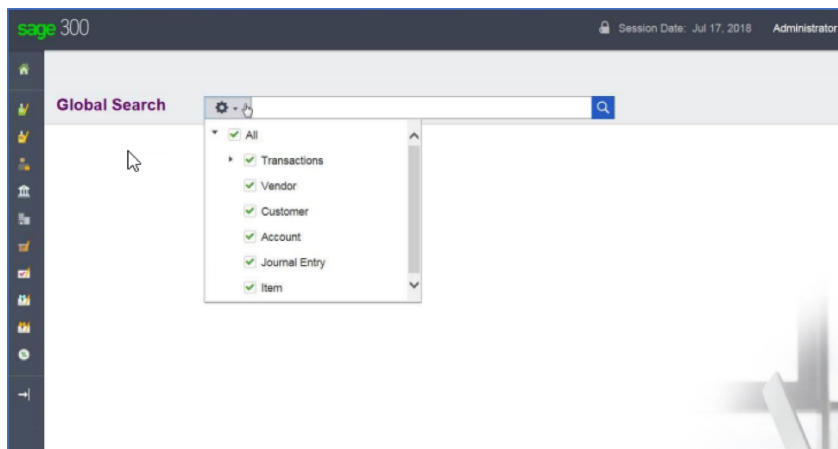


On August 20, 2018, Sage released the latest versions of Sage 300 and Sage CRM. Here's a look at some of the new features in each of these products as Sage progresses into more modern technology throughout!

SAGE 300

Global Search: Sage has created a global search function that allows the user to search throughout all modules in the database for records and transactions that contain requested key words or numbers. The results that are returned are linked, so the user can quickly drill down into to the original source transaction or record. Global Search is sensitive to security settings, so only those records and transactions that the user has authorizations for will be displayed.



Export Declaration Number Field: An export declaration number is required for tax purposes in some jurisdictions and this field is now available in Accounts Receivables and Order Entry. This field is available for each detail line on the invoice.

Improved Inquiry Tool: The Sage 300c Inquiry tool allows users to quickly and easily look up information in your Sage ERP system. It has been redesigned to include more standard preset query types and also gives the user the ability to create custom queries. Access the Inquiry tool from the Sage 300 web screen interface using the web toolbar at the right of the screen or the navigation menu. Select a preset query type, or create your own, and specify selection criteria. The displayed results are linked, so the user can easily drill down to the source transactions. The Inquiry Tool is sensitive to security settings; a user must have authorization to use it, and to view the results that are generated.

Vendor Number	Vendor Name	Vendor Account Set	Vendor Currency	Document Number	Document Type	Doc. Date	Func. Currency Inv...	Func. Cure
1000	Chibiola Systems	USA	USD	CC485-2281252	Invoice	2018/03/29(E)	3,753,520	
1000	Chibiola Systems	USA	USD	CC485-2281175	Invoice	2018/07/20(E)	5,460,000	
1000	Chibiola Systems	USA	USD	CC485-2281179	Invoice	2018/07/20(E)	2,006,850	
1000	Chibiola Systems	USA	USD	CC485-2281233	Invoice	2018/08/15(E)	4,215,830	
1000	Chibiola Systems	USA	USD	CC485-2281245	Invoice	2018/08/15(E)	2,651,700	
1000	Chibiola Systems	USA	USD	CC485-2282300	Invoice	2018/08/15(E)	2,006,850	
1000	Chibiola Systems	USA	USD	CC485-2282735	Invoice	2018/08/15(E)	5,460,000	
1000	Chibiola Systems	USA	USD	CC485-2282735	Invoice	2018/08/15(E)	5,460,000	
1000	Chibiola Systems	USA	USD	CC485-2282423	Invoice	2018/08/15(E)	10,315,000	
1000	Chibiola Systems	USA	USD	CL1021	Credit Note	2018/08/15(E)	-1,000,000	
Grand Total:							2,140,800,000	

Redesigned CRM Integration: Sage has made it easier to setup the CRM Integration with Sage 300. Integration is done using the Sage 300 web screens instead of the old Sage portal, making use of new technology, and giving the screens a modern look and feel. Integration also performs faster with this new technology.

