2018 ASE Automobile Accreditation Task List Correlation Guide

| Task List | MAST | | | Technology, Third Edition |
|---|--------------|-----|-----|------------------------------|
| | ' | AST | MLR | Chapter |
| REQUIRED SUPPLEMENTAL TASKS | | | | |
| Shop and Personal Safety | | | | |
| 1. Identify general shop safety rules and procedures. | R | R | R | 3 |
| 2. Utilize safe procedures for handling of tools and equipment. | R | R | R | 8, 10 |
| 3. Identify and use proper placement of floor jacks and jack stands. | R | R | R | 5 |
| 4. Identify and use proper procedures for safe lift operation. | R | R | R | 5 |
| 5. Utilize proper ventilation procedures for working within the lab/shop area. | R | R | R | 3 |
| 6. Identify marked safety areas. | R | R | R | 3 |
| 7. Identify the location and the types of fire extinguishers and other fire safety equipment; demonstrate knowledge of the procedures for using fire extinguishers and other fire safety equipment. | R | R | R | 3 |
| 8. Identify the location and use of eye wash stations. | R | R | R | 3 |
| 9. Identify the location of the posted evacuation routes. | R | R | R | 3 |
| 10. Comply with the required use of safety glasses, ear protection, gloves, and shoes during lab/shop activities. | R | R | R | 4 |
| 11. Identify and wear appropriate clothing for lab/shop activities. | R | R | R | 4 |
| 12. Secure hair and jewelry for lab/shop activities. | R | R | R | 4 |
| 13. Demonstrate awareness of the safety aspects of supplemental restraint systems (SRS), electronic brake control systems, and hybrid vehicle high voltage circuits. | R | R | R | 3 |
| 14. Demonstrate awareness of the safety aspects of high voltage circuits (such as high intensity discharge [HID] lamps, ignition systems, injection systems, etc.). | R | R | R | 3 |
| 15. Locate and demonstrate knowledge of safety data sheets (SDS). | R | R | R | 3 |
| Tools and Equipment | | | | |
| 1. Identify tools and their usage in automotive applications. | R | R | R | 8 |
| 2. Identify standard and metric designation. | R | R | R | 8 |
| 3. Demonstrate safe handling and use of appropriate tools. | R | R | R | 8 |
| 4. Demonstrate proper cleaning, storage, and maintenance of tools and equipment. | R | R | R | 8 |
| 5. Demonstrate proper use of precision measuring tools (i.e. micrometer, dial-indicator, dial-caliper). | R | R | R | 9 |

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|--|------|-----|-----|--|
| Preparing Vehicle for Service | | | | |
| 1. Identify information needed and the service requested on a repair order. | R | R | R | 6 |
| 2. Identify purpose and demonstrate proper use of fender covers, mats. | R | R | R | 5 |
| 3. Demonstrate use of the three C's (concern, cause, and correction). | R | R | R | 7 |
| 4. Review vehicle service history. | R | R | R | 7 |
| 5. Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction. | R | R | R | 7 |
| Preparing Vehicle for Customer | | | | |
| 1. Ensure vehicle is prepared to return to customer per school/company policy (floor mats, steering wheel cover, etc.). | R | R | R | 5 |
| WORKPLACE EMPLOYABILITY SKILLS | | | | |
| Personal Standards (see Standard 7.9) | | | | |
| 1. Reports to work daily on time; able to take directions and motivated to accomplish the task at hand. | R | R | R | 14 |
| 2. Dresses appropriately and uses language and manners suitable for the workplace. | R | R | R | 14 |
| 3. Maintains appropriate personal hygiene. | R | R | R | 14 |
| 4. Meets and maintains employment eligibility criteria, such as drug/alcohol-free status, clean driving record, etc. | R | R | R | 14 |
| 5. Demonstrates honesty, integrity and reliability. | R | R | R | 14 |
| Work Habits/Ethic (see Standard 7.10) | | | | |
| 1. Complies with workplace policies/laws. | R | R | R | 3, 14 |
| 2. Contributes to the success of the team, assists others and requests help when needed. | R | R | R | 14 |
| 3. Works well with all customers and coworkers. | R | R | R | 14 |
| 4. Negotiates solutions to interpersonal and workplace conflicts. | R | R | R | 14 |
| 5. Contributes ideas and initiative. | R | R | R | 14 |
| 6. Follows directions. | R | R | R | 14 |
| 7. Communicates (written and verbal) effectively with customers and coworkers. | R | R | R | 14–15 |
| 8. Reads and interprets workplace documents; writes clearly and concisely. | R | R | R | 15 |
| 9. Analyzes and resolves problems that arise in completing assigned tasks. | R | R | R | 15 |
| 10. Organizes and implements a productive plan of work. | R | R | R | 15 |
| 11. Uses scientific, technical, engineering and mathematics principles and reasoning to accomplish assigned tasks. | R | R | R | 15 |
| 12. Identifies and addresses the needs of all customers, providing helpful, courteous and knowledgeable service and advice as needed. | R | R | R | 15 |



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| I. ENGINE REPAIR | | | | |
| A. General: Engine Diagnosis; Removal and Reinstallation (R & R) | | | | |
| 1. Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction. | P-1 | P-1 | | 6–7 |
| 2. Research vehicle service information including fluid type, internal engine operation, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7 |
| 3. Verify operation of the instrument panel engine warning indicators. | P-1 | P-1 | P-1 | 13 |
| 4. Inspect engine assembly for fuel, oil, coolant, and other leaks; determine needed action. | P-1 | P-1 | P-1 | 13 |
| 5. Install engine covers using gaskets, seals, and sealers as required. | P-1 | P-1 | P-1 | 26 |
| 6. Verify engine mechanical timing. | P-1 | P-1 | P-2 | 22 |
| 7. Perform common fastener and thread repair, to include: remove broken bolt, restore internal and external threads, and repair internal threads with thread insert. | P-1 | P-1 | P-1 | 12 |
| 8. Inspect, remove and/or replace engine mounts. | P-2 | P-2 | | 22 |
| 9. Identify service precautions related to service of the internal combustion engine of a hybrid vehicle. | P-2 | P-2 | P-2 | 3, 74 |
| 10. Remove and reinstall engine on a newer vehicle equipped with OBD; reconnect all attaching components and restore the vehicle to running condition. | P-3 | P-3 | | 22 |
| B. Cylinder Head and Valve Train Diagnosis and Repair | | | | |
| 1. Remove cylinder head; inspect gasket condition; install cylinder head and gasket; tighten according to manufacturers' specification and procedure. | P-1 | P-1 | | 23 |
| 2. Clean and visually inspect a cylinder head for cracks; check gasket surface areas for warpage and surface finish; check passage condition. | P-1 | P-1 | | 23, 26 |
| 3. Inspect pushrods, rocker arms, rocker arm pivots and shafts for wear, bending, cracks, looseness, and blocked oil passages (orifices); determine needed action. | P-2 | P-2 | | 23 |
| 4. Adjust valves (mechanical or hydraulic lifters). | P-1 | P-1 | P-3 | 23, 25 |
| 5. Inspect and replace camshaft and drive belt/chain; includes checking drive gear wear and backlash, end play, sprocket and chain wear, overhead cam drive sprocket(s), drive belt(s), belt tension, tensioners, camshaft reluctor ring/tone-wheel, and valve timing components; verify correct camshaft timing. | P-1 | P-1 | | 26 |
| 6. Establish camshaft position sensor indexing. | P-1 | P-1 | | 22 |
| 7. Inspect valve springs for squareness and free height comparison; determine needed action. | P-3 | | | 23 |
| 8. Replace valve stem seals on an assembled engine; inspect valve spring retainers, locks/keepers, and valve lock/keeper grooves; determine needed action. | P-3 | | | 23 |
| 9. Inspect valve guides for wear; check valve stem-to-guide clearance; determine needed action. | P-3 | | | 23, 25 |
| 10. Inspect valves and valve seats; determine needed action. | P-3 | | | 23, 25 |

