

zeno

Feature List

Booking

Booking Types

	Zeno	
	available	roadmap
Domestic multi-stop booking	●	
International point to point booking	●	
International multi-stop booking		●
Assisted/custom request	●	
Multi-pax bookings	●	

Book for...

	Zeno	
	available	roadmap
Self	●	
Other profile travelers	●	
Guest/unprofiled travelers	●	

Travel Types

	Zeno	
	available	roadmap
Air via GDS & API	●	
Hotel	●	
Rental car	●	
Airport transfer		●
Rail via GDS (Galileo) & API	●	●

Merchandising

	Zeno	
	available	roadmap
Merchandising within booking workflow with airline rich content	●	
Seat purchase	●	
Meal purchase	●	
Baggage purchase	●	

Booking Experience

	Zeno	
	available	roadmap
Single screen itinerary for complete door-to-door experience		●
Hand off partial itinerary to travel expert or travel arranger	●	
Automatic policy selection	●	
Existing booking warning	●	
Itinerary recommendation	●	
Views optimised to suit different buyer behaviour – shortlist, list, grid and map	●	
Shortlisted for 'best match' within company policy	●	
Airline specific product structures within fare selection such as Branded Fares	●	
Airline specific imagery when browsing fare options from ATPCO RouteHappy	●	
Aircraft amenities and fare inclusion details from RouteHappy	●	
Potential savings, single click to switch to lowest price	●	
Corporate negotiated rates	●	
Hotel min, max and benchmark (threshold) rates applied	●	
Peer to Peer hotel feedback	●	
Rental car search based on location (depot) geocoding	●	
COVID-19 Health and Hygiene dynamic messaging for flights.	●	
COVID-19 Health and Hygiene messaging for applicable hotel properties	●	

Book

	Zeno available roadmap
Force Acceptance of Rules	●
Unused ticket credit management	●
Unused ticket credit interface to Magnatech	●
Full corporate policy compliance	●
Form of payment selection - single/multi credit card	●
Itinerary email with calendar .ics files	●
Place booking into draft status	●
Automated export to third party systems	●
Clone booking	●
Share bookings with colleagues and clone	●
Custom fields – Text Field/Dropdown	●
Hand off itinerary to Travel Arranger	●

Amendments to Bookings

	Zeno available roadmap
Cancellations pre and post-ticketing - air, car, hotel	●
Changes pre-ticketing – air, car, hotel	●
Changes post-ticketing – air, car, hotel	●
Add hotel / car reservation to existing air bookings	●
Robotics to update offline consultant changes	●

Booking Approval

	Zeno available roadmap
Right to travel approval with estimated cost & incidentals	●
Pre-booking with actual cost & estimated incidentals	●
Post-booking confirmed itinerary with actual costs	●
Multi-level approval	●
Approval tolerance	●
Duty of care / traveller tracking	●

Theming

	Zeno available roadmap
Site personalisation	●

Regionalisation

	Zeno available roadmap
Support for visually impaired users	●
French Canadian and US English	●

Mobile

	Zeno available roadmap
View booked trips	●
Book air, car rental and hotels	●
Changes on the go for air and hotel bookings	●
Trip cancellations	●
Travel Concierge	●

Self-Onboarding

	Zeno available roadmap
Self on boarding for Small to Medium corporate clients	●

Corporate Profile

	Zeno available roadmap
Automated import from third party systems	●
One-off imports from excel files	●
Full corporate structure with unlimited levels	●

Traveler Profile

	Zeno available roadmap
Automated import from third party HR systems	●
One-off imports from CSV and excel files	●
Self on-boarding	●
Profile management	●
Real time hand off to third party systems	●
Gender diverse profile	●

Access

	Zeno available roadmap
Standard single sign on from TMC or client portal	●
SAML single sign on from TMC or client portal	●
Multiple user ID types from predefined URL	●
SSO from third party approval systems including booking data	●
Single authentication for travel and expense	●
Multi-factor authentication	●

Integration Partners

Global Distribution System

	Zeno	
	available	roadmap
Amadeus		●
Apollo		●
Galileo	●	
Sabre	●	

API-based Air Suppliers

	Zeno	
	available	roadmap
Regional Express	●	
IndiGo	●	
SpiceJet	●	
Jetstar	●	
Skytrans	●	
Travelfusion (Aggregator of various airlines)	●	
Takeflite (Aggregator of various airlines)	●	
Farelogix (NDC level 3 certified aggregator of various airlines)	●	

NDC Carriers

	Zeno	
	available	roadmap
Air Canada	●	
United Airlines	●	
Southwest	●	
British Airways		●
American Airlines		●

API-based Hotel Suppliers

	Zeno	
	available	roadmap
Booking.com	●	
Expedia	●	
EAN (Expedia Affiliate Network)	●	
Wotif	●	
The Hotel Network	●	
Lido	●	
HRS	●	
ReadyRooms for Business (aka AOT)	●	
Hotel Hub	●	
GTA	●	
Roomt	●	

Rail

	Zeno	
	available	roadmap
Evolvi	●	
Amtrak	●	
Via Rail		●
Eurostar	●	

Dashboard

Dashboard Features

	Zeno available roadmap
Unused ticket credits	●
Unified travel and expense dashboard	●
Widget for travel management	●
Widget for expense management	●
'My Bookings' widget with advanced filters	●

	Zeno available roadmap
'My Expenses' widget	●
Widget to view travelers on a map	●
Fare Forecaster Widget (Sabre only)	●
Budget vs. Spend Widget	●

Marketplace

Marketplace

	Zeno available roadmap
Add widgets to the dashboard	●
Add content to the travel program	●
Add features to travel policy	●

	Zeno available roadmap
Add features to Zeno	●
TMC may publish to the Marketplace	●

Other

Technology

	Zeno available roadmap
Microservice-based architecture for greater flexibility and faster response to change	●
Widget-based dashboard design	●
Responsive design Technology	●
Carbon footprint tracking	●

AI

	Zeno available roadmap
Bot that can book your trips via messages and chat	●
Expanded Suggested Options logic by price, preference and balanced	●