

Feature Comparison Chart

	COVIU	 Google Meet	 zoom	 Microsoft Teams
Browser based – no download required	✓	✓	Web version available, with very limited features	✓
Purpose-built for clinical use	✓	✗	✗	✗
Integrations with practice management software	✓	✗	Nookal integration	✗
Security/privacy end-to- end encryption	✓	✗	Can be enabled, but limits certain features in a call*	✗
Medicare payments	✓	✗	✗	✗
Online prescriptions	✓	✗	✗	✗
Online appointment bookings	✓	✗	✗	✗
Pre-call payments	✓	✗	✗	✗
HIPAA compliance	✓	✗	✗	✗
In-call payments	✓	✗	✗	✗
Clinical in-call tools	✓	✗	✗	✗
Custom forms	✓	✗	✗	✗
Patient waiting room	✓	✗	✗	✗
Endpoints	Up to 6	150	200	50
Support	On demand phone and online support Mon-Fri 9am-5pm AEDT	None	None	None
Fully white labelled	✓	✗	✗	✗
Clinical validation of artificial intelligence tools	✓	✗	✗	✗

*Enabling Zoom’s E2EE in your meetings disables certain features, including join before host, cloud recording, streaming, live transcription, Breakout Rooms, polling, 1:1 private chat, and meeting reactions.