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| 11. Check valve spring assembled height and valve stem height; determine needed action. | P-3 | | | 23, 25 |
| 12. Inspect valve lifters; determine needed action. | P-2 | | | 23 |
| 13. Inspect and/or measure camshaft for runout, journal wear and lobe wear. | P-3 | | | 23 |
| 14. Inspect camshaft bearing surface for wear, damage, out-of-round, and alignment; determine needed action. | P-3 | | | 23, 25 |
| 15. Identify components of the cylinder head and valve train. | | | P-1 | 23, 25 |
| C. Engine Block Assembly Diagnosis and Repair | | | | |
| 1. Remove, inspect, and/or replace crankshaft vibration damper (harmonic balancer). | P-1 | P-2 | | 24 |
| 2. Disassemble engine block; clean and prepare components for inspection and reassembly. | P-1 | | | 24 |
| 3. Inspect engine block for visible cracks, passage condition, core and gallery plug condition, and surface warpage; determine needed action. | P-2 | | | 24 |
| 4. Inspect and measure cylinder walls/sleeves for damage, wear, and ridges; determine needed action. | P-2 | | | 24 |
| 5. Deglaze and clean cylinder walls. | P-2 | | | 24 |
| 6. Inspect and measure camshaft bearings for wear, damage, out-of-round, and alignment; determine needed action. | P-3 | | | 24 |
| 7. Inspect crankshaft for straightness, journal damage, keyway damage, thrust flange and sealing surface condition, and visual surface cracks; check oil passage condition; measure end play and journal wear; check crankshaft position sensor reluctor ring (where applicable); determine needed action. | P-1 | | | 24 |
| 8. Inspect main and connecting rod bearings for damage and wear; determine needed action. | P-2 | | | 24 |
| 9. Identify piston and bearing wear patterns that indicate connecting rod alignment and main bearing bore problems; determine needed action. | P-3 | | | 24 |
| 10. Inspect and measure piston skirts and ring lands; determine needed action. | P-2 | | | 24 |
| 11. Determine piston-to-bore clearance. | P-2 | | | 24, 26 |
| 12. Inspect, measure, and install piston rings. | P-2 | | | 26 |
| 13. Inspect auxiliary shaft(s) (balance, intermediate, idler, counterbalance and/or silencer); inspect shaft(s) and support bearings for damage and wear; determine needed action; reinstall and time. | P-2 | | | 24 |
| 14. Assemble engine block. | P-1 | | | 26 |
| D. Lubrication and Cooling Systems Diagnosis and Repair | | | | |
| 1. Perform cooling system pressure and dye tests to identify leaks; check coolant condition and level; inspect and test radiator, pressure cap, coolant recovery tank, heater core, and galley plugs; determine needed action. | P-1 | P-1 | P-1 | 21 |
| 2. Identify causes of engine overheating. | P-1 | P-1 | | 21 |



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| 3. Inspect, replace, and/or adjust drive belts, tensioners, and pulleys; check pulley and belt alignment. | P-1 | P-1 | P-1 | 21 |
| 4. Inspect and/or test coolant; drain and recover coolant; flush and refill cooling system; use proper fluid type per manufacturer specification; bleed air as required. | P-1 | P-1 | P-1 | 21 |
| 5. Inspect, remove, and replace water pump. | P-2 | P-2 | | 21 |
| 6. Remove and replace radiator. | P-2 | P-2 | | 21 |
| 7. Remove, inspect, and replace thermostat and gasket/seal. | P-1 | P-1 | P-1 | 21 |
| 8. Inspect and test fan(s), fan clutch (electrical or mechanical), fan shroud, and air dams; determine needed action. | P-1 | P-1 | | 21 |
| 9. Perform oil pressure tests; determine needed action. | P-1 | P-1 | | 19 |
| 10. Perform engine oil and filter change; use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 19 |
| 11. Inspect auxiliary coolers; determine needed action. | P-3 | P-3 | | 19 |
| 12. Inspect, test, and replace oil temperature and pressure switches and sensors. | P-2 | P-2 | | 19 |
| 13. Inspect oil pump gears or rotors, housing, pressure relief devices, and pump drive; perform needed action. | P-2 | | | 24 |
| 14. Identify components of the lubrication and cooling systems. | | | P-1 | 18–19 |
| II. AUTOMATIC TRANSMISSION AND TRANSAXLE | | | | |
| A. General: Transmission and Transaxle Diagnosis | | | | |
| 1. Identify and interpret transmission/transaxle concerns, differentiate between engine performance and transmission/transaxle concerns; determine needed action. | P-1 | P-1 | | 31 |
| 2. Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7, 31 |
| 3. Diagnose fluid loss and condition concerns; determine needed action. | P-1 | P-1 | | 31 |
| 4. Check fluid level in a transmission or a transaxle equipped with a dip-stick. | P-1 | P-1 | P-1 | 31 |
| 5. Check fluid level in a transmission or a transaxle not equipped with a dip-stick. | P-1 | P-1 | P-1 | 31 |
| 6. Perform pressure tests (including transmissions/transaxles equipped with electronic pressure control); determine needed action. | P-1 | | | 31 |
| 7. Diagnose noise and vibration concerns; determine needed action. | P-2 | | | 31 |
| 8. Perform stall test; determine needed action. | P-2 | P-2 | | 31 |
| 9. Perform lock-up converter system tests; determine needed action. | P-3 | P-3 | | 31 |
| 10. Diagnose transmission/transaxle gear reduction/multiplication concerns using driving, driven, and held member (power flow) principles. | P-1 | P-1 | | 31 |
| 11. Diagnose electronic transmission/transaxle control systems using appropriate test equipment and service information. | P-1 | | | 31 |
| 12. Diagnose pressure concerns in a transmission using hydraulic principles (Pascal's Law). | P-2 | P-2 | | 31 |

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| 13. Demonstrate knowledge of pressure test including transmissions/transaxles equipped with electronic pressure control. | IVIAST | P-3 | MEK | 31 |
| 14. Diagnose electronic transmission/transaxle control systems using appropriate test equipment and service information. | | P-2 | | 31 |
| 15. Check transmission fluid condition; check for leaks. | | | P-2 | 31 |
| 16. Identify drive train components and configuration. | | | P-1 | 27, 33, 38 |
| B. In-Vehicle Transmission/Transaxle Maintenance and Repair | | | | |
| 1. Inspect, adjust, and/or replace external manual valve shift linkage, transmission range sensor/switch, and/or park/neutral position switch. | P-1 | P-1 | P-2 | 31 |
| 2. Inspect for leakage; replace external seals, gaskets, and bushings. | P-2 | P-2 | P-1 | 31 |
| 3. Inspect, test, adjust, repair, and/or replace electrical/electronic components and circuits including computers, solenoids, sensors, relays, terminals, connectors, switches, and harnesses; demonstrate understanding of the relearn procedure. | P-1 | P-1 | | 31, 33 |
| 4. Drain and replace fluid and filter(s); use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 31 |
| 5. Inspect, replace and align powertrain mounts. | P-2 | P-2 | P-2 | 31 |
| C. Off-Vehicle Transmission and Transaxle Repair | | | | |
| 1. Remove and reinstall transmission/transaxle and torque converter; inspect engine core plugs, rear crankshaft seal, dowel pins, dowel pin holes, and mounting surfaces. | P-2 | P-2 | | 32 |
| 2. Inspect, leak test, flush, and/or replace transmission/transaxle oil cooler, lines, and fittings. | P-1 | P-1 | | 32 |
| 3. Inspect converter flex (drive) plate, converter attaching bolts, converter pilot, converter pump drive surfaces, converter end play, and crankshaft pilot bore. | P-2 | P-2 | | 32 |
| 4. Describe the operational characteristics of a continuously variable transmission (CVT). | P-3 | P-3 | P-3 | 33 |
| 5. Describe the operational characteristics of a hybrid vehicle drive train. | P-3 | P-3 | P-3 | 33, 54 |
| 6. Disassemble, clean, and inspect transmission/transaxle. | P-1 | | | 32 |
| 7. Inspect, measure, clean, and replace valve body (includes surfaces, bores, springs, valves, switches, solenoids, sleeves, retainers, brackets, check valves/balls, screens, spacers, and gaskets). | P-2 | | | 32 |
| 8. Inspect servo and accumulator bores, pistons, seals, pins, springs, and retainers; determine needed action. | P-2 | | | 32 |
| 9. Assemble transmission/transaxle. | P-1 | | | 32 |
| 10. Inspect, measure, and reseal oil pump assembly and components. | P-2 | | | 32 |
| 11. Measure transmission/transaxle end play and/or preload; determine needed action. | P-1 | | | 32 |
| 12. Inspect, measure, and/or replace thrust washers and bearings. | P-2 | | | 32 |
| 13. Inspect oil delivery circuits, including seal rings, ring grooves, and sealing surface areas, feed pipes, orifices, and check valves/balls. | P-2 | | | 32 |



