



## CDPH + Color Q4 Webinar Q&A

### Table of Contents

- [Program](#)
- [Registration & Consents](#)
- [Color Software](#)
- [Reporting & Results](#)
- [Swabs, Samples, & Shipping](#)

### Program

#### **How can I get started with Color?**

Give us a call at 844-531-0545 and our team will walk you through the steps.

#### **What is the timeline for making antigen testing available?**

Color and CDPH are working to have antigen testing available through Color within the next 2 weeks. If you are interested in adding antigen testing to your program, please fill out the form here [resources.color.com/cdph-k12-interest](https://resources.color.com/cdph-k12-interest) and select "Rapid antigen testing" as your "Area of Interest". Once you've filled out the form, we will share next steps with you within the next 2 weeks.

#### **Are there two antigen testing options for districts? Color and Primary Health?**

Yes, antigen testing is available on Color's platform as well as Primary Health's.

#### **Is there a shortage of rapid antigen tests?**

At this time, our understanding is the CDPH has sufficient antigen testing supplies to support schools' antigen testing programs.

#### **How do I get assistance with antigen onboarding and training?**

We will share next steps on onboarding, including the training and CLIA waiver to access this software, within the next 2 weeks. Please fill out the form here [resources.color.com/cdph-k12-interest](https://resources.color.com/cdph-k12-interest) and select "Rapid antigen testing" as your "Area of Interest" and we'll reach out.

#### **If we have done the antigen training through Primary, do we do it again through Color?**

You'll need to complete a separate online training through Color to access antigen testing on the platform. This is separate from the training conducted through Primary Health

#### **Will the antigen testing for school districts be free?**



Yes, antigen testing is 100% free.

**Do you offer saliva tests?**

Color & CDPH do not provide saliva tests.

**Can I use Binax cards from Primary Health with Color?**

Yes, Binax cards can be used on both Primary and Color's platforms.

**Will Color provide staffing for rapid antigen testing?**

Color will not provide staffing for rapid antigen testing but we'll supply all the necessary training and kits for school sites to administer the tests.

**Is there an advantage to using antigen vs PCR testing?**

For an overview of the different types of tests, including pros and cons, click here:

[https://f.hubspotusercontent30.net/hubfs/3989189/AMC%20Assets/Color%20-%20Covid19%20Test%20Types\\_V1.1\\_20210908.pdf](https://f.hubspotusercontent30.net/hubfs/3989189/AMC%20Assets/Color%20-%20Covid19%20Test%20Types_V1.1_20210908.pdf).

## Registration & Consents

**How should we get registration links to our testing participants? Are links different by school site?**

Every registration link is specific to each school and each population. If you have a registration link for just staff, please email employees with that link. Head to <https://www.color.com/cdph-resources> for email templates you can download to share the link with employees.

**How can a participant revoke their HIPAA consent?**

If a participant would like to revoke their HIPAA consent, they can head to <https://www.color.com/hipaa-revoke>.

**Is there a way to extend the consents to be 1 year consents versus 6 months?**

Color's consent expires after 6 months for all testing programs in partnership with the CDPH. Unfortunately we cannot make adjustments to the consent expiration on a one-off basis, but we will take this question back to our legal teams as a request.

**Do the staff need to fill out the form to consent for testing each time they test?**

Registration is a one-time process for staff or students completing testing. The online registration form does not need to be filled out every week for ongoing surveillance testing.

**We are being asked why so many questions are asked of the profile set up for employee, such as gender identification, etc.**

all questions that we ask during registration are required by CA law. If you have questions on specific questions feel free to reach out to us at [covidsites@color.com](mailto:covidsites@color.com). Thank you!



**Are you working to add a field for student ID for ease of matching results in databases. Names with hyphens often don't match.**

Thanks for this feedback. We have recently developed a feature that can likely accommodate this request. Please reach out to [covidsites@color.com](mailto:covidsites@color.com) and we can share next steps.

