



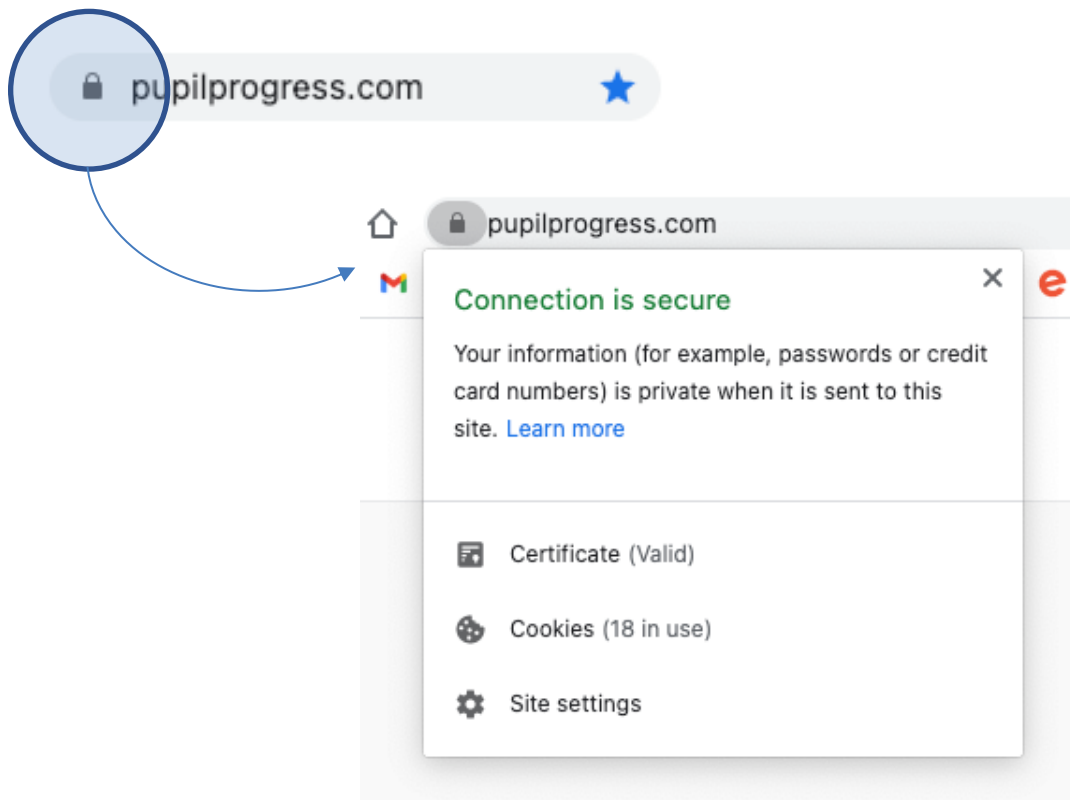
GDPR Compliance

Our Approach

Trust is integral to our service. We understand the demand on school leaders to ensure that their staff and students information is kept secure and safe. That is why we at Pupil Progress do everything we can to make sure that we meet and exceed the guidelines for General Data Protection Regulation (GDPR). All of the details of our approach to ensuring that we provide a safe and reliable service to our customers can be found in the Terms and Conditions, but we thought it might be helpful to share with you some of the key points to ensure we meet your security needs.

Key Points

- ✓ We are ICO registered & meet all their requirements: **ZA226391**
- ✓ We meet the Data Protection Act requirements & security obligations and are bound by UK law
- ✓ We will never share or sell our customer or student data with third parties
- ✓ All our data is encrypted and secure, both when at rest and in transfer, as shown by the Secure symbol on the web browser:



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GDPR Compliance

- ✓ We audit the security of the physical, technical and organisational aspects of our services and act upon the recommendations to improve our security
- ✓ Our Servers are based in the UK and have regular backups of the system
- ✓ We are able to restore customer data if there has been any data loss
- ✓ Student & teacher data is only accessible by user registered by the school, to Pupil Progress employees and the employees of the company who develop the software platform.
- ✓ All employees who have access to user data are trained on their responsibilities in line with current data protection legislation.
- ✓ Any student data that is sent to us uploaded to our website, and the files and emails securely deleted and not kept for longer than is necessitated by the customers request and all our sent emails are encrypted.
- ✓ We have contingency plans in place to support schools if the instance of data protection issues or security breaches related to our services

Full Terms of Service and Privacy Policy

To access the full Terms of service and full Privacy Policy use the links below. Both of which can be found on any page of the website and web app when logged into the software

- [Terms of Service](#)
- [Privacy Policy](#)

Further Questions

If you have further security and data protection queries we will be happy to help. We thrive on feedback, so please do let us know if there are any aspects of our approach that you feel we need to improve. For a more detailed information please see our Privacy Policy and our Terms & Conditions.

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Exam Board Specific Tracking for all Subject Areas.