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| 14. Inspect bushings; determine needed action. | P-2 | ASI | MILK | Chapter 32 |
| 15. Inspect and measure planetary gear assembly components; determine needed action. | P-2 | | | 32 |
| 16. Inspect case bores, passages, bushings, vents, and mating surfaces; determine needed action. | P-2 | | | 32 |
| 17. Diagnose and inspect transaxle drive, link chains, sprockets, gears, bearings, and bushings; perform needed action. | P-2 | | | 32 |
| 18. Inspect, measure, repair, adjust or replace transaxle final drive components. | P-2 | | | 32 |
| 19. Inspect clutch drum, piston, check-balls, springs, retainers, seals, friction plates, pressure plates, and bands; determine needed action. | P-2 | | | 32 |
| 20. Measure clutch pack clearance; determine needed action. | P-1 | | | 32 |
| 21. Air test operation of clutch and servo assemblies. | P-1 | | | 32 |
| 22. Inspect one-way clutches, races, rollers, sprags, springs, cages, retainers; determine needed action. | P-2 | | | 32 |
| III. MANUAL DRIVE TRAIN AND AXLES | | | | |
| A. General: Drive Train Diagnosis | | | | |
| 1. Identify and interpret drive train concerns; determine needed action. | P-1 | P-1 | | 36 |
| 2. Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7, 36 |
| 3. Check fluid condition; check for leaks; determine needed action. | P-1 | P-1 | P-2 | 36 |
| 4. Drain and refill manual transmission/transaxle and final drive unit; use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 36 |
| 5. Identify manual drive train and axle components and configuration. | | | P-1 | 34, 38 |
| B. Clutch Diagnosis and Repair | | | | |
| 1. Diagnose clutch noise, binding, slippage, pulsation, and chatter; determine needed action. | P-1 | P-1 | | 35 |
| 2. Inspect clutch pedal linkage, cables, automatic adjuster mechanisms, brackets, bushings, pivots, and springs; perform needed action. | P-1 | P-1 | | 35 |
| 3. Inspect and/or replace clutch pressure plate assembly, clutch disc, release (throw-out) bearing, linkage, and pilot bearing/bushing (as applicable). | P-1 | P-1 | | 35 |
| 4. Bleed clutch hydraulic system. | P-1 | P-1 | | 35 |
| 5. Check and adjust clutch master cylinder fluid level; check for leaks; use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 35 |
| 6. Inspect flywheel and ring gear for wear, cracks, and discoloration; determine needed action. | P-1 | P-1 | | 35 |
| 7. Measure flywheel runout and crankshaft end play; determine needed action. | P-2 | P-2 | | 35 |
| 8. Describe the operation and service of a system that uses a dual mass flywheel. | P-3 | P-3 | | 35 |
| 9. Check for hydraulic system leaks. | | | P-1 | 35 |

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| C. Transmission/Transaxle Diagnosis and Repair | | | | |
| 1. Inspect, adjust, lubricate, and/or replace shift linkages, brackets, bushings, cables, pivots, and levers. | P-2 | P-2 | | 36 |
| 2. Describe the operational characteristics of an electronically-controlled manual transmission/transaxle. | P-2 | P-2 | P-2 | 34 |
| 3. Diagnose noise concerns through the application of transmission/transaxle powerflow principles. | P-2 | | | 36 |
| 4. Diagnose hard shifting and jumping out of gear concerns; determine needed action. | P-2 | | | 36 |
| 5. Diagnose transaxle final drive assembly noise and vibration concerns; determine needed action. | P-3 | | | 36 |
| 6. Disassemble, inspect, clean, and reassemble internal transmission/transaxle components. | P-2 | | | 37 |
| D. Drive Shaft and Half Shaft, Universal and Constant-Velocity (CV) Joint Diagnosis and Repair (Front, Rear, All-wheel, and Four-wheel drive) | | | | |
| 1. Diagnose constant-velocity (CV) joint noise and vibration concerns; determine needed action. | P-1 | P-1 | | 38 |
| 2. Diagnose universal joint noise and vibration concerns; perform needed action. | P-2 | P-2 | | 38 |
| 3. Inspect, remove, and/or replace bearings, hubs, and seals. | P-1 | P-1 | P-2 | 38 |
| 4. Inspect, service, and/or replace shafts, yokes, boots, and universal/CV joints. | P-1 | P-1 | P-2 | 38 |
| 5. Check shaft balance and phasing; measure shaft runout; measure and adjust driveline angles. | P-2 | P-2 | | 38 |
| 6. Inspect locking hubs. | | | P-3 | 38 |
| 7. Check for leaks at drive assembly and transfer case seals; check vents; check fluid level; use proper fluid type per manufacturer specification. | | | P-2 | 38 |
| E. Drive Axle Diagnosis and Repair | | | | |
| E.1 Ring and Pinion Gears and Differential Case Assembly | | | | |
| 1. Clean and inspect differential case; check for leaks; inspect housing vent. | P-1 | P-1 | P-1 | 38 |
| 2. Check and adjust differential case fluid level; use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 38 |
| 3a. Drain and refill differential housing. | | | P-1 | 38 |
| 3b. Drain and refill differential case; use proper fluid type per manufacturer specification. | P-1 | P-1 | | 38 |
| 4. Diagnose noise and vibration concerns; determine needed action. | P-2 | | | 38 |
| 5. Inspect and replace companion flange and/or pinion seal; measure companion flange runout. | P-2 | P-2 | | 38 |
| 6. Inspect ring gear and measure runout; determine needed action. | P-3 | | | 38 |
| 7. Remove, inspect, reinstall and/or replace drive pinion and ring gear, spacers, sleeves, and bearings. | P-3 | | | 38 |



