

Project Manager/Scrum Master – Reston, VA

FrontStream is looking for an adept experienced **Project Manager/Scrum Master** to join our team in **Reston, VA**. The primary responsibility of this position is to support the effective development and delivery of our non-profit and payment solution products using Scrum methodologies for Scrum teams. Incumbents in this position will partner with the Engineering, Product Management, Customer Success, and Infrastructure teams for coaching on core Scrum ceremonies and principals.

Company Overview:

Trusted by 100,000 charities and socially responsible corporations across North America, FrontStream is revolutionizing fundraising through its all-in-one digital fundraising platform, Panorama. Our cloud based, SaaS platform enables charity organizations to successfully plan, manage and promote donation campaigns and fundraising events. We have been serving the non-profit sector for more than a decade, and we love what we do!

Position Overview:

This position is a key role in delivering our SaaS products to our non-profit customers. You will have an opportunity to lead and organize multiple Scrum teams. You will work closely with product and development leaders to assess our agile team-level maturity and provide recommendations for raising the maturity level. You will facilitate our Scrum ceremonies and coordinate work on projects/programs by all the internal and external parties involved.

What Can FrontStream Do For You:

- Provide experience managing multiple projects and teams across many products with exciting roadmaps.
- Provide experience working with C-level, VPs, and Directors to determine deliverables and develop best-in-class non-profit and payment products.
- Work with a highly collaborative, distributed team that learns from and supports each other.
- Know that your time, talent, and energy are supporting customers that are doing good in the world.

How You Will Make An Impact For FrontStream:

- Provide coaching, mentoring, and training to our teams on Scrum ceremonies.
- Serve as Scrum Master for multiple teams with a focus on guiding the teams towards improving the way they work and delivering more business value.
- Facilitate program increment planning, sprint planning, retrospectives, and sprint demos with their teams.
- Assess the agile maturity of the team and focus on relentless improvement to higher levels of maturity.
- Work to identify a pace that is sustainable and comfortable for the team and organization and provide real-time feedback to the teams on such matters.

- Build a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged, with an emphasis on problem solving.
- Strongly serve and support the Product Owner and Engineering Team in their quest to do everything possible to delight our customers.
- Work with other Project Managers, Scrum Masters and Agile leaders to ensure that our ways of working are consistent across the teams.
- Continue to grow by learning new tools and techniques.

What You Will Bring To The Team:

- A passion for managing projects and teams to deliver products that delight customers.
- Excellent communication skills to keep team members informed and communicate status to stakeholders.
- Relentless problem-solving attitude and skills to figure out issues.
- 2 years' experience serving as Scrum Master on multiple Scrum teams in a variety of different contexts (different team sizes, different organizations, different cultures, co-located vs. distributed, etc.).
- Strong knowledge of relevant agile metrics and charts (e.g. burndown, velocity, burnup) and ability to interpret them and provide appropriate guidance and coaching to the team.
- Extra credit for Agile certifications.

The company is headquartered in Reston, VA. However, remote work is available for this position.

Interested candidates should send their resume and references to: fs-recruiting@frontstream.com with “**Project Mgr. – Scrum Master.**” in the subject line. No phone calls please.

FrontStream is an equal opportunity employer. The successful applicant will have proven eligibility to work in United States.