



## Changes to New York Oxford health plan ID cards

We will be re-issuing health plan ID cards in October to our Oxford members of New York situs **fully insured** plans if their plan renewal or effective date was May 1 through July 2021.

### New features

In compliance with recent New York health insurance regulation, the new ID cards for **fully insured** members will show the following additional information:

- Plan funding type (e.g., fully insured)
- A product tag, or indicator (e.g., HMO, POS, PPO, EPO)
- Urgent Care, Emergency Room and prescription copay amounts, if applicable. Deductible and coinsurance amounts for these places of service and coinsurance amounts for other, specific benefits may be included at a later date.\*
- If applicable, the name of the plan's formulary and the prescription drug copay or coinsurance amount.

\*In the meantime, some ID cards may show a \$0 copay for a specific benefit if the member is responsible for a coinsurance amount for the benefit.

Members who receive a new ID card with this additional information should use it immediately and destroy their old cards.

Participants of a **self-funded** (ASO) New York situs plan administered by Oxford will now see their plan's funding type (i.e., self-funded) on their ID card. The other changes to the New York fully insured member ID card outlined above **do not** apply to the ID card for participants of a self-funded plan. We will not be reissuing ID cards to participants of a self-funded plan that renewed or became effective between May 1 and July 2021.

### Rollout of the new card

If you have a fully insured plan that renewed or became effective May 1 through July 2021, please inform your employees about the new, replacement health plan ID cards they will receive from us in the mail. You're welcome to provide them with the [flier](#), which shows a sample of the ID card, and the [letter](#) that will be included with the ID card mailing.

Oxford members of New York situs fully insured plans and participants of self-funded New York situs plans administered by Oxford with renewal or effective dates of August 1 through October 2021 received the new version of their health plan ID card according to our standard ID card delivery timeline, prior to the group policy effective or renewal date.



Please also note:

- If a member of a fully insured new or renewing Oxford plan has recently requested a replacement or additional health plan ID card, they already have the new version and will not receive another one from us in the mail. We have also been issuing the new version of the health plan ID card to any participant of an Oxford self-funded plan who has recently requested a replacement or additional ID card.
- Future changes planned for the member ID card include:
  - Deductible and out-of-pocket amounts will be displayed beginning January 1, 2022, in compliance with Federal Consolidated Appropriations Act (CAA) requirements.

### Questions

For more information, please contact your sales representative or our Client Services team at **1-888-201-4216** or **groupservices@oxfordhealth.com**. Members and plan participants should call us at the phone number on their health plan ID card for assistance. They may also download an electronic version of their ID card from **myuhc.com**<sup>®</sup>, access their ID card using the mobile app, or request one from Customer Service at any time and it will include the new, additional information.

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