

MBS Telehealth

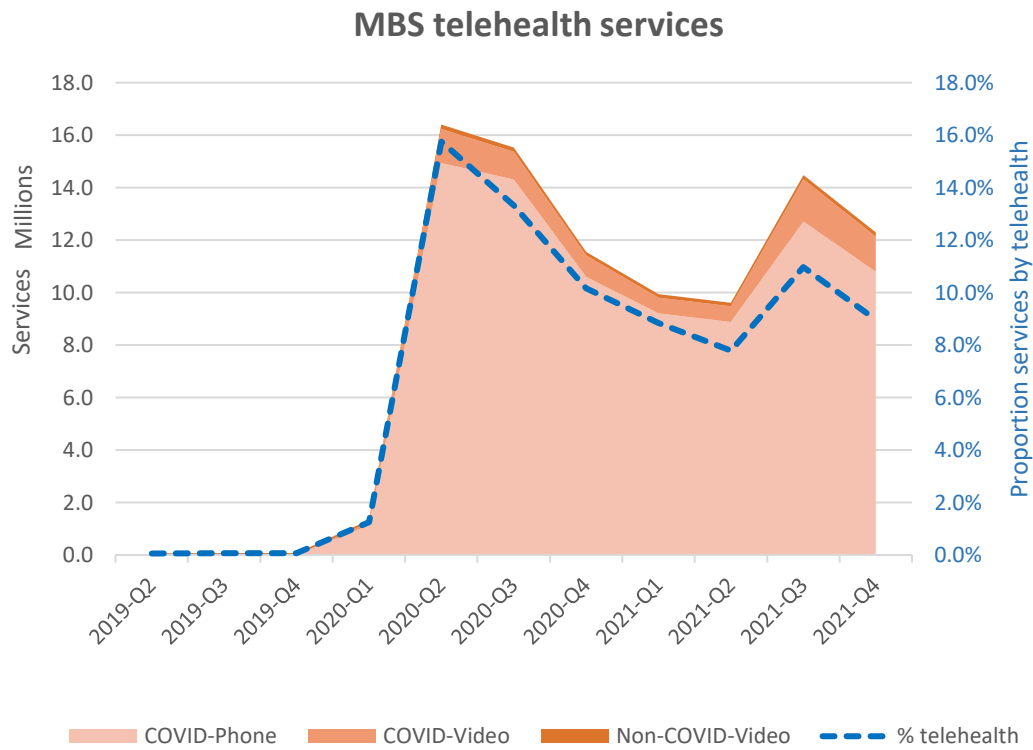
March 2022



Australian Government
Department of Health

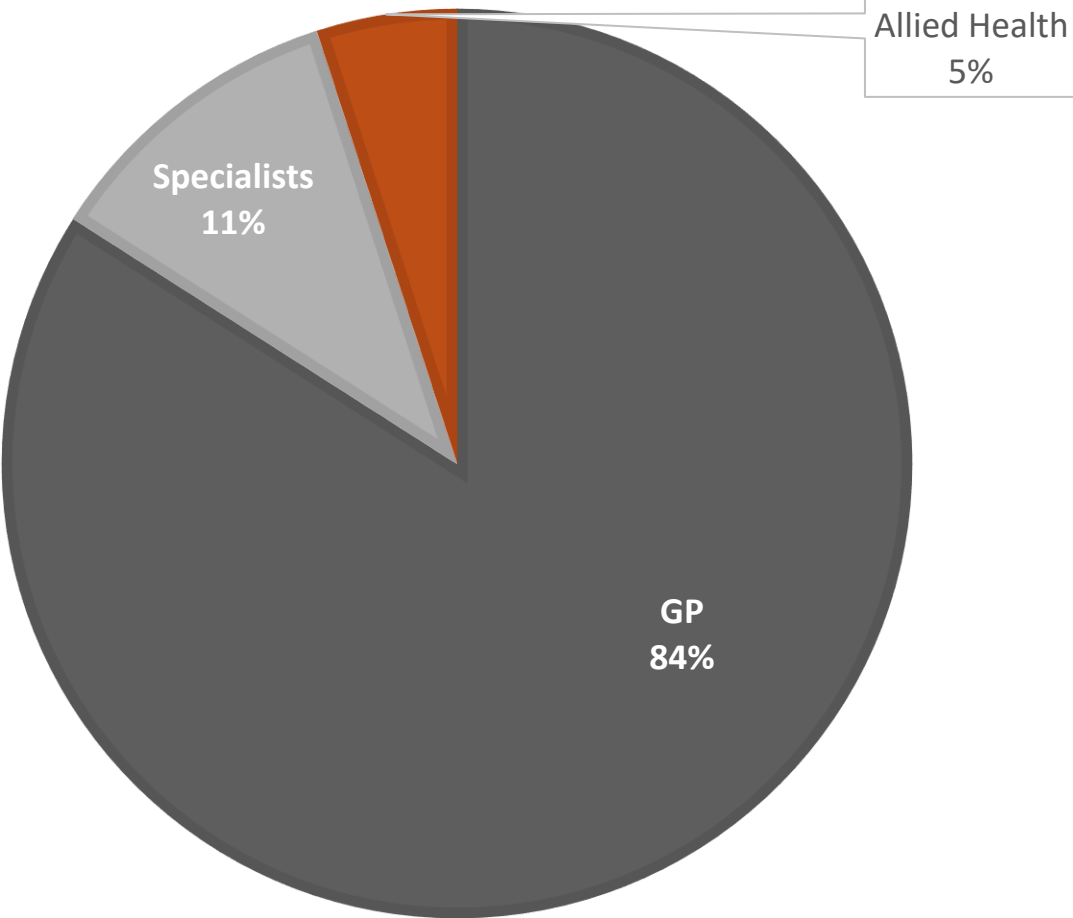
www.health.gov.au

Current situation: Telehealth data overview

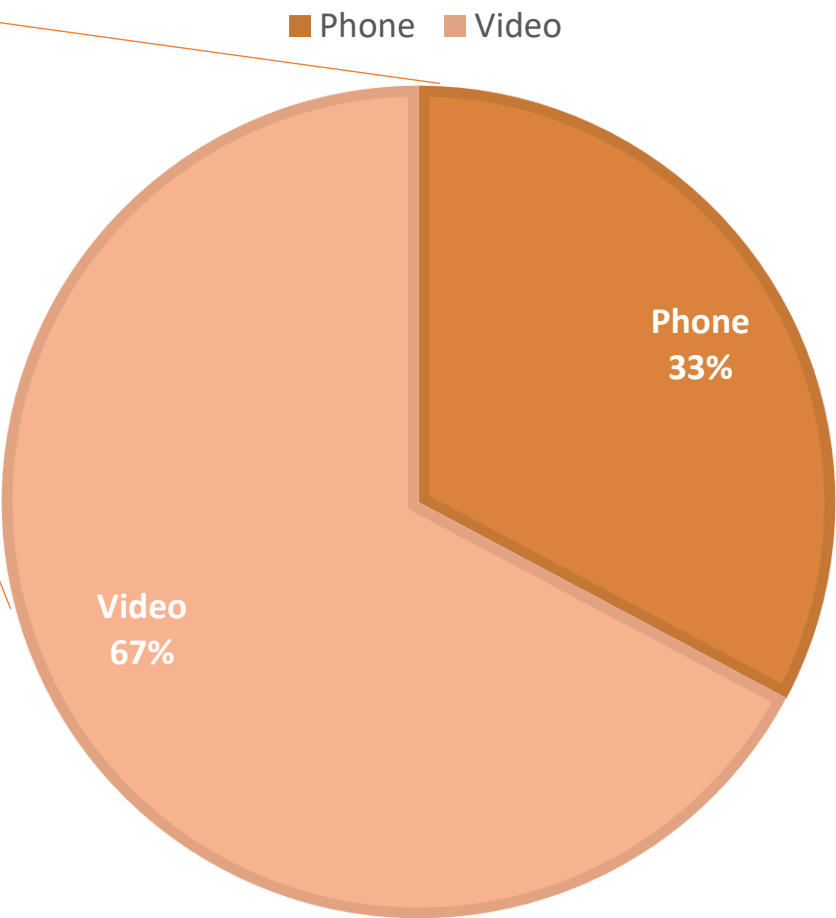


- Between March 2020 and December 2021, 90 million services to more than 16 million patients by 89,000 providers
- COVID-19 telehealth items are currently around 10% of MBS claims, but higher for some services
- Telephone accounts for 88% of telehealth
- Telehealth is skewed towards cities (as has been the overall increase in services)
- The most common telehealth services are short GP attendances

