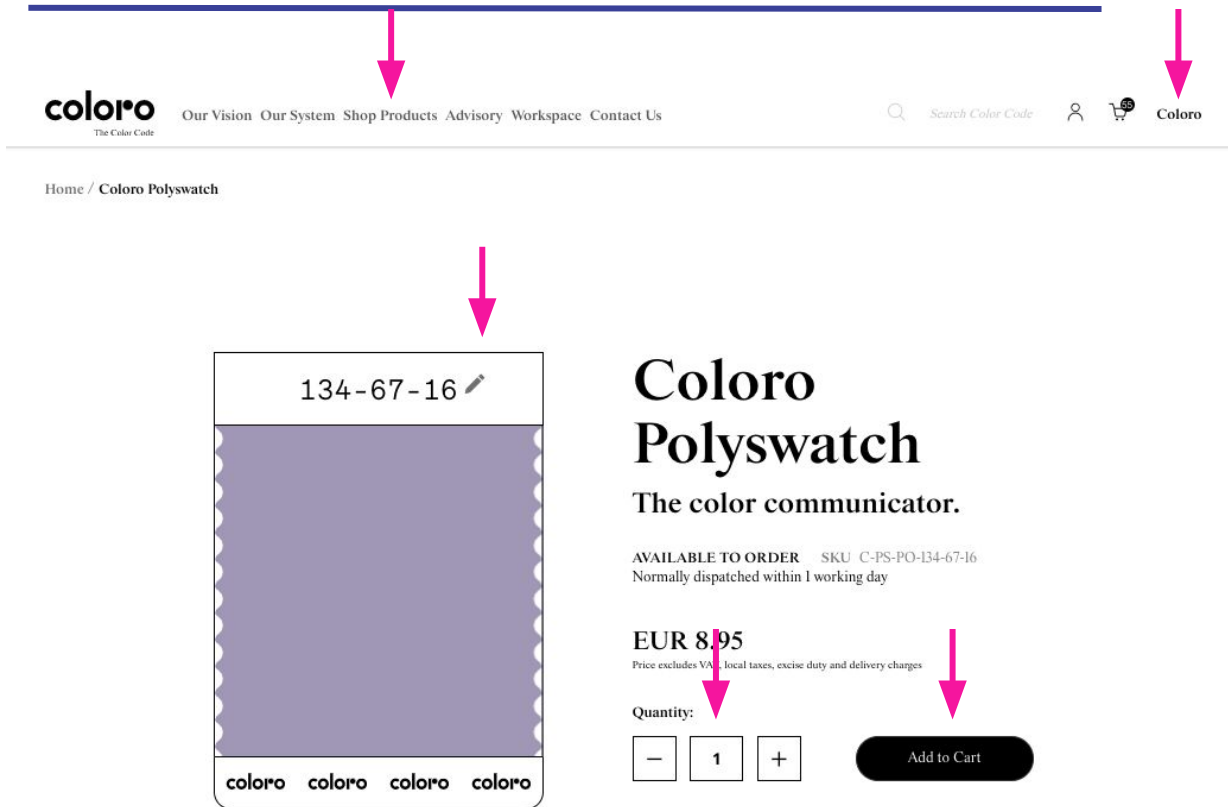
Default Shipping Address

An email to confirm your newly created account will be sent to you immediately*

Select **Confirm Your Account** in the email

You will be brought to your profile page on the site where you can confirm & edit your contact details

Step Five: Ordering Polyswatches



Select
Shop Products

Select
Coloro Polyswatch

Select the **edit icon** on
the Polyswatch and
enter the Coloro Code

Adjust the quantity of
swatches by typing or
using the **+** or **-**
buttons

Select
Add to Cart and repeat

Select the **Cart icon**
once finished to
proceed to checkout

WGSN Step Seven: Checkout Shipping



Shipping Address

Miss Isabelle Coates
20 Air Street
London,
W1B 5AN
United Kingdom
07896645922

+ New Address

Ship Here

Order Summary

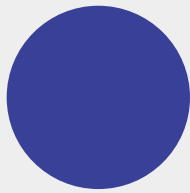
You have 50 items in your cart ▾

Shipping Methods

☒ EUR 13.00 Standard

☐ EUR 33.00 Express

Next



Select **Ship Here** on an existing address stored to your account or select **New Address**

Select your preferred shipping service

Select **Next**

WGSN Step Eight: Checkout Billing



☒ My billing and shipping address are the same

Miss Isabelle Coates
20 Air Street
London, W1B 5AN
United Kingdom
07896645922

Apply Discount Code ▾

Apply Gift Card ▾

Payment Method

☒ Pay by card

Cardholder name

Card number

Expiry date CVC / CVV

☐ Save for my next payment

Place Order

Order Summary	
Cart Subtotal	EUR 479.35
Shipping <small>undefined - Standard</small>	EUR 13.00
Order Total	EUR 492.35
You have 50 items in your cart ^	
Coloro Polyswatch Qty: 1	EUR 8.95
Coloro Polyswatch Qty: 1	EUR 8.95
Atlantic Blue	

Ship To:

Miss Isabelle Coates
20 Air Street
London, W1B 5AN
United Kingdom
07896645922

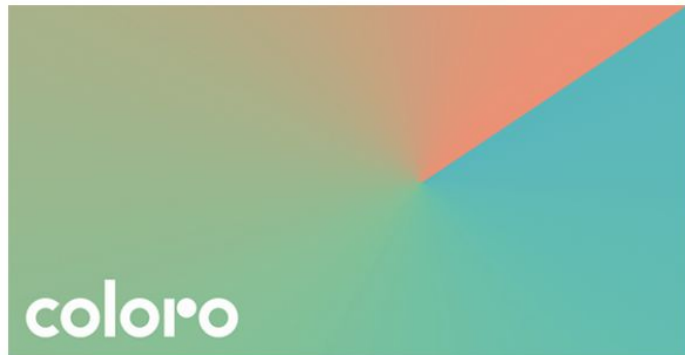
Shipping Method:
undefined - Standard

Verify that your order and shipping information is correct on the right side panel

Select **My billing and shipping address is the same** or select **Edit** to choose or create a new address

Enter your payment details and select **Place Order**

WGSN Step Nine: Order Confirmation



Thank you for your order from coloro.com. We hope you love our products as much as we do!

Your QTX Files are attached. These files contain the **Spectral Reflectance Curve Data** (the exact digital fingerprint) for each color.

If you forward these to your dyer they will be able to begin work on your lab-dips immediately (even before the Coloro polyswatch arrives with them!)

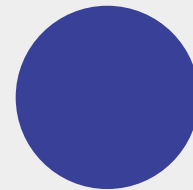
You can check your tracking number and the status of your order by **logging into your account**. A copy of your invoice will be included with your delivery.

If you have questions we'd love to hear from you! You can email us at **contact@coloro.com** or call us on **+44 (0) 207 715 6023**.

Follow us on Instagram at **@coloro_**

Your Order #2000000450

Placed on Nov 6, 2020, 6:08:13 PM



You will receive an email order confirmation to your email immediately

Double check your order for accuracy

If you do not receive your QTX file in 24 hours, contact technical@coloro.com

N.B. If this is your first order, a member of the Coloro team will send your first QTX files to welcome you, personally.



Thank You

Need Help?

Please contact us at
contact@coloro.com
if you need any assistance