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| 8. Measure and adjust drive pinion depth. | P-3 | ASI | IVILK | Chapter 38 |
| 9. Measure and adjust drive pinion bearing preload. | P-3 | | | 38 |
| 10. Measure and adjust side bearing preload and ring and pinion gear total backlash and backlash variation on a differential carrier assembly (threaded cup or shim types). | P-3 | | | 38 |
| 11. Check ring and pinion tooth contact patterns; perform needed action. | P-3 | | | 38 |
| 12. Disassemble, inspect, measure, adjust, and/or replace differential pinion gears (spiders), shaft, side gears, side bearings, thrust washers, and case. | P-3 | | | 38 |
| 13. Reassemble and reinstall differential case assembly; measure runout; determine needed action. | P-3 | | | 38 |
| E.2 Limited Slip Differential | | | | |
| 1. Diagnose noise, slippage, and chatter concerns; determine needed action. | P-3 | | | 38 |
| 2. Measure rotating torque; determine needed action. | P-3 | | | 38 |
| E.3 Drive Axles | | | | |
| 1. Inspect and replace drive axle wheel studs. | P-1 | P-1 | P-1 | 38, 51 |
| 2. Remove and replace drive axle shafts. | P-1 | P-1 | | 38 |
| 3. Inspect and replace drive axle shaft seals, bearings, and retainers. | P-2 | P-2 | | 38, 54 |
| 4. Measure drive axle flange runout and shaft end play; determine needed action. | P-2 | P-2 | | 38 |
| 5. Diagnose drive axle shafts, bearings, and seals for noise, vibration, and fluid leakage concerns; determine needed action. | P-2 | | | 38, 54 |
| F. Four-wheel Drive/All-wheel Drive Component Diagnosis and Repair | | | | |
| 1. Inspect, adjust, and repair shifting controls (mechanical, electrical, and vacuum), bushings, mounts, levers, and brackets. | P-3 | P-3 | | 39 |
| 2. Inspect locking hubs; determine needed action. | P-3 | P-3 | | 39 |
| 3. Check for leaks at drive assembly and transfer case seals; check vents; check fluid level; use proper fluid type per manufacturer specification. | P-3 | P-3 | | 39 |
| 4. Identify concerns related to variations in tire circumference and/or final drive ratios. | P-2 | P-2 | | 39 |
| 5. Diagnose noise, vibration, and unusual steering concerns; determine needed action. | P-3 | | | 39 |
| 6. Diagnose, test, adjust, and/or replace electrical/electronic components of four-wheel drive/all-wheel drive systems. | P-2 | | | 39 |
| 7. Disassemble, service, and reassemble transfer case and components. | P-2 | | | 39 |
| IV. SUSPENSION AND STEERING | | | | |
| A. General: Suspension and Steering Systems | | | | |
| 1. Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7, 43 |
| 2. Identify and interpret suspension and steering system concerns; determine needed action. | P-1 | P-2 | P-1 | 43, 45 |

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| B. Steering Systems Diagnosis and Repair | D 1 | D 1 | D 1 | 42 |
| 1. Disable and enable supplemental restraint system (SRS); verify indicator lamp operation. | P-1 | P-1 | P-1 | 43 |
| 2. Remove and replace steering wheel; center/time supplemental restraint system (SRS) coil (clock spring). | P-1 | P-1 | | 43 |
| 3. Diagnose steering column noises, looseness, and binding concerns (including tilt/telescoping mechanisms); determine needed action. | P-2 | P-2 | | 43 |
| 4. Diagnose power steering gear (non-rack and pinion) binding, uneven turning effort, looseness, hard steering, and noise concerns; determine needed action. | P-2 | P-2 | | 43 |
| 5. Diagnose power steering gear (rack and pinion) binding, uneven turning effort, looseness, hard steering, and noise concerns; determine needed action. | P-2 | P-2 | | 43 |
| 6. Inspect steering shaft universal joint(s), flexible coupling(s), collapsible column, lock cylinder mechanism, and steering wheel; determine needed action. | P-2 | P-2 | | 43 |
| 7. Remove and replace rack and pinion steering gear; inspect mounting bushings and brackets. | P-2 | P-2 | | 43 |
| 8. Inspect rack and pinion steering gear inner tie rod ends (sockets) and bellows boots; replace as needed. | P-1 | P-1 | P-1 | 43 |
| 9. Inspect power steering fluid level and condition. | P-1 | P-1 | P-1 | 43 |
| 10. Flush, fill, and bleed power steering system; use proper fluid type per manufacturer specification. | P-2 | P-2 | P-2 | 43 |
| 11. Inspect for power steering fluid leakage; determine needed action. | P-1 | P-1 | P-1 | 43 |
| 12. Remove, inspect, replace, and/or adjust power steering pump drive belt. | P-1 | P-1 | P-1 | 43 |
| 13. Remove and reinstall power steering pump. | P-2 | P-2 | | 43 |
| 14. Remove and reinstall press fit power steering pump pulley; check pulley and belt alignment. | P-2 | P-2 | | 43 |
| 15. Inspect, remove and/or replace power steering hoses and fittings. | P-2 | P-2 | P-2 | 43 |
| 16. Inspect, remove and/or replace pitman arm, relay (centerlink/intermediate) rod, idler arm, mountings, and steering linkage damper. | P-2 | P-2 | P-1 | 43 |
| 17. Inspect, replace, and/or adjust tie rod ends (sockets), tie rod sleeves, and clamps. | P-1 | P-1 | P-1 | 43 |
| 18. Inspect, test and diagnose electrically-assisted power steering systems (including using a scan tool); determine needed action. | P-2 | | | 43 |
| 19. Identify hybrid vehicle power steering system electrical circuits and safety precautions. | P-2 | P-2 | P-2 | 43 |
| 20. Test power steering system pressure; determine needed action. | P-2 | | | 43 |
| 21. Inspect electric power steering assist system. | | P-3 | P-2 | 43 |
| C. Suspension Systems Diagnosis and Repair | | | | |
| 1. Diagnose short and long arm suspension system noises, body sway, and uneven ride height concerns; determine needed action. | P-1 | P-1 | | 45 |



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| Task List | MAST | AST | MLR | Chapter |
| 2. Diagnose strut suspension system noises, body sway, and uneven ride height concerns; determine needed action. | P-1 | P-1 | | 45 |
| 3. Inspect, remove, and/or replace upper and lower control arms, bushings, shafts, and rebound bumpers. | P-3 | P-3 | P-1 | 45 |
| 4. Inspect, remove, and/or replace strut rods and bushings. | P-3 | P-3 | | 45 |
| 5. Inspect, remove, and/or replace upper and/or lower ball joints (with or without wear indicators). | P-2 | P-2 | P-1 | 45 |
| 6. Inspect, remove, and/or replace steering knuckle assemblies. | P-3 | P-3 | | 45 |
| 7. Inspect, remove and/or replace short and long arm suspension system coil springs and spring insulators. | P-3 | P-3 | | 45 |
| 8. Inspect, remove, and/or replace torsion bars and mounts. | P-3 | P-3 | P-1 | 45 |
| 9. Inspect, remove, and/or replace front/rear stabilizer bar (sway bar) bushings, brackets, and links. | P-3 | P-3 | P-1 | 45 |
| 10. Inspect, remove, and/or replace strut cartridge or assembly, strut coil spring, insulators (silencers), and upper strut bearing mount. | P-3 | P-3 | P-2 | 45 |
| 11. Inspect, remove, and/or replace track bar, strut rods/radius arms, and related mounts and bushings. | P-3 | P-3 | P-1 | 45 |
| 12. Inspect rear suspension system leaf spring(s), spring insulators (silencers), shackles, brackets, bushings, center pins/bolts, and mounts. | P-1 | P-1 | P-1 | 45 |
| 13. Inspect front strut bearing and mount. | | | P-1 | 45 |
| 14. Inspect rear suspension system lateral links/arms (track bars), control (trailing) arms. | | | P-1 | 45 |
| D. Related Suspension and Steering Service | | | | |
| 1. Inspect, remove, and/or replace shock absorbers; inspect mounts and bushings. | P-1 | P-1 | P-1 | 45 |
| 2. Remove, inspect, service and/or replace front and rear wheel bearings. | P-1 | P-1 | | 54 |
| 3. Describe the function of suspension and steering control systems and components, (i.e., active suspension and stability control). | P-3 | P-3 | P-3 | 44, 55 |
| E. Wheel Alignment Diagnosis, Adjustment, and Repair | | | | |
| 1. Diagnose vehicle wander, drift, pull, hard steering, bump steer, memory steer, torque steer, and steering return concerns; determine needed action. | P-1 | P-1 | | 46 |
| 2a. Describe alignment angles (camber, caster, and toe). | | | P-1 | 46 |
| 2b. Perform pre-alignment inspection; measure vehicle ride height; determine needed action. | P-1 | P-1 | P-1 | 46 |
| 3. Prepare vehicle for wheel alignment on alignment machine; perform four- wheel alignment by checking and adjusting front and rear wheel caster, camber and toe as required; center steering wheel. | P-1 | P-1 | | 46 |
| 4. Check toe-out-on-turns (turning radius); determine needed action. | P-2 | P-2 | | 46 |
| 5. Check steering axis inclination (SAI) and included angle; determine needed action. | P-2 | P-2 | | 46 |

