

# Loss of your domain



PARTNER UPDATE – February 16<sup>th</sup>, 2021

Hello KIS Client,

After new hardware or software has been installed or new services have been activated, how do you track support and subscription renewals?

For that matter, are you aware of how many renewals you even have to track?

Most vendors will eventually send you a renewal notice, but frequently, these go-to email accounts of folks no longer working at your company.

Some examples of items that we've seen which were (mistakenly) allowed to expire:

- Domain Name Registrations
- SSL Certificates
- Service Subscriptions (e.g., web hosting, antivirus, antispam, Office 365, etc.)
- Server and/or Workstation Support
- Software Support/Maintenance (for both operating systems and applications)
- Switch and Router Support/Maintenance

If you've ever had any of these expire on you by surprise...be aware that KIS offers a service to help you search out, document, and track all of your IT related expirations using an automated system, even if it's not something purchased through KIS.

This includes surveying your systems and gathering records, and putting the information into a normalized format that can easily be uploaded into the expiration reminder system.

You'll be emailed to remind you of each expiration starting 90 days out, with additional emails at regular intervals until the item is marked as renewed.

Once the expiration system is running, you can maintain it yourself or ask us to continue updating it for you.

Our expiration reminder service is billed as normal KIS consulting/project management hours, plus a small monthly cost paid directly to the expiration tracking company we utilize.

Please feel free to drop me a note to set up a time to discuss expiration tracking in more detail.

Thank you,

Allan

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