

# Front of House Supervisor-Louisville

Everyday Kitchen, a full-service modern American comfort food concept, seeks front of house positions to take responsibility for successfully providing Uplifting Hospitality and World-Class service to all who cross our path.

# Everyday Kitchen, Clever Moose & Lodgic Everyday Community

Everyday Kitchen is a full-service, polished-casual restaurant optimized to compete effectively in the Louisville dining market with a modern American comfort food menu centered on the restaurant's showpiece open-flame spitfire grill, plus a full-service creative takes on classic cocktails. A daytime coffee-to-cocktails cafe also provides an elevated coffee and juice bar and a wholesome menu of fresh-made sandwiches, salads, pastries, and all-day breakfast prepared in the restaurant's scratch kitchen.

Everyday Kitchen is food-first, chef-featured, and focused on delivering seasonally influenced and innovative dishes in a fast-paced environment while never sacrificing quality. The brand prides itself on collaborating with local farms and producers whenever possible.

The restaurant is part of Lodgic Everyday Community, an exciting new concept opening its second location in the Shorewood Hills area of Louisville in Spring 2020. Lodgic:

- is the nation's first-ever destination uniting flexible coworking and offices, statelicensed drop-in childcare, meeting and event spaces, and all-day food & beverage under one roof;
- is designed to support and empower modern working families, entrepreneurs, mobile professionals, and whole communities to thrive in their aspirations; and
- delivers an uplifting, service-oriented, collaborative, hospitality-forward experience that serves the modern worker's need for flexibility and support in key areas of life and at all times of day.

At Lodgic Louisville, users are welcome to plug in when they what, how they want, leveraging just one service area or all. In addition to Everyday Kitchen, consumers will find on site:

- Lodgic Workplace, designed to serve a variety of coworking needs for solopreneurs, small businesses, remote workers, or anyone who wants a creative, energizing, design-driven, hospitality-forward professional environment where they can enhance their productivity, enrich their professional network, and enjoy professional support and hosting services not otherwise available to today's on-demand workers and small businesses.
- Lodgic Kids Camp, enrollment-based drop-in childcare for children 12 months to 12 years, open to any parent who wants the best of both worlds: a high-quality, fully licensed, play-based learning environment and the flexibility of only paying for the care they use, with extended hours on nights and weekends, plus hourly and weekly package pricing available.
- Lodgic Events provides gathering spaces to host meetings, presentations, parties, and memorable catering or cocktail events.

Lodgic Everyday Community is designed as a scalable multi-unit brand poised for national growth. The first location opened in Champaign, IL, in 2018, followed by this location in Louisville, WI, opening in spring 2020. A third location will open in Louisville, KY, in summer 2020.

For more information, visit lodgic.org.

## **Front of House Supervisor**

#### Responsibilities

- Get excited about providing an outstanding experience to every guest
- Learn and execute Everyday Kitchen's 42 service standards with excellence
- Learn, offer, and upsell Everyday Kitchen menu items with intense knowledge, enthusiasm, and pride
- Ensure guests are enjoying their experience and take every necessary action to correct problems
- Communicate clearly and respectfully with kitchen and fellow serve staff
- Maintain a clean front of house focusing on food safety and health code standards

#### Requirements

- Experience providing excellent customer service in a fast-paced environment.
- A positive attitude and ability work well under pressure with bussers, cooks and other staff.
- Able to perform high-quality work while unsupervised.
- Able to handle money accurately and operate a point-of-sale system.
- Ability to work in a fast-paced work environment and deliver orders in a timely manner.

#### Physical Requirements

- Walk or stand for long periods of time
- Handle repetitive motion
- Lift and carry plates and glassware

#### Perks

- 50% off shift meal, plus 25% off all non-shift food-and-beverage purchases (up to three guests).
- Complimentary co-working membership
- Lowest published package hourly rate and free enrollment at Lodgic Kids Camp.

## **To Apply**

Please submit your qualifications to **<u>careers.louisville@lodgic.org</u>**.