

Cloud Engineer– Reston, VA

FrontStream is looking for an IT professional with emphasis in AWS cloud-based system experience for the position of **Cloud Engineer** to join our team in **Reston, VA**. This role will advise the Infrastructure and DevOps teams. We are looking for an individual who is willing to learn as the company grows into a DevOps organization.

Company Overview:

FrontStream is the industry leading organization of SaaS fundraising solutions for non-profits. We provide an integrated, enterprise-wide fundraising platform for all your fundraising, auction, donor management, corporate social responsibility (CSR), and payment processing needs via our leading social innovation products.

Over 10,000 non-profit and corporate customers use our Intelligent Engagement Platform in the US, Canada, Australia, and the UK.

Position Overview:

This position is a key role in expanding and optimizing our AWS cloud infrastructure to serve our non-profit customers. You will have an opportunity to research, advise, and implement AWS services across our products and platforms. This is a position that allows you to explore and determine what services we can leverage to provide a great experience for our customers.

What Can FrontStream Do For You:

- Provide experience growing and maintaining our AWS infrastructure.
- Provide experience taking legacy products and optimizing in the cloud.
- Work with a highly collaborative, distributed team that learns from and supports each other.
- Know that your time, talent, and energy are supporting customers that are doing good in the world.

How You Will Make An Impact For FrontStream:

- Participate on IT projects enhancing and maintaining our AWS cloud-based systems.
- Optimize our products to perform their best and minimize downtime in AWS.
- Assist our engineering team with code deployments, some of which are manual. Write scripts and/or TeamCity or Jenkins build configurations to remove manual steps.
- Participate in the 24/7 on-call support rotation and if an alert is triggered, determine why it occurred and what we can do to stop it from happening again.
- Help deploy and enforce security standards.

What You Will Bring To The Team:

- A passion for learning and working with cloud technology.
- Relentless problem-solving attitude and skills to figure out issues.
- Experience running systems in AWS or another cloud experience.
- Configuration management knowledge, either with Windows or open-source tools
- Experience with managing, deploying, and scripting in Microsoft Windows and Linux Systems.
- Working knowledge of databases.
- Practical experience with Active Directory.
- Understanding of Windows IIS, Apache, and/or NGINX.
- Some experience with Bash, Python, RabbitMQ, or Redis.
- Some experience with Terraform.
- Extra credit for AWS Certifications.
- Excellent written and verbal communication.

The company is headquartered in Reston, VA. However, remote work is available for this position.

Interested candidates should send their resume and references to: fs-recruiting@frontstream.com with “**Cloud Eng.**” in the subject line. No phone calls please.

FrontStream is an equal opportunity employer. The successful applicant will have proven eligibility to work in United States.