# An Informatic Solution for Seamless Ordering of Externalized Sample Collections

Anne Vergnon<sup>1</sup>, Stephen Yeates<sup>2</sup>

#### Introduction

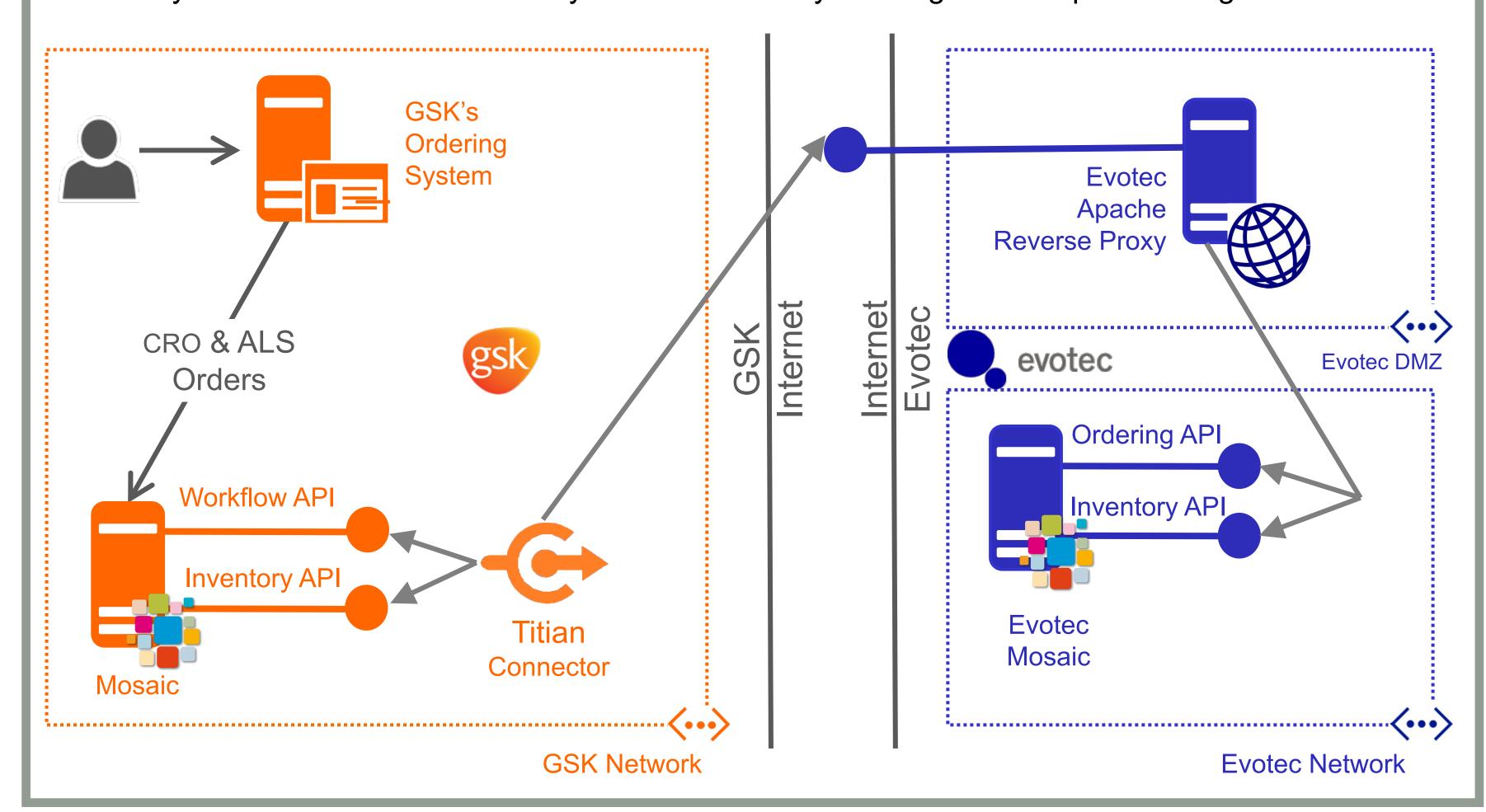
With the externalization of Sample Management, there is an increasing need for better connection between the scientists at the Company preparing, sending and requesting samples and the Contract Research Organization (CRO) receiving and storing these samples and fulfilling requests for them.

Recently GSK (GlaxoSmithKline) decided to externalize their Neat inventory to Evotec. Both companies currently use Titian's Mosaic software platform for their internal sample management, and GSK decided to work with Titian to implement a direct Mosaic-to-Mosaic Connector.

This Connector allows the GSK requestors to place an order into their system and for Evotec to fulfil the order, while maintaining security of the connection and segregation from other customer's collections managed by Evotec.

## **Mosaic-to-Mosaic Connector and Ordering Process**

The diagram below shows how the Mosaic-to-Mosaic Connector component interacts with GSK's Mosaic system and Evotec's Mosaic system for inventory tracking and sample ordering.



