

Posh Paw Mobile COVID-19 Policies and Procedures

1. Please inform PPM of any symptoms or contact of/with COVID-19 within your household.
2. Please bring your pet to the door on a leash to minimize person to person contact.
3. All payments will be made via electronic service until further notice.
4. Currently, we prefer not to enter your home. For your safety and the safety of PPM employees.
5. If you are not home when we come to groom your pet, please have your pet in a crate near the front door or in a laundry room/bathroom to minimize cross contamination.
6. PPM employees will wear a mask during pet exchange.
7. Please know that hand washing is priority for us. We will wash our hands just before pet exchange and again after.
8. All pets will go directly into the tub for a good wash before grooming. Please inform us if your pet is matted as procedures may need to be adjusted.
9. PPM will adjust schedule to allow more time for cleaning/disinfecting all tools and surfaces between grooms.
10. Although we usually welcome and appreciate referrals, we are not taking new clients so that we can focus on keeping our loyal clients safe. We will let you know when we are ready to resume accepting new clients.

Thank you for your continued patronage of PPM. If you have any questions or concerns, please feel free to email or text me. I am looking forward to providing the same personal service that you've always received from PPM.