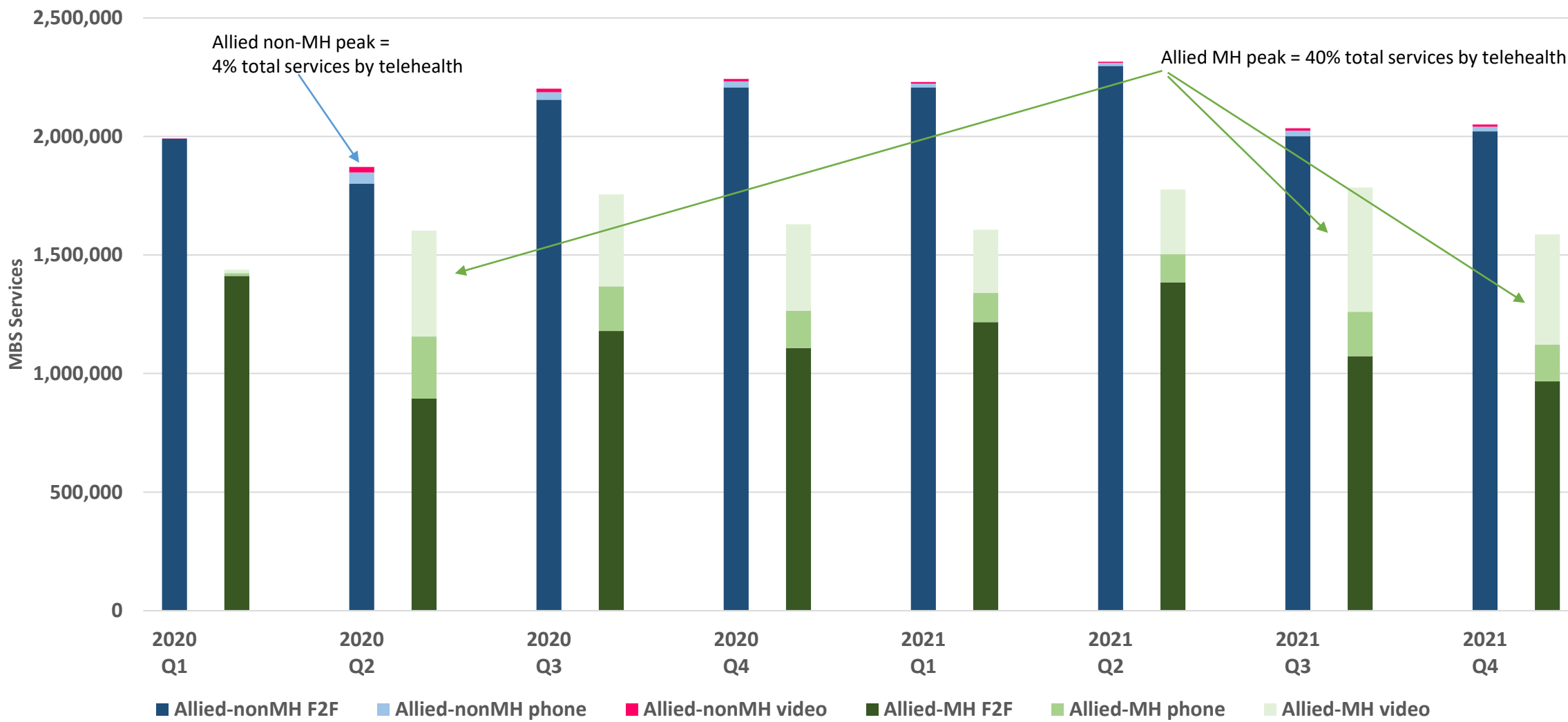
TOTAL TELEHEALTH SERVICES BY PROVIDER GROUP (%)



PROPORTION OF PHONE VS VIDEO FOR ALLIED HEALTH (%)



Allied telehealth services, non-mental health and mental health groups, by quarter



Recap MYEFO 2021-22 (1 Jan 22 changes)

- Permanent GP items are largely retained based on July 2021 updates
- Allied health, midwifery and nurse COVID-19 MBS telehealth items have transitions to permanent arrangements
- PreCOVID telehealth items have been deleted:
 - Patient-end support services provided by GPs, participating midwives and nurse practitioners
 - Mental health and eating disorder services by allied health providers
- Telehealth is included in proscribed pattern of practice for doctors
 - Deferred to 1 July 2022
 - Additional '30/20' rule for telephone services
 - Only applicable for GPs, Other Medical Practitioners and Consultant physicians

Medicare Compliance Overview

- Protecting Australia's healthcare payments:



Through:

- Prevention
- Education
- Working closely with the Sector
- Identification
- Treatment

