



[John Bostain](#) is the President of [Command Presence Training](#), and will be facilitating both modules of the training for TACUPA. John has committed the last 26 years to law enforcement, 24 of which have been as a trainer. He has trained more than 25,000 state, local and federal law enforcement professionals and is a frequent speaker at executive level conferences.

Course 1: Thinking CLEAR: A Universal Framework for Improving Police/Community Relations

With the intense national spotlight on police/community interactions, your officers need the practical tools to operate safely, while simultaneously increasing the quality of contacts they have with the community. The Think CLEAR framework was developed as a universal approach to police/citizen interactions that sets the organizational expectations for how all members of the agency should approach the public. The Think CLEAR framework has also proven successful as an evaluation tool for officer performance in the field and in training.

Course 2: The Truths About De-escalation

It's a term frequently used by politicians, activists, and law enforcement professionals. But what is it? And more importantly, what is it not? Many people both outside and inside of law enforcement don't have a realistic understanding of de-escalation. In this course we examine three fundamental truths that should guide discussions with the community, political leaders, and the officers in your agency. We will also examine three key strategies for empowering your officers with the tools they need to attempt de-escalation.