## Key Requirements

#### **Inventory tracking**

- Ability to track samples from their registration in GSK's system to their receipt and storage at Evotec
- Automatic creation of the inventory in Evotec's Mosaic system using information from GSK's Mosaic system (no file transfer)
- Tracking of inventory updates as orders are fulfilled

#### Internal order for external fulfilment

- Ability to create an order in GSK's system and have it routed automatically to Evotec for fulfilment
- Ability for GSK requestors to check the status of their orders being fullfilled at Evotec

#### **Inventory segregation**

 Ensure that the Connector queries and places orders only against GSK's inventory at Evotec and does not have access to other customers' labware items

#### Secure connection and access

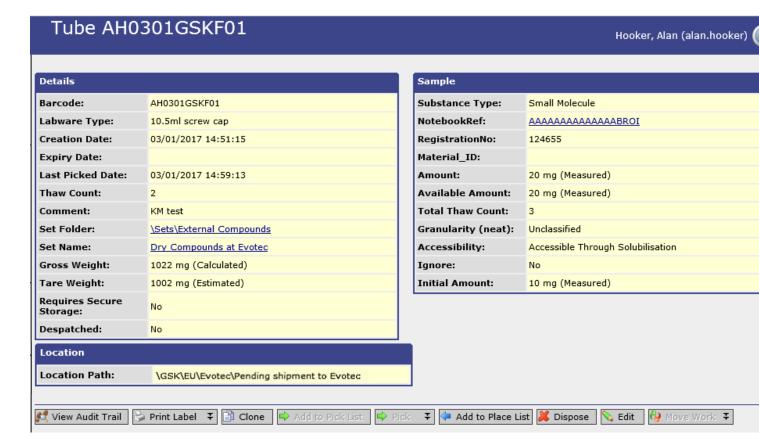
- Requirement to authenticate all incoming connections to the Evotec's system
- No calls are made from the Evotec side into GSK's system, to minimise and focus on the IT infrastructure requirements



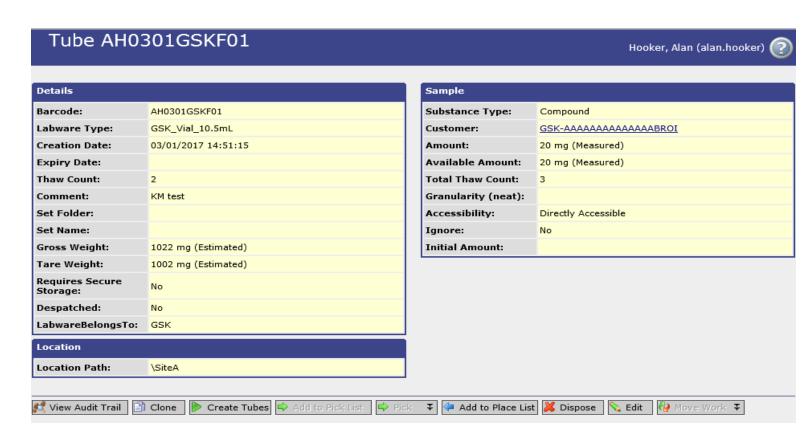


# Processes Managed by the Connector Submission of new containers to Evotec

) The operator at GSK creates the containers in Mosaic, e.g. via file import or Inventory API. These containers are placed in a "Pending Shipment to Evotec" location



- 2) The Connector polls the "Pending Shipment to Evotec" location in GSK's Mosaic system. When it finds a container at that location, it automatically creates it in Evotec's Mosaic system at an "In Transit" location
- 3) Meanwhile the container is physically shipped to Evotec. Once received at Evotec, the Evotec operator updates the location of the containers to their actual location



4) Finally, the Connector updates the location of the items in GSK Mosaic system to "At Evotec"

# Processes Managed by the Connector

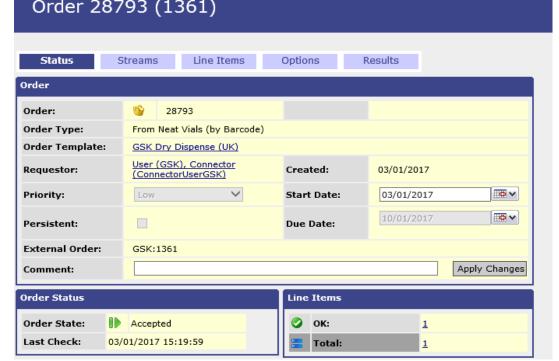
## Submission of new orders to Evotec, and tracking of these orders

1) A GSK requestor submits an order for compounds located "At Evotec"



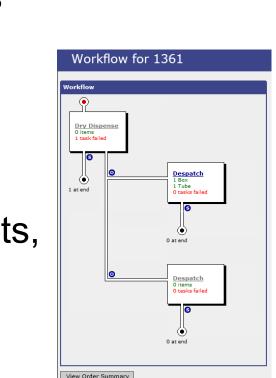
Order in GSK's Mosaic

2) The Connector polls GSK's Mosaic system for Orders tagged for Evotec fulfilment and then creates the corresponding order at Evotec using the Mosaic Ordering API



Order in Evotec's Mosaic

- 3) The Evotec operators then fulfil these new orders as directed
- 4) The Connector polls for updates on the submitted Evotec orders. And for each order with results, the Connector reads the information and updates GSK's Mosaic inventory accordingly (register the new outputs, decrement the sources, etc.). It also updates the corresponding GSK Mosaic order



5) The output containers are shipped to the appropriate GSK site. Upon receipt at the site, the operator acknowledges receipt by fulfilling the despatch of the outputs to the specific recipient

## Summary

Newly created

Inventory,

displayed

in GSK's Mosaic

web interface

Inventory

received

at Evotec,

displayed in

Evotec's

Mosaic web

interface

The proposed solution, the Mosaic-to-Mosaic Connector, fulfills all the requirements and presents the following benefits:

- Streamlined and seamless processes achieved by eliminating data and information exchanges via emails or file transfers and replacing them with an end-to-end automated solution
- Implementation requiring minimal and low risk configuration changes to the current Mosaic systems, therefore reducing the potential for disruption to the sample management work during and after deployment
- Single supplier to support this end-to-end solution
- Secure and specific connections to ensure that the orders can be placed only from GSK to Evotec, solely on GSK's inventory at Evotec, and that there could be no possible access to Evotec's other inventories