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| 6. Check rear wheel thrust angle; determine needed action. | P-1 | P-1 | | 46 |
| 7. Check for front wheel setback; determine needed action. | P-2 | P-2 | | 46 |
| 8. Check front and/or rear cradle (subframe) alignment; determine needed action. | P-3 | P-3 | | 46 |
| 9. Reset steering angle sensor. | P-2 | P-2 | | 46 |
| F. Wheels and Tires Diagnosis and Repair | | | | |
| 1. Inspect tire condition; identify tire wear patterns; check for correct tire size, application (load and speed ratings), and air pressure as listed on the tire information placard/label. | P-1 | P-1 | P-1 | 41 |
| 2. Diagnose wheel/tire vibration, shimmy, and noise; determine needed action. | P-2 | P-2 | | 41 |
| 3. Rotate tires according to manufacturers' recommendation including vehicles equipped with tire pressure monitoring systems (TPMS). | P-1 | P-1 | P-1 | 41 |
| 4. Measure wheel, tire, axle flange, and hub runout; determine needed action. | P-2 | P-2 | | 41 |
| 5. Diagnose tire pull problems; determine needed action. | P-1 | P-1 | | 41 |
| 6. Dismount, inspect, and remount tire on wheel; balance wheel and tire assembly. | P-1 | P-1 | P-1 | 41 |
| 7. Dismount, inspect, and remount tire on wheel equipped with tire pressure monitoring system sensor. | P-1 | P-1 | P-1 | 41 |
| 8. Inspect tire and wheel assembly for air loss; perform needed action. | P-1 | P-1 | P-1 | 41 |
| 9. Repair tire following vehicle manufacturer approved procedure. | P-1 | P-1 | P-1 | 41 |
| 10. Identify indirect and direct tire pressure monitoring system (TPMS); calibrate system; verify operation of instrument panel lamps. | P-1 | P-1 | P-2 | 41 |
| 11. Demonstrate knowledge of steps required to remove and replace sensors in a tire pressure monitoring system (TPMS) including relearn procedure. | P-1 | P-1 | P-1 | 41 |
| V. BRAKES | | | | |
| A. General: Brake Systems Diagnosis | | | | |
| 1. Identify and interpret brake system concerns; determine needed action. | P-1 | P-1 | | 49, 51, 53 |
| 2. Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7, 49, 51, 54 |
| 3. Describe procedure for performing a road test to check brake system operation including an anti-lock brake system (ABS). | P-1 | P-1 | P-1 | 51, 53 |
| 4. Install wheel and torque lug nuts. | P-1 | P-1 | P-1 | 41, 51, 53 |
| 5. Identify brake system components and configuration. | | | P-1 | 47–48, 50, 52 |
| B. Hydraulic System Diagnosis and Repair | | | | |
| 1. Diagnose pressure concerns in the brake system using hydraulic principles (Pascal's Law). | P-1 | P-1 | | 49 |
| 2a. Describe proper brake pedal height, travel, and feel. | | | P-1 | 49 |
| 2b. Measure brake pedal height, travel, and free play (as applicable); determine needed action. | P-1 | P-1 | | 49 |



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| 3. Check master cylinder for internal/external leaks and proper operation; determine needed action. | P-1 | P-1 | P-1 | 49 |
| 4. Remove, bench bleed, and reinstall master cylinder. | P-1 | P-1 | | 49 |
| 5. Diagnose poor stopping, pulling or dragging concerns caused by malfunctions in the hydraulic system; determine needed action. | P-1 | P-3 | | 49 |
| 6. Inspect brake lines, flexible hoses, and fittings for leaks, dents, kinks, rust, cracks, bulging, wear, and loose fittings/supports; determine needed action. | P-1 | P-1 | P-1 | 49 |
| 7. Replace brake lines, hoses, fittings, and supports. | P-2 | P-2 | | 49 |
| 8. Fabricate brake lines using proper material and flaring procedures (double flare and ISO types). | P-2 | P-2 | | 49 |
| 9. Select, handle, store, and fill brake fluids to proper level; use proper fluid type per manufacturer specification. | P-1 | P-1 | P-1 | 49 |
| 10. Inspect, test, and/or replace components of brake warning light system. | P-3 | P-3 | | 49 |
| 11. Identify components of hydraulic brake warning light system. | P-2 | P-2 | P-3 | 49 |
| 12. Bleed and/or flush brake system. | P-1 | P-1 | P-1 | 49 |
| 13. Test brake fluid for contamination. | P-1 | P-1 | P-1 | 49 |
| C. Drum Brake Diagnosis and Repair | | | | |
| 1. Diagnose poor stopping, noise, vibration, pulling, grabbing, dragging or pedal pulsation concerns; determine needed action. | P-1 | P-1 | | 53 |
| 2. Remove, clean, and inspect brake drum; measure brake drum diameter; determine serviceability. | P-1 | P-1 | P-1 | 53 |
| 3. Refinish brake drum and measure final drum diameter; compare with specification. | P-1 | P-1 | P-1 | 53 |
| 4. Remove, clean, inspect, and/or replace brake shoes, springs, pins, clips, levers, adjusters/self-adjusters, other related brake hardware, and backing support plates; lubricate and reassemble. | P-1 | P-1 | P-1 | 53 |
| 5. Inspect wheel cylinders for leaks and proper operation; remove and replace as needed. | P-2 | P-2 | P-2 | 53 |
| 6. Pre-adjust brake shoes and parking brake; install brake drums or drum/hub assemblies and wheel bearings; perform final checks and adjustments. | P-1 | P-1 | P-1 | 53 |
| D. Disc Brake Diagnosis and Repair | | | | |
| 1. Diagnose poor stopping, noise, vibration, pulling, grabbing, dragging, or pulsation concerns; determine needed action. | P-1 | P-1 | | 51 |
| 2. Remove and clean caliper assembly; inspect for leaks, damage, and wear; determine needed action. | P-1 | P-1 | P-1 | 51 |
| 3. Inspect caliper mounting and slides/pins for proper operation, wear, and damage; determine needed action. | P-1 | P-1 | P-1 | 51 |
| 4. Remove, inspect, and/or replace brake pads and retaining hardware; determine needed action. | P-1 | P-1 | P-1 | 51 |

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| 5. Lubricate and reinstall caliper, brake pads, and related hardware; seat brake pads; inspect for leaks. | P-1 | P-1 | P-1 | 51 |
| 6. Clean and inspect rotor and mounting surface; measure rotor thickness, thickness variation, and lateral runout; determine needed action. | P-1 | P-1 | P-1 | 51 |
| 7. Remove and reinstall/replace rotor. | P-1 | P-1 | P-1 | 51 |
| 8. Refinish rotor on vehicle; measure final rotor thickness and compare with specification. | P-1 | P-1 | P-1 | 51 |
| 9. Refinish rotor off vehicle; measure final rotor thickness and compare with specification. | P-1 | P-1 | P-1 | 51 |
| 10. Retract and re-adjust caliper piston on an integrated parking brake system. | P-2 | P-2 | P-2 | 51 |
| 11. Check brake pad wear indicator; determine needed action. | P-1 | P-1 | P-1 | 51 |
| 12. Describe importance of operating vehicle to burnish/break-in replacement brake pads according to manufacturers' recommendations. | P-1 | P-1 | P-1 | 51 |
| E. Power-Assist Units Diagnosis and Repair | | | | |
| 1. Check brake pedal travel with and without engine running to verify proper power booster operation. | P-2 | P-2 | P-2 | 49 |
| 2. Identify components of the brake power assist system (vacuum and hydraulic); check vacuum supply (manifold or auxiliary pump) to vacuum-type power booster. | P-1 | P-1 | P-1 | 48–49 |
| 3. Inspect vacuum-type power booster unit for leaks; inspect the check-valve for proper operation; determine needed action. | P-1 | P-1 | | 49 |
| 4. Inspect and test hydraulically-assisted power brake system for leaks and proper operation; determine needed action. | P-3 | P-3 | | 49 |
| 5. Measure and adjust master cylinder pushrod length. | P-3 | P-3 | | 49 |
| F. Related Systems (i.e., Wheel Bearings, Parking Brakes, Electrical) Diagnosis and Repair | | | | |
| 1. Diagnose wheel bearing noises, wheel shimmy, and vibration concerns; determine needed action. | P-1 | P-2 | | 54 |
| 2. Remove, clean, inspect, repack, and install wheel bearings; replace seals; install hub and adjust bearings. | P-2 | P-2 | P-1 | 54 |
| 3. Check parking brake system and components for wear, binding, and corrosion; clean, lubricate, adjust and/or replace as needed. | P-1 | P-1 | P-2 | 53 |
| 4. Check parking brake operation and parking brake indicator light system operation; determine needed action. | P-1 | P-1 | P-1 | 53 |
| 5. Check operation of brake stop light system. | P-1 | P-1 | P-1 | 49 |
| 6. Replace wheel bearing and race. | P-3 | P-3 | P-2 | 54 |
| 7. Remove, reinstall, and/or replace sealed wheel bearing assembly. | P-1 | P-1 | | 54 |
| 8. Inspect and replace wheel studs. | P-1 | P-1 | P-1 | 51 |



