What's New: Kiteworks Summer 2021 Release 7.5

We are proud to inform you that we've made the Summer 2021 Release (version 7.5) of the Kiteworks content firewall generally available. Please read on for information about the new capabilities, as well as any changes for which you may want to prepare.

- **Security:** Admin guidance for security settings, and additional perimeter and internal hardening.
- **User Functionality**: Secure shared mailboxes and Hebrew support on the Web.
- **MFT Server**: FTPS protocol and automatic updates.
- **Administration:** Improved migration from CentOS 6 to 7, user access reporting, and new controls on move file and the email capability.
- **IMPORTANT NOTE:** Kiteworks for Outlook Desktop Version 1.0 will reach its end of life and stop working on November 1st, 2021. Accellion delivered Version 2.0 in April 2020. To avoid issues with sending emails using the plugin, please transition your users to Version 2.0 as soon as possible if you have not already done so.

Please see the customizable Accellion 7.5 What's New Guide for Users .docx highlighting new features in the user interfaces.

Feature Details

Planned Feature and Capability	Customer Benefit
Security and Compliance Enhancements	
Warnings on potentially risky administrative settings The admin console now guides administrators to reduce their exposure by tightening security settings to their specific needs. • After the update, the system checks to see if existing settings in the console need to be reviewed. It will display an alert screen with links to any such settings. The admin can confirm the existing settings are required or update them to strengthen the security of the system. The system also sends an email notification to the primary admin. • The UI now warns the admin in real time when they pick a potentially risky setting. The admin can confirm the existing setting is required or update it to strengthen the security of the system. In some cases, they can reduce the risk by limiting it to a single user profile. *Admin user interface impact:* *Certain admin settings will pop up a warning screen requiring confirmation when a user selects a setting Accellion has determined can lead to risky policies.*	Prevent inadvertent leaks of sensitive information.

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Embedded Web Application Firewall (WAF) An onboard WAF now inspects all Kiteworks virtual appliance Web interface traffic. • The WAF is automatically configured with an industry best-practice ruleset optimized for the Kiteworks application. • The admin does not need to define or alter the rules, and the feature requires no admin expertise. • This protects only the Kiteworks deployment, not other parts of your enterprise, but is compatible with any external WAF in your architecture. • Only available for systems running on CentOS 7.	Detect and/or block HTTPS attacks such as cross-site scripting (XSS) or SQL injection.
OS-level detection, response, logging and alerting enhancements • Additional tripwires. • Capture of internal OS and service log entries of interest. • Detection of additional suspicious OS-level activities based on automated log analysis. • Automatic mitigations of certain malicious activities. • New alerts for all of the above. • Tuning to minimize false positives for all of the above. • Forwarding of all of the above to administrative reporting, CISO Dashboard, Syslog, and Splunk Forwarder.	Additional hardening of the internal operating system, with an assume-breach mentality. Improved visibility for administrators and SOC.
User Functionality Enhancements	
Shared mailbox accounts • An admin can configure a mailbox to be shared by a list of authenticated users. • Each member user must still have their own authenticated account and will still have their independent email and mailbox. • Nobody can log into the shared account itself, and it will not consume a license seat. • Activities are logged under the individual user's ID, with a reference to the shared mailbox in each entry. *Admin user interface impact:* *Admins can now click a "Shared Mailbox" checkbox in the Manage User dialog and enter the list of users who share the mailbox, either manually or by uploading a CSV.* *End user interface impact:* *Each end user can enable mailboxes that have been shared with them in a new tab in Settings. From then on, the left navigation pane gives that user the ability to compose and access email in both their personal and shared mailbox(es).*	Enables secure emails to and from an email account shared by several users. For example, several customer service agents can use the shared CustomerService@company.com mailbox to send and receive communications with customers.

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Hebrew language support for Web UI • The Web interface now supports the Hebrew language. *End user interface impact:* *Each user's Settings screen now has Hebrew as a choice in the Language dropdown of the Preferences tab.*	Better support for the Israel market.
MFT Enhancements	
MFT support for FTPS protocol • MFT Server DAGs (workflows) can now use FTPS as a source or destination for file transfers. *MFT Server user interface impact:* *The Create DAG dialog now provides FTPS templates in the source and destination operators.*	Support another commonly-used file transfer protocol.
Online updates of MFT Server nodes • Check for, download, and apply updates. Off-line updates continue to be available, as well. *Admin user interface impact:* *The Admin > Software Update screen now allows checking the Kiteworks Update Server for new updates, and for downloading and running the update package.*	MFT Server updates as easily as the rest of the system.
Administration Enhancements	
CentOS 6 to 7 upgrade process improvements • Numerous improvements to pre-checks and health checks, messages, and ordering of actions, as well as fixes for bugs.	Increased reliability and reduced downtime during upgrade process.
Display a user's folder memberships • Admins can now filter file and folder reports based on a member's email address. *Admin user interface impact:* *New "Location" column and filter controls appear on page Admin > Folders > Manage Folders/Files.*	Enable better governance of external users' memberships, and help find files in need of action, such as when users change positions.

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Planned Feature and Capability	Customer Benefit
New setting controls Collaborator ability to move files • A new checkbox enables users assigned the Collaborator role to move files from one folder to another. • Set this for all users, or by user profile. • By default, the system only allows folder Owners and Managers to perform the Move File function. *Admin user interface impact:* *New checkbox in Users > User Policies > General User Settings. If enabled, settings appear in User Profiles, as well.*	Enable automated workflows that require Collaborators to move files.
New function removes inactive LDAP users • Admins can scan to discover LDAP user accounts that are no longer active and remove them. • Checks the connected LDAP/AD systems to see if the user has been deleted or is present. *Admin user interface impact:* *After running Scan LDAP in Users > Manage Users, the admin can filter the user list for "Inactive User" and delete them in bulk.*	Easily offboard LDAP user accounts when they are no longer active.
Enable/hide email capability in Web interface • Admin can disable the mail section, including send mail functionality, for all users or specific user profiles. *Admin user interface impact:* *New checkbox in Users > User Policies > General User Settings. If enabled, settings appear in User Profiles as well.* *End user interface impact:* *Users who do not have the email privilege will not see email functions in their Web interface.*	Enables the administrator to give a set of users only folder-based file capabilities.

If you have any questions or issues, please contact Accellion Support:

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