Customer Number: 1200
 Customer Name: Mr. Ronald Black
 Order Type: Active
 Order Date: 7/10/2018
 Order Description: Order 001+002
 Reference: 1200

Line	Type	Item	Description	Price List	Location	Deliver By	Expected Ship Date	Quantity Ordered	Order UOM	Order Wkg
1	Item	AL-923B	Fluorescent Desk ...	USA	1	7/10/2018	7/10/2018	25	Ea	BL
2	Item	AL-1030	Fluorescent Desk ...	USA	1	7/10/2018	7/10/2018	12	Ea	BL

And remember... **Sage Intelligence Reporting Cloud** is integrated with Sage 300c web screens! SIRC has ready-to-use online reports that can be viewed in Excel. These reports can be modified, or new reports can be created for your specific business needs.

Upgrade Note– Sage 300 2019 only supports upgrades from version 5.6, 6.0, 2012, 2014, 2016, 2017 or 2018.

Coming in December -Sage will introduce Office 365 Contacts into Sage 300!

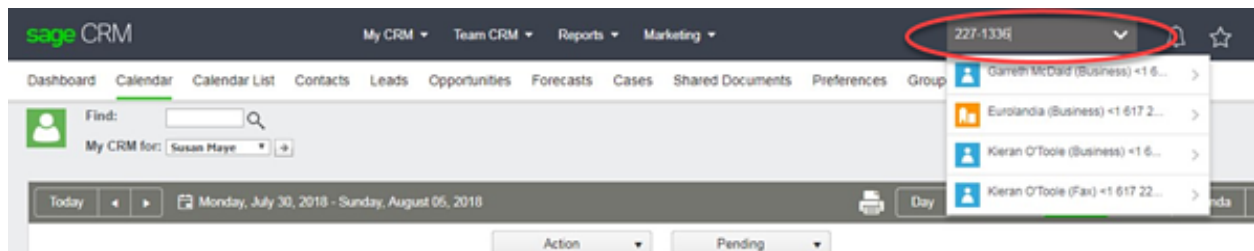
SAGE CRM

Calendar Enhancements:

Create Quick Appointments for Other Users: The quick method of creating appointments, now has the capability for one user to create an appointment for another user. Both users will be added to the Users field of this appointment.

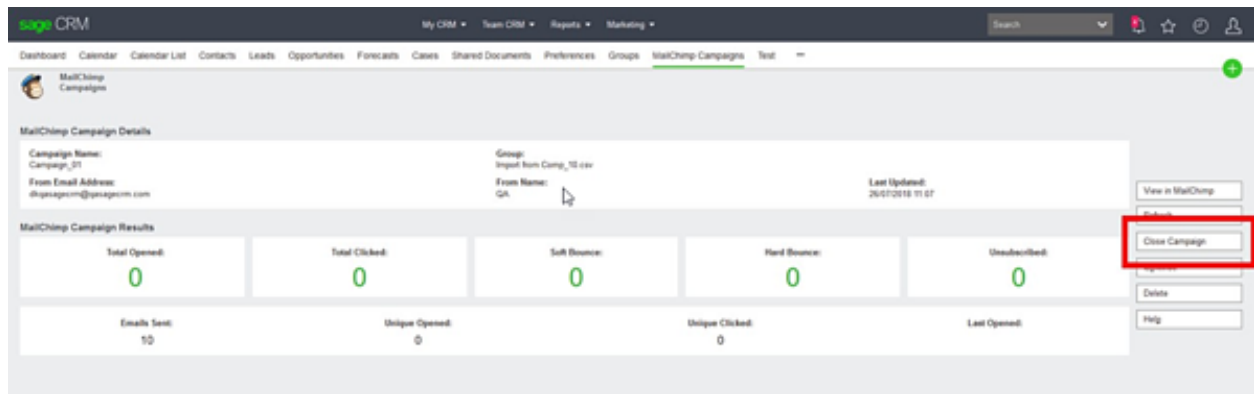
View Calendar Items as a List: Users now have the ability to view all item in their calendar as a list. This list can be customized (by System Administrators) and the list can be filtered or sorted by the user. Items on the list can be edited or deleted.

Quick Find Improvements: The Quick Find function has been improved to enable searching by postal address, email, and phone number. Quick Find will return the most relevant Person and Company records.