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| G. Electronic Brake Control Systems: Antilock Brake (ABS), Traction Control | MASI | ASI | IVILK | Спарсег |
| (TCS), and Electronic Stability Control (ESC) Systems Diagnosis and Repair | | | | |
| 1a. Identify traction control/vehicle stability control system components. | | | P-3 | 55 |
| 1b. Identify and inspect electronic brake control system components (ABS, TCS, ESC); determine needed action. | P-1 | P-1 | | 55 |
| 2. Describe the operation of a regenerative braking system. | P-3 | P-3 | P-3 | 33, 47 |
| 3. Diagnose poor stopping, wheel lock-up, abnormal pedal feel, unwanted application, and noise concerns associated with the electronic brake control system; determine needed action. | P-2 | | | 55 |
| 4. Diagnose electronic brake control system electronic control(s) and components by retrieving diagnostic trouble codes, and/or using recommended test equipment; determine needed action. | P-2 | | | 55 |
| 5. Depressurize high-pressure components of an electronic brake control system. | P-2 | | | 55 |
| 6. Bleed the electronic brake control system hydraulic circuits. | P-1 | | | 55 |
| 7. Test, diagnose, and service electronic brake control system speed sensors (digital and analog), toothed ring (tone wheel), and circuits using a graphing multimeter (GMM)/digital storage oscilloscope (DSO) (includes output signal, resistance, shorts to voltage/ground, and frequency data). | P-2 | | | 55 |
| 8. Diagnose electronic brake control system braking concerns caused by vehicle modifications (tire size, curb height, final drive ratio, etc.). | P-1 | | | 39, 55 |
| VI. ELECTRICAL/ELECTRONIC SYSTEMS | | | | |
| A. General: Electrical System Diagnosis | | | | |
| 1. Research vehicle service information including vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7 |
| 2a. Use wiring diagrams to trace electrical/electronic circuits. | | | P-1 | 57 |
| 2b. Demonstrate knowledge of electrical/electronic series, parallel, and series-parallel circuits using principles of electricity (Ohm's Law). | P-1 | P-1 | P-1 | 56, 58 |
| 3. Demonstrate proper use of a digital multimeter (DMM) when measuring source voltage, voltage drop (including grounds), current flow and resistance. | P-1 | P-1 | P-1 | 58 |
| 4. Demonstrate knowledge of the causes and effects from shorts, grounds, opens, and resistance problems in electrical/electronic circuits. | P-1 | P-1 | P-1 | 56, 58 |
| 5. Demonstrate proper use of a test light on an electrical circuit. | P-1 | P-1 | P-2 | 58 |
| 6. Use fused jumper wires to check operation of electrical circuits. | P-1 | P-1 | P-2 | 58 |
| 7. Use wiring diagrams during the diagnosis (troubleshooting) of electrical/electronic circuit problems. | P-1 | P-1 | | 57–58 |
| 8a. Measure key-off battery drain (parasitic draw). | | | P-1 | 59 |
| 8b. Diagnose the cause(s) of excessive key-off battery drain (parasitic draw); determine needed action. | P-1 | P-1 | | 59 |
| 9. Inspect and test fusible links, circuit breakers, and fuses; determine needed action. | P-1 | P-1 | P-1 | 58 |

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| 10. Inspect, test, repair, and/or replace components, connectors, terminals, harnesses, and wiring in electrical/electronic systems (including solder repairs); determine needed action. | P-1 | P-1 | P-1 | 57 |
| 11. Check electrical/electronic circuit waveforms; interpret readings and determine needed repairs. | P-2 | | | 58 |
| 12. Repair data bus wiring harness. | P-1 | | | 57 |
| 13. Identify electrical/electronic system components and configurations. | | | P-1 | 56-57, 63 |
| B. Battery Diagnosis and Service | | | | |
| 1. Perform battery state-of-charge test; determine needed action. | P-1 | P-1 | P-1 | 59 |
| 2. Confirm proper battery capacity for vehicle application; perform battery capacity and load test; determine needed action. | P-1 | P-1 | P-1 | 59 |
| 3. Maintain or restore electronic memory functions. | P-1 | P-1 | P-1 | 59 |
| 4. Inspect and clean battery; fill battery cells; check battery cables, connectors, clamps, and hold-downs. | P-1 | P-1 | P-1 | 59 |
| 5. Perform slow/fast battery charge according to manufacturers' recommendations. | P-1 | P-1 | P-1 | 59 |
| 6. Jump-start vehicle using jumper cables and a booster battery or an auxiliary power supply. | P-1 | P-1 | P-1 | 59 |
| 7. Identify safety precautions for high voltage systems on electric, hybrid, hybrid- electric, and diesel vehicles. | P-2 | P-2 | P-2 | 3, 59, 74 |
| 8. Identify electrical/electronic modules, security systems, radios, and other accessories that require reinitialization or code entry after reconnecting vehicle battery. | P-1 | P-1 | P-1 | 59 |
| 9. Identify hybrid vehicle auxiliary (12v) battery service, repair, and test procedures. | P-2 | P-2 | P-2 | 59, 74 |
| C. Starting System Diagnosis and Repair | | | | |
| 1. Perform starter current draw tests; determine needed action. | P-1 | P-1 | P-1 | 60 |
| 2. Perform starter circuit voltage drop tests; determine needed action. | P-1 | P-1 | P-1 | 60 |
| 3. Inspect and test starter relays and solenoids; determine needed action. | P-2 | P-2 | P-2 | 60 |
| 4. Remove and install starter in a vehicle. | P-1 | P-1 | P-1 | 60 |
| 5. Inspect and test switches, connectors, and wires of starter control circuits; determine needed action. | P-2 | P-2 | P-2 | 60 |
| 6. Differentiate between electrical and engine mechanical problems that cause a slow-crank or a no-crank condition. | P-2 | P-2 | | 60 |
| 7. Demonstrate knowledge of an automatic idle-stop/start-stop system. | P-2 | P-2 | P-3 | 33, 60, 74 |
| D. Charging System Diagnosis and Repair | | | | |
| 1. Perform charging system output test; determine needed action. | P-1 | P-1 | P-1 | 61 |
| 2. Diagnose (troubleshoot) charging system for causes of undercharge, no-charge, or overcharge conditions. | P-1 | P-1 | | 61 |



