

ESSETTE:

Answering the Need for Healthcare Reporting

Essette provides web-based healthcare management software with a suite of integration-ready modules that provide care management, population health management, appeals and grievances processing, and more.



THE BACKGROUND

The independent software vendor first delivered analytics for their applications in tabular, mainframe style reports that lacked self-service functionality like drill-downs or dashboards that their customers needed.



THE CHALLENGE

Healthcare organizations usually do not have enough technical staff to meet their reporting needs. "It was clear our clients needed a graphical reporting tool like Izenda," explains Essette COO/CTO Grant Gaudette. "Demands on today's healthcare organizations require they simultaneously meet the needs of auditors, management teams, and boards."



KEY CHALLENGES

- Enable users to easily sift through the enormous amount of data captured by Essette applications to identify trends and outliers.
- Reduce IT strain by delivering self-service ad hoc reporting functionality to clients.
- Simultaneously meet the security and business needs of healthcare auditors, administrative teams, and boards.



THE SOLUTION

After completing an exhaustive search for BI tools, Essette's ultimate decision was to add Izenda to the Essette software suite, bringing another big advantage to their already industry-leading solution. Izenda's business intelligence platform powers the company's new feature, Essette Dashboard, that gives end users an embedded, automated data visualization tool. This addition to the Essette Suite speeds and simplifies data-driven analysis to provide healthcare organizations with the information needed to make prompt decisions.

We've met those challenges by embedding Izenda BI into our application. The real power is the ability for everyday users to create their own reports. Izenda's licensing and technology model aligns perfectly with ours. Plus, the power that Izenda gives our end-users is exactly what our clients want. The feedback has been overwhelmingly positive.

Grant Gaudette
COO/CTO, Essette