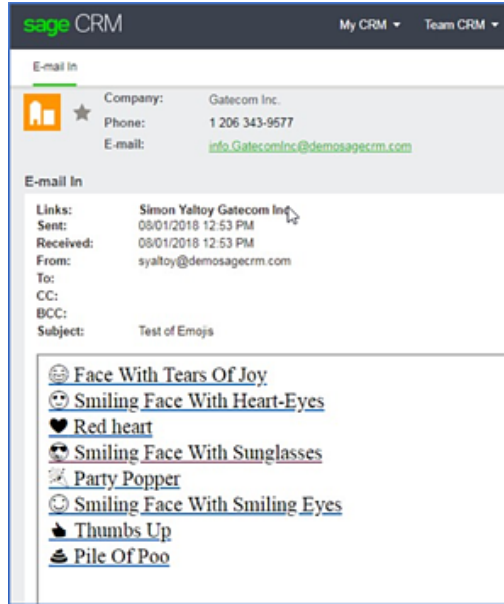
MailChimp Integration:

New Closed Status: A new status, Closed, is now available for MailChimp campaigns. This enables a list of campaigns to show only the active campaigns, reducing the size of the list in CRM. The campaign is only closed in Sage CRM and doesn't affect the campaign status in MailChimp.



Setup Enhanced Error Handling: Sage CRM Setup has been improved to verify the integrity of the MailChimp Integration related database tables and views during upgrading. If an issue is found, Sage CRM will display an error message.

Supported Character Sets for Email: Improved support for Unicode characters allows for special characters and emojis to be used in emails. This affects Email Manager, Classic Outlook Plugin and Lite Outlook Plugin.



Improved Customer Help:

New Help Center: help.sagecrm.com includes all release notes and guides for all CRM versions

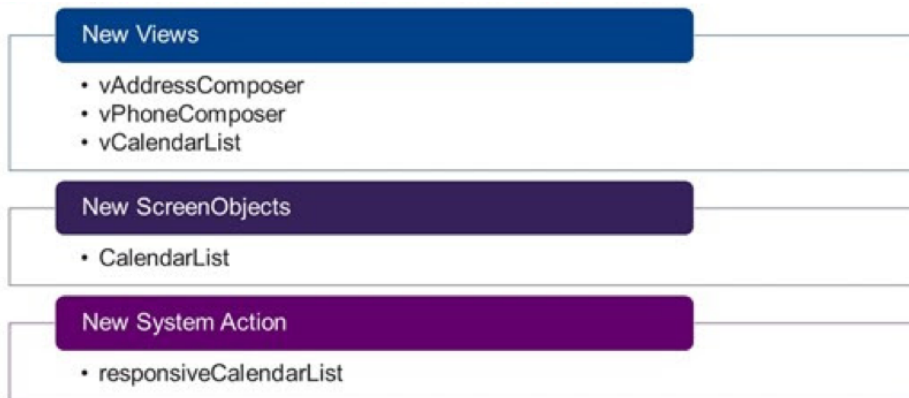
New Training Videos: video.sagecrm.com is the new Video channel for Sage CRM which contains a helpful 'getting started series' and many useful tutorials on the features of Sage CRM.

Support content on CRM Community: Go to community.sagecrm.com to access forums and blogs from Sage CRM experts and other CRM users.

Supported Software:

Support added	Support dropped
<ul style="list-style-type: none">• Microsoft SQL Server 2016 SP2, Standard or Enterprise• Web browsers<ul style="list-style-type: none">• iOS 11.x• Mobile devices<ul style="list-style-type: none">• iOS 11.x	<ul style="list-style-type: none">• Microsoft SQL Server 2016 SP1, Standard or Enterprise• Microsoft SQL Server 2014 SP2, Standard or Enterprise• Apple Safari on desktop computers (macOS and OS X)

Changes to the Database and Metadata:



Upgrade Note– Sage CRM 2018 R3 only supports upgrades from versions 2018 R2, 2018 R1, 2017 R3, 2017 R2, 2017 R1, 7.3 SP3, 7.3 SP2, 7.3 SP1, and 7.3.

[Sage 300 2019 Release Notes](#) |