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| 3. Inspect, adjust, and/or replace generator (alternator) drive belts; check pulleys and tensioners for wear; check pulley and belt alignment. | P-1 | P-1 | P-1 | 61 |
| 4. Remove, inspect, and/or replace generator (alternator). | P-1 | P-1 | P-2 | 61 |
| 5. Perform charging circuit voltage drop tests; determine needed action. | P-1 | P-1 | P-2 | 61 |
| E. Lighting Systems Diagnosis and Repair | | | | |
| 1. Diagnose (troubleshoot) the causes of brighter-than-normal, intermittent, dim, or no light operation; determine needed action. | P-1 | P-1 | | 62 |
| 2. Inspect interior and exterior lamps and sockets including headlights and auxiliary lights (fog lights/driving lights); replace as needed. | P-1 | P-1 | P-1 | 62 |
| 3. Aim headlights. | P-2 | P-2 | P-2 | 62 |
| 4. Identify system voltage and safety precautions associated with high-intensity discharge headlights. | P-2 | P-2 | P-2 | 3, 62 |
| F. Instrument Cluster and Driver Information Systems Diagnosis and Repair | | | | |
| 1. Inspect and test gauges and gauge sending units for causes of abnormal readings; determine needed action. | P-2 | P-2 | | 19, 21 |
| 2. Diagnose (troubleshoot) the causes of incorrect operation of warning devices and other driver information systems; determine needed action. | P-2 | P-2 | | 19, 21 |
| 3. Reset maintenance indicators as required. | P-2 | P-2 | | 19 |
| G. Body Electrical Systems Diagnosis and Repair | | | | |
| 1. Diagnose operation of comfort and convenience accessories and related circuits (such as: power window, power seats, pedal height, power locks, truck locks, remote start, moon roof, sun roof, sun shade, remote keyless entry, voice activation, steering wheel controls, back-up camera, parking assist, cruise control, and auto dimming headlamps); determine needed repairs. | P-2 | P-3 | | 63–65 |
| 2. Diagnose operation of security/anti-theft systems and related circuits (such as: theft deterrent, door locks, remote keyless entry, remote start, and starter/fuel disable); determine needed repairs. | P-2 | P-3 | | 64–65 |
| 3. Diagnose operation of entertainment and related circuits (such as: radio, DVD, remote CD changer, navigation, amplifiers, speakers, antennas, and voice-activated accessories); determine needed repairs. | P-3 | P-3 | | 64–65 |
| 4. Diagnose operation of safety systems and related circuits (such as: horn, airbags, seat belt pretensioners, occupancy classification, wipers, washers, speed control/collision avoidance, heads-up display, parking assist, and back-up camera); determine needed repairs. | P-1 | P-3 | | 64–65 |
| 5. Diagnose body electronic systems circuits using a scan tool; check for module communication errors (data communication bus systems); determine needed action. | P-2 | P-3 | | 64 |
| 6. Describe the process for software transfer, software updates, or reprogramming of electronic modules. | P-2 | P-3 | | 64 |
| 7. Disable and enable supplemental restraint system (SRS); verify indicator lamp operation. | | | P-1 | 43,65 |

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| 8. Remove and reinstall door panel. | | | P-1 | 64 |
| 9. Describe the operation of keyless entry/remote-start systems. | | | P-3 | 65 |
| 10. Verify operation of instrument panel gauges and warning/indicator lights; reset maintenance indicators. | | | P-1 | 13, 19, 21 |
| 11. Verify windshield wiper and washer operation; replace wiper blades. | | | P-1 | 13, 64 |
| VII. HEATING, VENTILATION, AND AIR CONDITIONING (HVAC) | | | | |
| A. General: A/C System Diagnosis and Repair | | | | |
| 1. Identify and interpret heating and air conditioning problems; determine needed action. | P-1 | P-1 | | 67 |
| 2. Research vehicle service information including refrigerant/oil type, vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7, 67 |
| 3a. Identify heating, ventilation and air conditioning (HVAC) components and configuration. | | | P-1 | 67 |
| 3b. Performance test A/C system; identify problems. | P-1 | P-1 | | 67 |
| 4. Identify abnormal operating noises in the A/C system; determine needed action. | P-2 | P-2 | | 67 |
| 5. Identify refrigerant type; select and connect proper gauge set/test equipment; record temperature and pressure readings. | P-1 | P-1 | | 67 |
| 6. Leak test A/C system; determine needed action. | P-1 | P-1 | | 67 |
| 7. Inspect condition of refrigerant oil removed from A/C system; determine needed action. | P-2 | P-2 | | 67 |
| 8. Determine recommended oil and oil capacity for system application. | P-1 | P-1 | | 67 |
| 9. Using a scan tool, observe and record related HVAC data and trouble codes. | P-3 | P-3 | | 68, 72 |
| B. Refrigeration System Component Diagnosis and Repair | | | | |
| 1. Inspect, remove, and/or replace A/C compressor drive belts, pulleys, and tensioners; visually inspect A/C components for signs of leaks; determine needed action. | P-1 | P-1 | P-1 | 67 |
| 2. Inspect, test, service and/or replace A/C compressor clutch components and/or assembly; check compressor clutch air gap; adjust as needed. | P-2 | P-2 | | 67 |
| 3. Remove, inspect, reinstall, and/or replace A/C compressor and mountings; determine recommended oil type and quantity. | P-2 | P-2 | | 67 |
| 4. Identify hybrid vehicle A/C system electrical circuits and service/safety precautions. | P-2 | P-2 | P-2 | 3, 74 |
| 5. Determine need for an additional A/C system filter; perform needed action. | P-3 | P-3 | | 67 |
| 6. Remove and inspect A/C system mufflers, hoses, lines, fittings, O-rings, seals, and service valves; perform needed action. | P-2 | P-2 | | 67 |
| 7a. Inspect A/C condenser for airflow restrictions; determine necessary action. | | | P-1 | 67 |
| 7b. Inspect for proper A/C condenser airflow; determine needed action. | P-1 | P-1 | | 67 |



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| 8. Remove, inspect, and replace receiver/drier or accumulator/drier; determine recommended oil type and quantity. | P-2 | P-2 | | 67 |
| 9. Remove, inspect, and install expansion valve or orifice (expansion) tube. | P-1 | P-1 | | 67 |
| 10. Inspect evaporator housing water drain; perform needed action. | P-1 | P-1 | | 67 |
| 11. Diagnose A/C system conditions that cause the protection devices (pressure, thermal, and/or control module) to interrupt system operation; determine needed action. | P-2 | | | 67 |
| 12. Determine procedure to remove and reinstall evaporator; determine required oil type and quantity. | P-2 | P-2 | | 67 |
| 13. Remove, inspect, reinstall, and/or replace condenser; determine required oil type and quantity. | P-2 | | | 67 |
| C. Heating, Ventilation, and Engine Cooling Systems Diagnosis and Repair | | | | |
| 1. Inspect engine cooling and heater systems hoses and pipes; perform needed action. | P-1 | P-1 | P-1 | 21 |
| 2. Inspect and test heater control valve(s); perform needed action. | P-2 | P-2 | | 21, 68 |
| 3. Diagnose temperature control problems in the HVAC system; determine needed action. | P-2 | | | 68 |
| 4. Determine procedure to remove, inspect, reinstall, and/or replace heater core. | P-2 | P-2 | | 67 |
| D. Operating Systems and Related Controls Diagnosis and Repair | | | | |
| 1. Inspect and test HVAC system blower motors, resistors, switches, relays, wiring, and protection devices; determine needed action. | P-1 | P-1 | | 68 |
| 2. Diagnose A/C compressor clutch control systems; determine needed action. | P-2 | P-2 | | 67 |
| 3. Diagnose malfunctions in the vacuum, mechanical, and electrical components and controls of the heating, ventilation, and A/C (HVAC) system; determine needed action. | P-2 | P-2 | | 68 |
| 4. Inspect and test HVAC system control panel assembly; determine needed action. | P-3 | P-3 | | 68 |
| 5. Inspect and test HVAC system control cables, motors, and linkages; perform needed action. | P-3 | P-3 | | 68 |
| 6. Inspect HVAC system ducts, doors, hoses, cabin filters, and outlets; perform needed action. | P-1 | P-1 | P-1 | 68 |
| 7. Identify the source of HVAC system odors. | P-2 | P-2 | P-2 | 67 |
| 8. Check operation of automatic or semi-automatic HVAC control systems; determine needed action. | P-2 | P-2 | | 68 |
| E. Refrigerant Recovery, Recycling, and Handling | | | | |
| 1. Perform correct use and maintenance of refrigerant handling equipment according to equipment manufacturers' standards. | P-1 | P-1 | | 67 |
| 2. Identify A/C system refrigerant; test for sealants; recover, evacuate, and charge A/C system; add refrigerant oil as required. | P-1 | P-1 | | 67 |
| 3. Recycle, label, and store refrigerant. | P-1 | P-1 | | 67 |