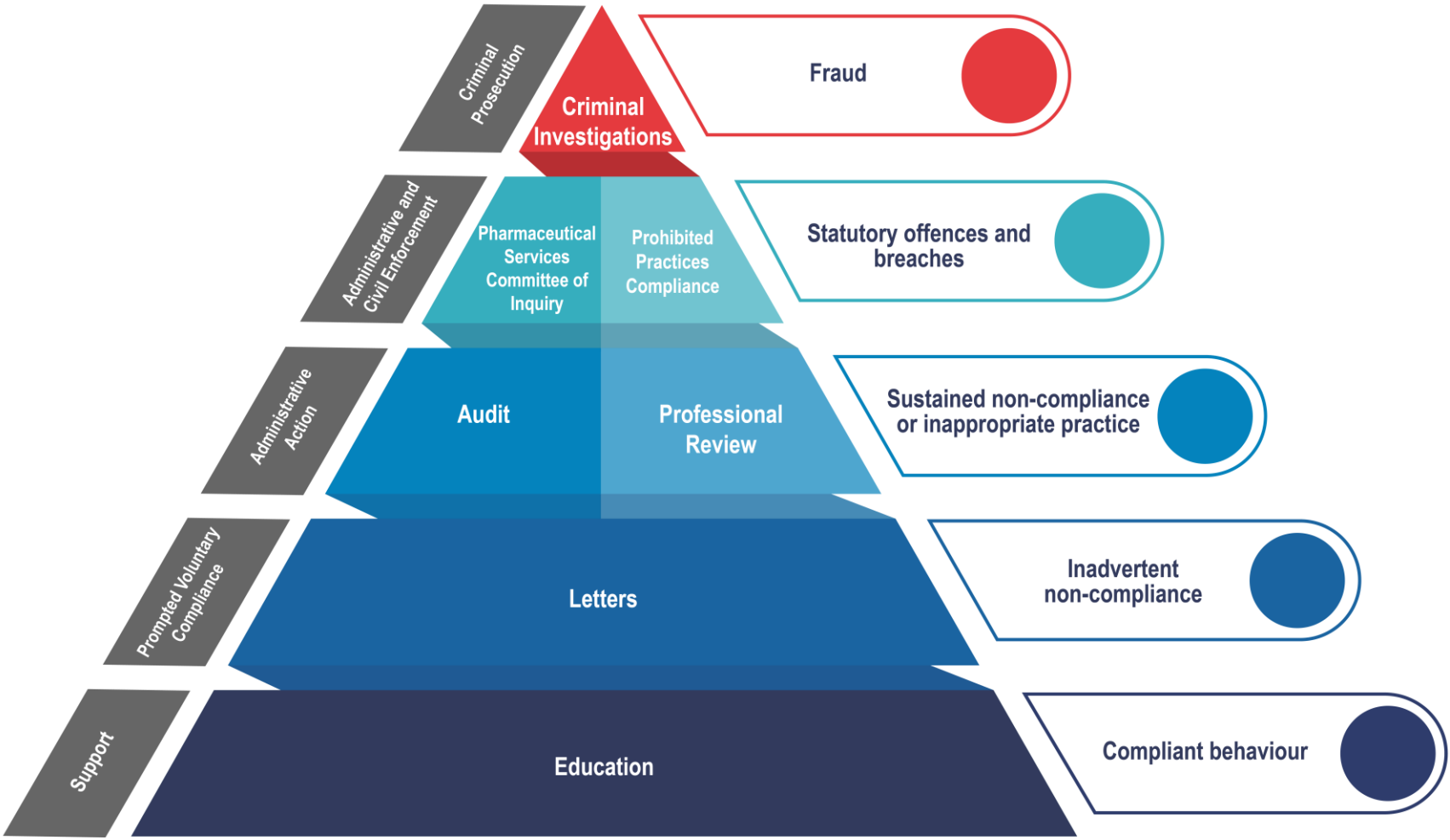


For:

- Incorrect claiming
- Inappropriate practice
- Fraud

- Our compliance treatments aim to address claiming behaviours that differ to that which we expect to see.
- Accurate health payments ensure the sustainability of the health system.

Health Provider Compliance Pyramid



2021-2022 Health Provider Compliance Strategy



Resources:

- **AskMBS email advice service**
AskMBS@health.gov.au
- **Health Professional Compliance page**
www.health.gov.au/health-professional-compliance
- **Services Australia MBS information**
www.medicareaustralia.gov.au/index
- **MBS Online**
www.mbs.gov.au