

intercity

FTTP & SOGEA FAQs

The new frontier of
fixed connectivity





What is FTTP?

Fibre to the Premises (FTTP) is a new type of connectivity access. Delivered over fibre between the customer premises and the exchange.



What are the benefits of FTTP?

- Brings high-speed fibre all the way from the network to the customer's premises
- No need for an underlying analogue line
- Supports faster speeds and improved bandwidth than previous ADSL & FTTC technologies
- Less susceptible to interference and signal degradation
- Future proofs your business from the PSTN switch
- FTTP supports the move to IP based connectivity



What speeds are available for FTTP?

- 40Mbps/10Mbps
- 80Mbps/20Mbps
- 115Mbps/20Mbps
- 220Mbps/30Mbps
- 550Mbps/75Mbps
- 1000Mbps/115Mbps



What is SoGEA?

Single order Generic Ethernet Access (SoGEA) is a new type of connectivity access. SoGEA circuits are Fibre to the Cabinet (FTTC) circuits accompanied by a single, geographic telephone number without the need for ordering a separate analogue line.



What are the benefits of SoGEA?

- Single order model for speedy deployment
- Single solution to support, making fault fixes easier and quicker to resolve
- Eliminates the need for analogue lines which are nearing end of life
- Supports the move to IP based connectivity



What speeds are available for SoGEA?

- 40Mbps/10Mbps
- 80Mbps/20Mbps



What router is available to supply with FTTP & SoGEA?

ITL can supply the Technicolour DGA0122. The DGA0122 is compatible with ADSL, FTTC, FTTP & SoGEA.



Can FTTP & SoGEA be supplied as wires-only?

Yes, ITL can supply the circuit only. It is then the customers responsibility to configure their own router with the circuit credentials supplied by the provisioner or project manager post order.



Can multiple FTTP and SoGEA circuits be installed at a single location?

Yes, subject to availability at the local exchange.



What are the delivery timescales for FTTP & SoGEA?

Up to 10 working days, subject to Openreach engineer availability.



Does an engineer need to go to site to install FTTP & SoGEA?

Yes, as part of the order an Openreach engineer will attend site to complete the installation. Site contact details will be captured at point of order



Is FTTP and SoGEA available at all sites across the UK?

No, FTTP & SoGEA are currently being rolled out across the UK. As of March 2021 Openreach enabled access for 4.5 million premises with this due to rise to 20 million premises by 2025.



Once installed can existing circuits be upgraded?

Yes, circuit speeds can be upgraded subject to availability at that site.



About Intercity

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