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| VIII. ENGINE PERFORMANCE | IVIAST | ASI | IVILK | Chapter |
| A. General: Engine Diagnosis | | | | |
| Identify and interpret engine performance concerns; determine needed action. | P-1 | P-1 | | 69–73 |
| 2. Research vehicle service information including vehicle service history, service precautions, and technical service bulletins. | P-1 | P-1 | P-1 | 6–7 |
| 3. Diagnose abnormal engine noises or vibration concerns; determine needed action. | P-3 | P-3 | | 17 |
| 4. Diagnose the cause of excessive oil consumption, coolant consumption, unusual exhaust color, odor, and sound; determine needed action. | P-2 | P-2 | | 13, 73 |
| 5. Perform engine absolute manifold pressure tests (vacuum/boost); determine needed action. | P-1 | P-1 | P-2 | 17 |
| 6. Perform cylinder power balance test; determine needed action. | P-2 | P-2 | P-2 | 17 |
| 7. Perform cylinder cranking and running compression tests; determine needed action. | P-1 | P-1 | P-2 | 17 |
| 8. Perform cylinder leakage test; determine needed action. | P-1 | P-1 | P-2 | 17 |
| 9. Diagnose engine mechanical, electrical, electronic, fuel, and ignition concerns; determine needed action. | P-2 | P-2 | | 17, 63, 69–70 |
| 10. Verify engine operating temperature; determine needed action. | P-1 | P-1 | P-1 | 21 |
| 11. Verify correct camshaft timing including engines equipped with variable valve timing systems (VVT). | P-1 | P-1 | | 26 |
| 12. Remove and replace spark plugs; inspect secondary ignition components for wear and damage. | | | P-1 | 69 |
| B. Computerized Controls Diagnosis and Repair | | | | |
| 1. Retrieve and record diagnostic trouble codes (DTC), OBD monitor status, and freeze frame data; clear codes when applicable. | P-1 | P-1 | P-1 | 72 |
| 2. Access and use service information to perform step-by-step (troubleshooting) diagnosis. | P-1 | P-1 | | 6–7 |
| 3. Perform active tests of actuators using a scan tool; determine needed action. | P-1 | P-2 | | 72 |
| 4. Describe the use of OBD monitors for repair verification. | P-1 | P-1 | P-1 | 72–73 |
| 5. Diagnose the causes of emissions or drivability concerns with stored or active diagnostic trouble codes (DTC); obtain, graph, and interpret scan tool data. | P-1 | | | 72–73 |
| 6. Diagnose emissions or drivability concerns without stored or active diagnostic trouble codes; determine needed action. | P-1 | | | 72–73 |
| 7. Inspect and test computerized engine control system sensors, powertrain/engine control module (PCM/ECM), actuators, and circuits using a graphing multimeter (GMM)/digital storage oscilloscope (DSO); perform needed action. | P-2 | | | 58,72 |
| 8. Diagnose drivability and emissions problems resulting from malfunctions of interrelated systems (cruise control, security alarms, suspension controls, traction controls, HVAC, automatic transmissions, non-OEM installed accessories, or similar systems); determine needed action. | P-2 | | | 63, 65, 72–73 |



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| C. Ignition System Diagnosis and Repair | | | | |
| 1. Diagnose (troubleshoot) ignition system related problems such as no-starting, hard starting, engine misfire, poor drivability, spark knock, power loss, poor mileage, and emissions concerns; determine needed action. | P-2 | P-2 | | 69 |
| 2. Inspect and test crankshaft and camshaft position sensor(s); determine needed action. | P-1 | P-1 | | 69 |
| 3. Inspect, test, and/or replace ignition control module, powertrain/engine control module; reprogram/initialize as needed. | P-3 | P-3 | | 69 |
| 4. Remove and replace spark plugs; inspect secondary ignition components for wear and damage. | P-1 | P-1 | | 69 |
| D. Fuel, Air Induction, and Exhaust Systems Diagnosis and Repair | | | | |
| 1. Diagnose (troubleshoot) hot or cold no-starting, hard starting, poor drivability, incorrect idle speed, poor idle, flooding, hesitation, surging, engine misfire, power loss, stalling, poor mileage, dieseling, and emissions problems; determine needed action. | P-2 | | | 69–73 |
| 2. Check fuel for contaminants; determine needed action. | P-2 | P-2 | | 70 |
| 3. Inspect and test fuel pump(s) and pump control system for pressure, regulation, and volume; perform needed action. | P-1 | P-1 | | 70 |
| 4. Replace fuel filter(s) where applicable. | P-2 | P-2 | P-2 | 70 |
| 5. Inspect, service, or replace air filters, filter housings, and intake duct work. | P-1 | P-1 | P-1 | 71 |
| 6. Inspect throttle body, air induction system, intake manifold and gaskets for vacuum leaks and/or unmetered air. | P-2 | P-2 | | 71 |
| 7. Inspect, test, and/or replace fuel injectors. | P-2 | P-2 | | 70 |
| 8. Verify idle control operation. | P-1 | P-1 | | 72 |
| 9. Inspect integrity of the exhaust manifold, exhaust pipes, muffler(s), catalytic converter(s), resonator(s), tail pipe(s), and heat shields; perform needed action. | P-1 | P-1 | P-1 | 71–72 |
| 10. Inspect condition of exhaust system hangers, brackets, clamps, and heat shields; determine needed action. | P-1 | P-1 | P-1 | 71 |
| 11. Perform exhaust system back-pressure test; determine needed action. | P-2 | P-2 | | 71 |
| 12. Check and refill diesel exhaust fluid (DEF). | P-2 | P-2 | P-2 | 13 |
| 13. Test the operation of turbocharger/supercharger systems; determine needed action. | P-2 | | | 71 |
| E. Emissions Control Systems Diagnosis and Repair | | | | |
| 1. Diagnose oil leaks, emissions, and drivability concerns caused by the positive crankcase ventilation (PCV) system; determine needed action. | P-3 | P-3 | | 73 |
| 2. Inspect, test, service, and/or replace positive crankcase ventilation (PCV) filter/breather, valve, tubes, orifices, and hoses; perform needed action. | P-2 | P-2 | P-2 | 73 |

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| 3. Diagnose emissions and drivability concerns caused by the exhaust gas recirculation (EGR) system; inspect, test, service, and/or replace electrical/electronic sensors, controls, wiring, tubing, exhaust passages, vacuum/pressure controls, filters, and hoses of exhaust gas recirculation (EGR) systems; determine needed action. | P-2 | P-3 | | 72–73 |
| 4a. Inspect and test electrical/electronically-operated components and circuits of secondary air injection systems; determine needed action. | | P-3 | | 72–73 |
| 4b. Diagnose emissions and drivability concerns caused by the secondary air injection system; inspect, test, repair, and/or replace electrical/electronically-operated components and circuits of secondary air injection systems; determine needed action. | P-2 | | | 72–73 |
| 5. Diagnose emissions and drivability concerns caused by the evaporative emissions control (EVAP) system; determine needed action. | P-1 | | | 72–73 |
| 6. Diagnose emission and drivability concerns caused by catalytic converter system; determine needed action. | P-2 | P-3 | | 72–73 |
| 7. Interpret diagnostic trouble codes (DTCs) and scan tool data related to the emissions control systems; determine needed action. | P-2 | P-2 | | 72–73 |