**Is there a way to transfer a participant's registration to another school site if they switch locations?**

Unfortunately there is not a way to transfer registered profiles from one collection site to another. We recommend they re-register with their appropriate school.

**Can we add an option to decline reporting vaccination status?**

Thanks for this feedback. The questions asked during registration are required by the CDPH but we will raise this feedback to them and see if we can add an option to forgo answering this question.

## Color Software

**What's the difference between access management and staff management?**

Access management provides staff access to results (Dashboards). This will include overview Dashboards and Patient Profile (PHI).

Staff management gives staff access to the onsite tool, which includes access to collecting samples and shipping samples. This is not for viewing results.

**How do I get access to the onsite tool?**

Reach out to your district testing administrator and they can provide you access via the staff management tool on Color. If you're still having trouble, reach out to us at [covidsites@color.com](mailto:covidsites@color.com).

**Is there a way to integrate a list of our unvaccinated staff with Color so we can see who still needs to be tested weekly?**

Unfortunately, there is currently not a way to filter out unvaccinated staff. However, this is a great feature request and we've submitted this to our Product team!

**Is there a way to separate employees by site if tests are sent to the district office?**

Yes, this is possible. Please reach out to [covidsites@color.com](mailto:covidsites@color.com) and we can provide next steps for your school district.

## Reporting & Results



### **Does Color share data with SPOT and CalREDIE?**

Everything collected via Color's platform is reported to CalREDIE automatically. While Color is not directly integrated with SPOT, all data reported to CalRedie is shared with the local health jurisdiction.

### **How do you recommend we address presumptive positive results?**

Presumptive positive means that there was not enough RNA collected to receive a result, meaning it was inconclusive. We advise retesting.

### **Do patients receive individual results automatically?**

Yes, patients always receive their results upon release via text or email.

### **Are you working to add a field for student ID for ease of matching results in databases. Names with hyphens often don't match.**

Thanks for this feedback. We have recently developed a feature that can likely accommodate this request. Please reach out to [covidsites@color.com](mailto:covidsites@color.com) and we can share next steps.

### **What does "Shared with provider" on the Color dashboard mean?**

"Shared with provider" means the patient has opted to share their result with their personal provider. The result will be released to the personal provider at the same time it will be released to the patient.

## **Swabs, Samples, & Shipping**

### **What chemicals are on wet swabs?**

Here is additional information on the Molecular Transport Media included with those tubes:

[https://static1.squarespace.com/static/5f7dde76e3d6f427822285d4/t/5f8e6052fa04221c71f07ecd/1606312018859/US\\_SDS](https://static1.squarespace.com/static/5f7dde76e3d6f427822285d4/t/5f8e6052fa04221c71f07ecd/1606312018859/US_SDS)

### **What happens to samples once the lab has processed the COVID test—are they used for any other purpose?**

COVID samples are only for COVID testing. Color does not perform testing of any kind without explicit patient consent. You can find more information here: <https://www.color.com/covid-privacy>.

### **Is there a possibility of getting cotton swabs for those that are allergic to polyester?**

Unfortunately we likely do not have alternative swab types available. Here is additional information on our swabs:

<https://f.hubspotusercontent30.net/hubfs/3989189/CDPH%20documents/SteriPack%20Swab%20Information.pdf>.

### **Can we order safety bags without boxes?**

Return shipping materials include both bags and boxes because boxes are required for return shipping via commercial couriers (e.g., FedEx), we send boxes to all sites. If you don't need the boxes, you can



discard them. We are also looking to make improvements to our kit and return shipping ordering in the future, which may provide options to order only bags or only boxes.

You're able to use large freezer zip tight bags as a one-time substitute for safety bags.

**Can Color automatically populate shipping batches with scanned barcodes as patients are checked in?**

While this feature is not available today, we appreciate this feedback and will share it with our product team. We are always looking to make product improvements.

**Is Color working on allowing site admins to control their monthly auto-fill test kit supply?**

Keep an eye out over the next week for updates to the kit re-ordering process through ALOM!