

SECURE OPERATIONS CENTRE – THE ALL SEEING EYE(S)

Managing your organisation's network on your own can be complicated, requiring significant time, effort, and staff. Not to mention keeping it upgraded, installing new technology, and troubleshooting issues. That's where we can help, handing you back precious time to focus on strategic business projects.

Implementing ISOC will allow your business to receive enterprise class Network and Security support, delivered by a business that has 35+ years-experience in a success-proven, cost and resource-controlled environment.

Business Benefits



24x7x365 Network Operation Centre Service Desk – Speak to us 24 hours a day 365 days a year



Delivered by UK staff, meeting GDPR Requirements – Means no GDPR, data security or data sovereignty worries



Vendor backed EcoSystem Management



Industry leading Service Level Agreements (SLA's) – Faults are fixed quickly and effectively, leaving you with minimal business interruption



Telephone, Email & Customer Portal Support – Not up for a call right now? No problem you choose how you communicate with us



Management and Protection of your IT Infrastructure – You can't always have eyes on your IT infrastructure – but we can. With our 'always on' approach, you can maintain business functions 24/7



Remote Support for your Network & Security Eco-System – We'll keep you secure, protected and connected from anywhere, and you'll benefit from up-to-date software and security



WHY DO YOU NEED IT?



Free up key staff to focus on the strategic goals of your business



Receive demonstrable performance improvement whilst also increasing efficiency



Benefit from flexible services matching your needs; One size does not fit all



The responsibility, and complexity of recruiting and maintaining your own experienced IT support function is passed to us.



Our solution enables your business to get access to a large pool of experienced and accredited, Network, Security and Infrastructure Support professionals.



Delivered from the UK, under UK jurisdiction, with no possibility of your admin data being exported to another country.

WHY INTERCITY?

Our continual investment in training and technologies, means you'll stay ahead of the curve



We make sure our people are secure too with staff vetting and audits – DBS, BPSS and NPPV3



Our credentials in providing security services go back 15 years and include ISO certifications, in particular 27001 (security) and 22301 (business continuity)



You'll get 24 x 7 x 365 support from Intercity Secure Operations based in the UK



Our UK-based private cloud ensures data sovereignty



We'll ensure trusted sales advisor support by consultative presales to capture your requirements



About Intercity

Since 1985, we have given honest advice and provided technology-enabled solutions to over 4,000 customers. Today, we are proud to have delivered innovative solutions to many well-known public and private businesses, large and small, across the globe.

We are one of the few businesses that can securely bridge the IT gap between home and corporate working. Our support brings together our expertise in communications, managed services, and secure cloud services to enable workforces to safely operate both remotely and under the same roof.

With 35+ years' experience, we have the skills and expertise to future-proof your business. We provide trusted sales advisor support by consultative pre-sales to capture your requirements.

Intercity Technology is the ideal partner to enable organisations to flourish securely in the new age of working from anywhere.



intercity

DO MORE FOR YOUR CLIENTS

Enquire today on **0330 332 7933**
www.intercity.technology